TrnDigital

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TRN Digital Capabilities And Service Offerings

2023

Microsoft Partner
Microsoft

Gold DevOps
Gold Collaboration and Content
Gold Cloud Productivity

Microsoft Partner
Microsoft

Silver Application Development
Silver Cloud Platform
Silver Datacenter
Silver Small and Midmarket Cloud Solutions

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CUSTOMER OPPORTUNITY

Supporting citizen developers in your organization can lead to increased innovation, faster time-to-market for applications, and greater employee engagement, as well as potentially reducing the burden on IT teams. A Microsoft Power Platform Center of Excellence (CoE) streamlines and standardizes tool usage, improves productivity and data analysis, and enhances collaboration. It also improves data security, reduces errors, and informs future updates. A CoE helps maximize the value of investments in Power Platform tools, leading to better business outcomes and increased competitiveness.

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TrnDigital Microsoft Power Platform COE

Our approach enables organizations to streamline and standardize the use of these tools across the business. By providing guidance and support to users and stakeholders, a CoE ensures that the Power Platform is used effectively and efficiently to achieve business objectives. This results in increased productivity, improved data analysis, better decision-making, and faster innovation.

BUSINESS OUTCOMES

- **Security, administration & governance -** Managing security and data loss prevention with conditional access, and continuous monitoring
- **Drive efficiency with automation -** Enabling business users to build solutions, supporting them with operational readiness, and ensuring best practice adoption to scale
- **Support and inspire -** Empowering citizen developers to innovate by sharing the art of the possible, driving reusability, and providing lifecycle support

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Microsoft Power Platform COE

Implementation components

Microsoft Application Modernization & Innovation Solution Partner

Our Focus Areas

Process and Strategy

Define Process and Strategy to nurture organic growth/adoption while maintaining governance and control

Business Empowerment

Foster greater creativity across the organization by empowering business units to automate and digitize the business process while maintaining standards

Security and Governance

Necessary level of Security and Governance without impacting Productivity

COE Components

App and Flow Makers/ Citizen Developers

Central IT

Support and Training

Change Management and Adoption

Case Study

Large Pharmaceutical Company

Power Platform COE Setup

Speed of development within the organization – having tangible working prototypes changed from weeks to days.

Business Challenges

- The client had fragmented process across business functions
- They did not have a central repository of apps developed
- The IT team was simply not resourced enough to create a Center of Excellence designed to foster, facilitate, and manage Microsoft Power Platform use and development.

Our Solution Highlights

- An understanding of the power platform landscape was initiated, the CoE Starter Kit was deployed to gather the telemetry needed and to have an end-to-end visibility of the existing landscape.
- Worked with the stakeholders putting the right governance in place and offering recommendations. Established clear constrains and guardrails.
- An app catalog was created with a curated list of the best apps and most common use cases.
- Training on Power platform was provided to the core team to understand the art of the possible.
- A dedicated Microsoft Teams site was also set up as a community space where citizen developers could ask and answer questions. This was kept up to date by posting useful blog articles, Microsoft announcements.

Customer Benefits

- The IT team got a model in place that enabled it to scale to meet the demands of each business.
- Apps and flows were cleaned up, if they were unused, not needed anymore.
- The community that enabled citizen developers with Q&A and access learning material and previously solutions.

Why TrnDigital

TrnDigital develops **leading-edge technology solutions** to help solve business problems and create new commercial opportunities

We aim to **eliminate waste** at every step

We **partner** with our customers to establish shared value and drive results

We **empower** our clients to transform into the digital landscape and stay ahead of the competition

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24x7 Global IT Services

100+
Employees & Contractors

35+%
Annual Growth Rate

100+
Happy Customers

200+
Successful Projects

40,000+
End Users

USA Offices: .

Boston, MA (HQ), Piscataway, NJ

India Offices: .

Bengaluru, KA (HQ), Vizag, AP

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SERVICES

CONSULTING, ADVISORY AND ROADMAP

- Technical Assessment & GAP Analysis
- Governance
- Information Architecture
- Planning Implementation
- Center of Excellence

APPLICATION DEVELOPMENT

- Power Platform Implementation
- Modern Intranet
- UI Development
- DevOps
- Azure Development Services

END USER SUPPORT & DESKTOP SERVICES

- Dedicated & Shared Support
- Managed MSP Services
- Intune Offerings
- Security Services
- Azure Managed Services

SERVICE ADOPTION & CHANGE MANAGEMENT

- Communications Planning
- User Adoption Strategy
- Classroom Training and Workshops

CLOUD MIGRATION SERVICES

- Microsoft Tenant Migration
- On-Prem to Microsoft 365
- Other Platforms to: SharePoint, Exchange, Teams, Power Platform, etc.
- Azure Application Migration Services

CRM Services & Digital

- Dynamics 365 Services
- HubSpot Services
- Veeva CRM Services
- Inbound and Outbound Marketing

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Thank you