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TRN Digital Capabilities And Service Offerings

2023



CUSTOMER OPPORTUNITY

Microsoft Viva Topics is an AI-powered solution that helps organizations leverage their knowledge and expertise effectively. It is designed to enhance learning and information discovery within the Microsoft 365 ecosystem. Viva Topics uses machine learning algorithms to automatically identify and organize content from various sources, such as documents, conversations, and websites. Viva Topics aims to facilitate learning in the flow of work, meaning that users can discover information and deepen their knowledge without interrupting their current tasks. It surfaces relevant topics and related content dynamically, allowing users to access information when they need it the most.





TrnDigital Viva Topics Knowledge Management

TrnDigital leverages the Microsoft Viva Topics offering to provide a comprehensive and unified solution to enhance Knowledge Management by virtue of Knowledge Discovery & Sharing, Knowledge capture and Collaborative Learning and Development.

BUSINESS OUTCOMES

- › **Enhanced knowledge discovery:** Viva Topics uses artificial intelligence (AI) and machine learning algorithms to automatically analyze and organize information from various sources, such as documents, conversations, and enterprise systems. It creates a knowledge graph that connects related topics, making it easier for employees to discover relevant information quickly.
- › **Facilitated collaboration and expertise sharing:** Viva Topics helps break down silos within organizations by connecting people and their expertise. It identifies subject matter experts based on their contributions and areas of expertise and allows employees to easily connect and collaborate with them. By promoting knowledge sharing and collaboration, Viva Topics enables teams to work together more effectively, fostering innovation and improving problem-solving capabilities.
- › **Integration with existing Microsoft 365 tools:** Microsoft Viva Topics seamlessly integrates with other Microsoft 365 applications, such as Microsoft Teams, SharePoint, and Office apps. This integration allows employees to access relevant knowledge and expertise directly within the tools they use every day, without the need to switch between applications.
- › **Analytics and insights:** Viva Topics provides analytics and insights into knowledge usage and engagement. Organizations can gain valuable insights into the most popular topics, areas where knowledge gaps exist, and the effectiveness of their knowledge management strategies.

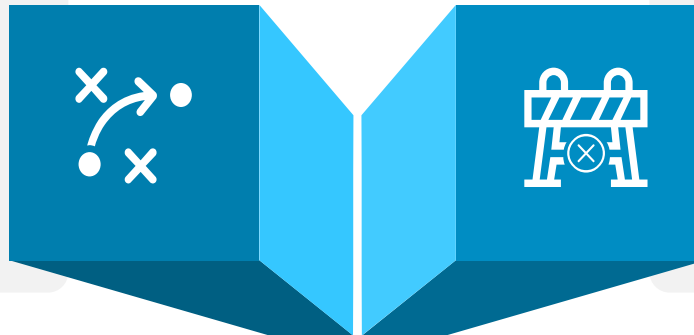


Why partner with TrnDigital

Our rigorous and scalable process distinguishes us as a go-to partner in the Microsoft partner ecosystem.

Cost-effective

Our experts have executed countless successful projects - TrnDigital offers competitive pricing for both large and mid-market organizations.



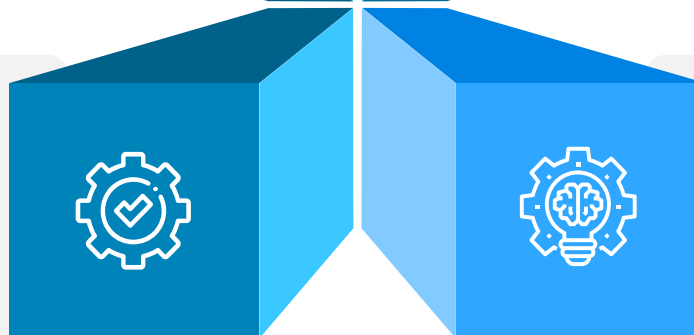
Overcome limitations

TrnDigital has a repository of scripts and tools to mitigate the limitations posed by vendor tools.



Trust us with your data

We use a detailed validation & remediation process, so you can trust us with your data.



Support for exceptional scenarios

We help clients handle customizations and provide workarounds for unsupported scenarios.





Microsoft
Solutions Partner
Digital & App Innovation
Azure

Microsoft
Solutions Partner
Modern Work



24x7 Global IT Services

100+

Employees &
Contractors



35+%

Annual
Growth Rate

100+

Happy
Customers

200+

Successful
Projects

40,000+

End
Users



USA Offices:

Boston, MA (HQ), Piscataway, NJ

India Offices:

Bengaluru, KA (HQ), Vizag, AP



CONSULTING, ADVISORY AND ROADMAP

- Technical Assessment & GAP Analysis
- Governance
- Information Architecture
- Planning Implementation
- Center of Excellence



APPLICATION DEVELOPMENT

- Power Platform Implementation
- Modern Intranet
- UI Development
- DevOps
- Azure Development Services



END USER SUPPORT & DESKTOP SERVICES

- Dedicated & Shared Support
- Managed MSP Services
- Intune Offerings
- Security Services
- Azure Managed Services



SERVICE ADOPTION & CHANGE MANAGEMENT

- Communications Planning
- User Adoption Strategy
- Classroom Training and Workshops



CLOUD MIGRATION SERVICES

- Microsoft Tenant Migration
- On-Prem to Microsoft 365
- Other Platforms to: SharePoint, Exchange, Teams, Power Platform, etc.
- Azure Application Migration Services



CRM Services & Digital

- Dynamics 365 Services
- HubSpot Services
- Veeva CRM Services
- Inbound and Outbound Marketing





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Thank you