

Privacy Policy

Last Updated: November 28, 2024

Overview

This Privacy Policy describes how Logytext ("we", "our", or "us") collects, uses, and protects your information when you use our Rate Finder Add-in for Outlook ("the Add-in").

Information Collection

We collect and process the following information:

- Authentication credentials for your Truckrates account
- Usage data related to rate calculations
- Customer profiles and related business data
- Route and shipping information
- System logs and performance data

Data Usage

The collected information is used to:

- Provide rate calculation services
- Authenticate users
- Improve add-in performance
- Maintain security and prevent fraud
- Enhance user experience

Data Storage and Security

- All data is stored securely on Microsoft Azure servers
- Industry-standard encryption protocols are implemented
- Regular security audits are performed
- No personal data is shared with unauthorized third parties

User Rights

You have the right to:

- Access your personal data
- Request data correction or deletion
- Export your data
- Withdraw consent for data processing

Contact Information

For any privacy-related inquiries:

- Email: janny@truckrates.ai
- Address: 1440 Renaissance Dr, suite 420, Park Ridge, IL 60068