

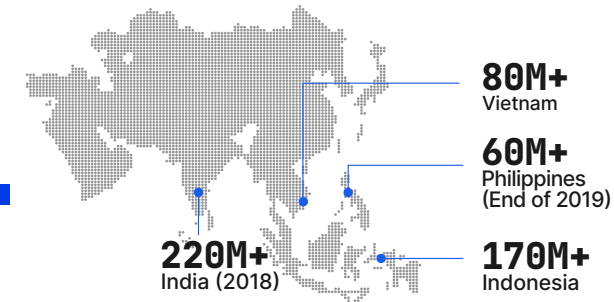
Credit Scoring 1 Billion High Quality Credit Scorings in Asia

Asia's largest high quality credit scored pool

1 BILLION CREDIT SCORED BY 2020

Our growing 500+ millions highly accurate subscribers' scores enable us to reach out to millions of consumers, instantly. By 2020, we'll soon approach our milestone of 1 billions credit scored.

This offers financial institutions a unique opportunity for a future of limitless credit growth.



Our products help lenders reduce ~50% of loan losses
Across 100+ consumer financing portfolios in
Vietnam, Indonesia and India



eKYC 40x faster and better accuracy of customer identification

Trusting Social provides trust vision solution

Digital Onboarding

- Liveness Detection
- OCR
- Selfie - ID Matching

Identity Verification

- ID Cross-Verification
- Identity And Face Retrieval
- Tamper Check

Identity Solution

- eKYC, Face Retrieval, Face Authentication
- Performs significantly better than other top tier solutions
- 40x faster and 10% more accurate than human review
- Fraud prevention by advance ID tampering detection
- Improve customer experience with seamless journey



✉ **Contact:**
contact@trustingsocial.com

RE-IMAGINING BANKING EXPERIENCE WITH AGI

trustingsocial

AGI

Powered solution
Re-imagine
customer
experience and
business

Engage Like
Human

Individualized
Experience

Grow Lifetime
Value

01

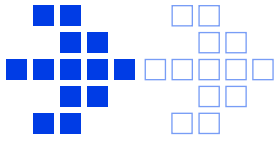
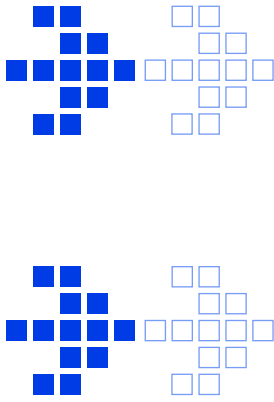
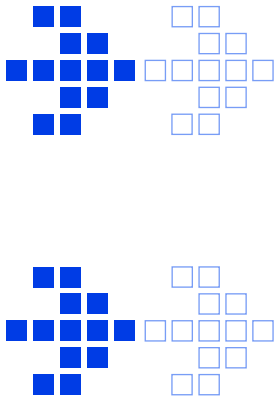
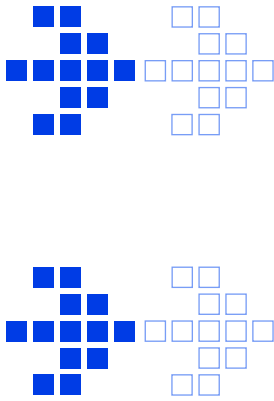
Trusting Social - pioneer in Asia
Credit Scoring - now, re-imagining
customer experience and business
with AGI

10 YEARS
AI & Big Data in Asia banking

\$100+M
funded by Sequoia Capital & Masan

180 CLIENTS
BFSI in PH, VN, ID, IN

SINCE JUNE '23
1st AGI Sales Agent and Customer Service Agent



02

Strategic
partnership
with Microsoft



03

ALICE grows
Customer Lifetime
Value with
AGI-Powered
Experience

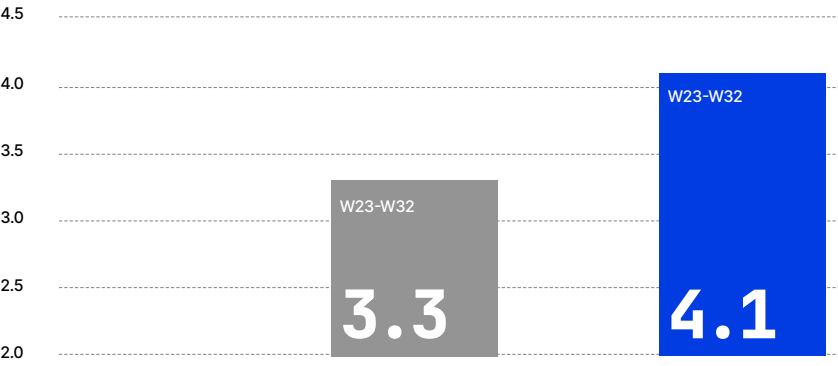
A roadmap to AGI transformation

DIGITAL SALES & ONBOARDING	Visit-to-lead conversion	AVAILABLE NOW
	Lead-to-contract conversion	AVAILABLE NOW
	Drop-off follow up via call	Q1-2024
CROSS-SALES	Conversational cross-sales	AVAILABLE NOW
	Personalized cross-sales	Q3-2024
	Conversational onboarding	Q1-2024
VIRTUAL RM	Assisted activation & education	AVAILABLE NOW
	Increase spending	Q2-2024
	Execute changes per customer request	Q2-2024
CUSTOMER SUPPORT	Question Answering	AVAILABLE NOW
	Question Answering with Personal Info	Q3-2024
	Support with Actions	Q4-2024
PERSONALIZED COLLECTIONS	Compliance	Q2-2024
	Pre-due call reminder & Early del. collection	Q3-2024
	Late delinquency collection	Q4-2024
AI ASSISTANT FOR SALES STAFF	Provide persona & history pre-call	PLANNING
	Prepare personalized offers	PLANNING
	Real-time recommendation	PLANNING

04

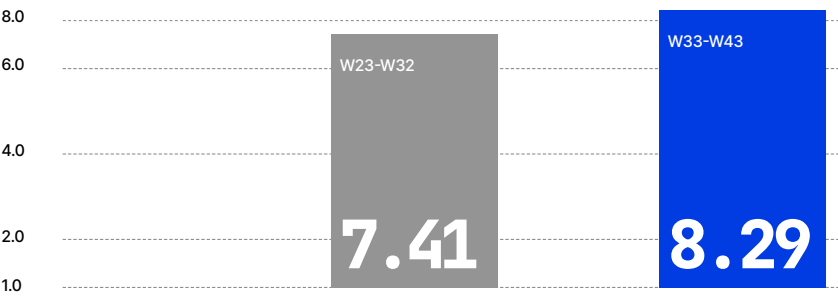
...with
performance
showcase

TPBank EVO: +22% CSAT via 96% reduction in resolution & x6 volume tickets.
+22% CSAT improvement CSAT score out of 5



TPBank EVO: customers engaged with Alice
spend +12% more

+12% Spending per card
Avg. spending per card 14d post issuance



TAILORED
SOLUTION
← HERE