○UIBScrs.

add-on voice agents reservations
quotation system

UIBS Gold
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UIBScrs add-on voice agents elevates the call center experience for guests and empowers reservations specialists and voice agents with modern tools that go beyond standard search and book functionality.It empowers reservations specialists and agents to confidently service guests. With an integrated common inventory pool and unified revenue strategy without requiring use of disparate systems properties encounter up to 80% reduction in processing time versus a PMS workflow.

Deliver the best guest experience

Minimize call handle time and deliver an unmatched personalized digital experience with automated email and SMS alerts and with guest recognition.

Set-up and implementation in minutes

Reduce training time and increase conversion with a modern UI design and intuitive agent workflow.

Complete CRM guest details without input

Boost data accuracy with real-time reservation updates and live, web-based integration with UIBScrs central reservations system in one screen.

Upsell easily with personalized packages and special discounts

Display guest profile information and enable personalized packages and special discounts for upselling to increase revenue per transaction.

Optimize productivity and credit card clearing security

Offer your guest a premium fully automated credit card clearing experience without taking credit cards over the phone. Dynamic modern automated email templates offer complete guest profile information, bedful consistent email templates with dynamics room, rates and mage and videos and clear call for action buttons to confirm bookings and begin their digital journey to your property.

Facilitate a thorough digital travel management experience

Do more with itinerary bookings across dates, properties, multiple rooms, rates, guests, and packages. Supports unique multi property and room-rate scenarios allowing distinct dissimilar reservations, and collects the guest's payment information for easy billing through click-from-email to credit card digital process.

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