



# Microsoft Copilot AI and Low Code Consulting Offer



#### Overview

Unify Dots offers a consulting engagement designed to help organizations strategically plan their adoption of Microsoft Copilot and Power Platform solutions. This engagement focuses on evaluation, readiness assessment, and roadmap development ensuring that your organization is well-prepared to implement AI agents and low-code tools effectively.

Our Microsoft-certified consultants work closely with your team to uncover opportunities for automation, intelligent assistance, and process optimization using Copilot and Power Virtual Agents. This consulting engagement is ideal for organizations seeking a clear, informed path to AI and low-code transformation—before investing in deployment or development.

#### Consulting Scope

- **Business Process Review**: Analyze current workflows to identify repetitive, manual, or higheffort tasks suitable for AI automation.
- **Copilot Use Case Evaluation**: Explore how Copilot can enhance productivity across Microsoft 365 and Dynamics 365 and other software through summarization, content generation, and contextual assistance.





• **Power Virtual Agent Use Case Identification**: Pinpoint scenarios for deploying chatbots, such as internal helpdesk, HR policy assistants, or customer support bots.

• Integration Readiness Assessment: Evaluate existing systems (e.g., SharePoint, Teams, Dynamics 365) for compatibility and integration potential.

#### Deliverables

- Use Case Recommendations for Copilot and Power Virtual Agents tailored to your business needs
- AI Agent and Automation Opportunity Map highlighting areas of impact and feasibility
- Implementation Timeline and Cost Estimate to guide budgeting and planning
- Training and Change Management Plan to support user adoption and organizational readiness

#### AI Agent Offerings

AI Agent Use Case	Use Case
Meeting Summary Agent	Summarizes discussions & highlights action items
Travel Booking Agent	Automates employee travel requests and checks policy compliance
HR Policy Agent	Responds to employee questions on benefits, leave, and HR policies
Recruiting Agent	Screens resumes and drafts candidate outreach
Procurement Assistant Agent	Automates vendor quote comparisons and makes purchase recommendations
Knowledge Base Agent	Retrieves SOPs, policies, and documentation from internal systems
Customer Support Agent	Creates FAQs/ KB articles, routes tickets, recommends resolution for cases, integrates with Dynamics 365 Customer Service.
Sales Coaching Agent	Analyzes sales calls and suggests next steps.
Legal Document Review Agent	Summarizes legal clauses and flags risky content.









## About Unify Dots

Unify Dots helps you connect the Dots by providing solutions that enable digital transformation. Unify Dots is a Microsoft Solution Partner specializing in Business Applications, Data & AI, Infrastructure and Digital & App Innovation.

Ecommerce and Retail / Point of Sale	Finance, Accounting, Treasury, Budgeting, Financial Reporting	Supply Chain, Order Management, Manufacturing and WMS	CRM: Sales, Service, Field Service
Human Resources Management and Talent	Project Operations	Data Analytics, Business Intelligence and Al	Customer Experience - Customer Data Platform and Marketing
Power Platform – Power Apps, Automate	Mobile Order Entry	Contract Management – Vendor Contracts, Customer Contracts	Industry Accelerators –Retail, Food, Insurance, Telecom, Real Estate

Unify Dots has local presence in Asia Pacific, Australia, New Zealand, Europe, North America and operate in a global scale with a local touch. Unify Dots is also committed to improving the world and has pledged donating at least 25% of its profit towards the case of helping educate children from low-income families in developing countries.

### Contact Unify Dots

Email us at info@unifydots.com to get more information on Copilot AI or contact us by calling one of our office locations or visit us at <a href="https://unifydots.com">https://unifydots.com</a>

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