

*Customer Name*  
*Customer Tittle*  
*Customer Organisation*

*Date*

## Important Transition Information for Your Identity Management System

Dear *Customer*,

I hope this message finds you well. As the Manager of Managed Security Services at UNIFY Solutions (UNIFY), I am reaching out to discuss the end-of-life (EOL) schedule for Microsoft Identity Manager (MIM) and to highlight that now is the time, if you haven't done so already, to set in place the detailed plan for a smooth transition.

### **Planning and Budgeting for Your Transition**

As a user of the UNIFYBroker connectivity framework, *Customer Organisation* are uniquely well placed to streamline your transition from MIM to Entra as many of the integrations of your applications for Entra should already be developed. This framework enables a phased transition for even the most complex on-premises Active Directory solutions. And it enables a future state Entra architecture to integrate with your on-premises applications if you are not planning complete migration of your applications to the Cloud by 2029.

In accordance with the attached Paper, we believe it is prudent for BCC to begin the detailed planning process soon to ensure both a smooth transition and also more effective budget management, avoiding the rush and potential cost overruns as the EOL date approaches.

UNIFY has an approach to the transition that allows for a phased migration, no matter how complex your current solution is.

### **Specialised Support from UNIFY Solutions**

To aid in your transition, UNIFY has a dedicated Strategy Group that specialises in planning and implementing secure, modern identity management systems. Our team, led by experienced Strategy Managers Marty Klein and Doug Stevenson, is well-equipped to guide you through every step of this process. They have deep expertise in not only technical implementation but also in ensuring that the transition aligns with your business objectives and operational needs.

## **Would You Like to Discuss Your Transition Strategy?**

We invite you to a consultation with either Marty or Doug as part of our service to you. This discussion will allow you to determine whether our approach provides you with the opportunity to leverage your existing investments to transition to your long-term business goals with minimal disruption. Our goal is to ensure your transition is as seamless and beneficial as possible, safeguarding your operations against future risks and positioning you for ongoing success.

Attached to this email you will find a Paper detailing our approach to moving your solution from MIM to Microsoft Entra. This document outlines the benefits, strategic considerations, and support mechanisms we offer to facilitate this crucial upgrade.

Thank you for considering this essential upgrade. We look forward to continuing to support you.

Warm Regards

A handwritten signature in black ink, appearing to read 'L. Thurston', with a stylized, cursive script.

Lauren Thurston  
Manager, Managed Security Services  
UNIFY Solutions