Now Supporting:

PowerSuite™

One tool to monitor, analyze and secure collaboration & communications platforms

Meet PowerSuite, your one software tool to monitor, analyze, troubleshoot and secure Slack, Zoom, Microsoft Teams, Skype for Business, and Workplace by Facebook platforms.

PowerSuite centralizes information from multiple collaboration administration consoles to give IT a single tool to manage and remediate all platforms. Troubleshoot faster no matter if it's user error or problems with infrastructure; accelerate adoption and optimize costs.

PowerSuite surfaces actionable insights and helps IT to deliver operational excellence --- optimizing and transforming performance health and user effectiveness.

With quick deployment, you can go from zero to actionable insights in hours, reducing system TCO. With **Powersuite** identifying ways to improve collaboration security and service quality has never been so easy.

Why choose PowerSuite?

Deeper Insights
Unlike the single vendor admin consoles, PowerSuite drills deeper: more data, truly actionable insights, and AI to bring it all to life.

Benchmarking
PowerSuite's Gartner-recognized technology compares site to site, geo to geo, and platform to platform. Compare to ensure your system is at peak performance.

WSC and UC Laser-Focus
PowerSuite does NOT boil the ocean; specialization in and expertise on only workstream collaboration (WSC) and unfied communications (UC) runs deep.

Vendor Neutral
Discover the unvarnished truth of the performance of your collaboration platform — step away from the out-of-the-box adminis-tration tools and look at our viewpoint.

Managed Services Amplification
Going beyond just software, PowerSuite offers full 24x7 managed services. Our Operations Engineers leverage PowerSuite to troubleshoot and remediate all issues.

Devices and Room Systems
PowerSuite extends beyond the collaboration platform to configure and monitor the most common IP Phone, headset, and room systems.
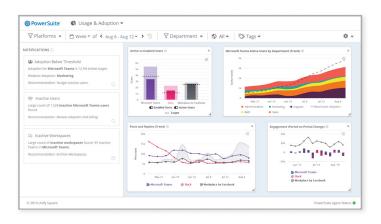
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Amplify Collaboration Effectiveness

PowerSuite™ is the first cross-platform software suite to empower IT teams to manage, amplify and secure collaboration and communications platforms. Here's a quick sampling of the diverse set of solutions provided.
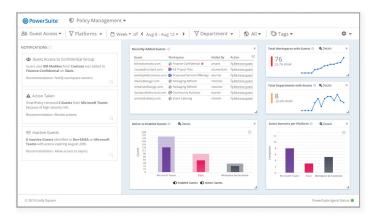
PowerSuite™
Collaboration Management & Security Suite

Usage & Adoption

PowerSuite provides detailed analytics regarding platform usage by both groups and individuals. Track migration efforts, analyze adoption interventions, and pinpoint struggling departments.
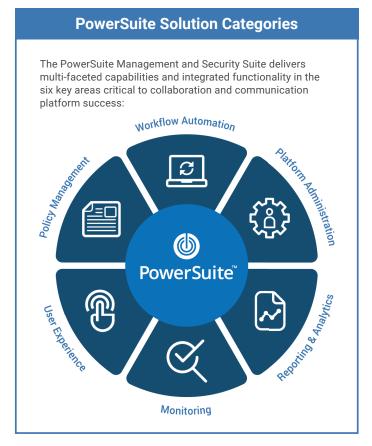
PowerSuite Solution Categories

The PowerSuite Management and Security Suite delivers multi-faceted capabilities and integrated functionality in the six key areas critical to collaboration and communication platform success:

Workflow Automation · Platform Administration · Reporting & Analytics · Monitoring · User Experience · Policy Management

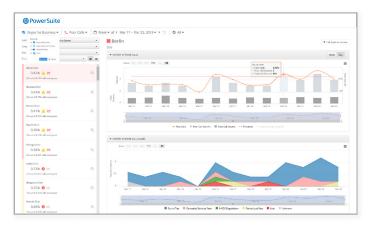**PowerSuite™**

Help Desk

Reduce troubleshooting time and improve end-user satisfaction by monitoring multiple platforms and providing actionable and prescriptive guidance regarding a wide range of usage and adoption issues.

System Troubleshooting

Identify the top problem areas, including: outdated Wi-Fi drivers or client versions, incorrect protocol usage, inconsistent wireless internals, and server communications. The resulting telemetry guides IT through the optimal set of steps to keep systems running strong.

Guest Access

Monitor and control guest access to ensure that only the right users are accessing teams, channels, and data — and only doing so for the right period of time.

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PowerSuite Functionality by Platform

	Skype for Business-On Premises	Skype for Business-Online	Microsoft Teams	Zoom	Slack	Workplace by Facebook
Reporting & Analytics						
Usage & Adoption	✓	✓	✓	✓	✓	✓
Benchmarking	✓	✓	✓	✓	✓	✓
Call Reporting	✓	✓*	✓*	✓		
System Troubleshooting	✓	✓	✓	✓		
Problem Management	✓	✓	✓	✓		
Service Reviews	✓	✓	✓	✓		
Auditing			✓		✓	✓
License Management	✓	✓	✓	✓	✓	✓
Platform Administration						
Phone Number Management	✓	✓	✓			
Device Management	✓	✓	✓			
Workspace Management			✓		✓	✓
Application Management			✓	✓	✓	✓
User Management	✓	✓	✓	✓	✓	✓
Group Management			✓		✓	✓
User Experience						
Helpdesk (Tier 1 & 2)	✓	✓	✓	✓	✓	✓
User Satisfaction	✓	✓	✓			
Executive Support	✓	✓*	✓*	✓		
Room System Support	✓	✓*	✓*	✓		
End User Enablement			✓		✓	✓
Monitoring						
Availability	✓	✓	✓*			
User Behavior			✓		✓	✓
Compliance			✓		✓	✓
Policy Management						
Guest Access			✓		✓	✓
Compliance			✓		✓	✓
User Policies	✓	✓	✓	✓	✓	
Application Policies			✓		✓	✓
Workflow Automation						
User Provisioning	✓	✓	✓			
Workspace Lifecycle Provisioning			✓		✓	✓
Cloud Managed Services						
Full 24x7 Managed Services	✓	✓	✓	✓	✓	✓

NOTE: The table represents roadmap direction — not all functionality listed is immediately available.

*CY 2020 availability pending the release of the Microsoft Call Data API

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Multiple-Everything: One Tool to View Them All

PowerSuite accounts for the 3 most common needs of the digital workplace:

- **Multi-Platform:** It is the rare organization that has standardized on a single collaboration and communications platform. **PowerSuite** provides an expansive single pane view spanning over six different application platforms from four different industry leading software vendors.

- **Multi-Modality:** IM, chat, video, conferences, document sharing, meetings or calls — no matter what the operation your collaboration or communications platform is driving, **PowerSuite** can monitor and enhance the system health.

- **Multi-Location:** Regardless of whether you're running pure on-prem, pure cloud or some sort of hybrid system, **PowerSuite** can seamlessly integrate all datatypes and help to guide your transformation process.

PowerSuite Service Packages

For more information, please contact us at 1 (844) 397-1218 or <u>sales@unifysquare.com</u>

	Standard	Enterprise	Premium
General Services			
Success Services: activation, configuration, onboarding, training, monthly technical reviews	✓	✓	✓
Cloud, On-Premises & Hybrid deployment support	✓	✓	✓
24x7 phone, email & service portal technical support	✓	✓	✓
Role-based secure access & auditing	✓	✓	✓
Customizable alerts & threshholds	✓	✓	✓
QuickStart Video Training Library	✓	✓	✓
Federated (e.g. ADFS) authentication options	✓	✓	✓
Regular business reviews	✓	✓	✓
Software Functionality			
Reporting & Analytics	✓	✓	✓
Platform Administration	✓	✓	✓
User Experience	✓	✓	✓
Monitoring		✓	✓
Policy Management		✓	✓
Workflow Automation		✓	✓
Cloud Managed Services (24x7)			✓

About Unify Square

Unify Square's software and services optimize and enhance the world's largest collaboration and communication deployments, helping businesses manage and secure their meetings, chats & calls. The company's PowerSuite software creates a unified dashboard to surface actionable insights and help manage collaboration platforms --- optimizing and transforming performance health and user effectiveness. Founded by Microsoft product visionaries, Unify Square has become a global elite partner for Microsoft, Slack, Zoom and Workplace by Facebook. Unify Square solutions have delivered value to more than 5 million collaboration seats, in over 300 enterprises across more than 50 countries, and in most major industry verticals.

Headquartered in Bellevue, Washington, Unify Square also has offices in the United Kingdom, Germany, Switzerland, India, Australia and Lithuania. We invite you to learn more.

Contact **sales@unifysquare.com** or visit **unifysquare.com.**

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