

# Epic access that never goes dark



When systems fail, care can't. Ransomware strikes fast, locking clinicians out of critical records and putting patient safety at risk. UST Epic Isolated Recovery Environment (IRE) on Azure is built to break that chain. It provides hospitals with a hardened, secure replica of their Epic environment, ready to stand in when everything else goes offline.

Protect care delivery with intelligent, isolated Epic access—deployed in 8 weeks, powered by UST's Agentic AI.

**ust.com**

It's more than a static backup. It's a live, isolated environment designed for real-time access during crisis events. Clinicians can log in through the browser or mobile app to view the full operational and patient record, even if production, disaster recovery (DR), and reporting environments are compromised.

■ U  
S T



It's protected by UST SentinelMind™, UST's Agentic AI platform, which includes AutoRemediation and RCA Agents trained to detect early signals of degradation, surface root causes, and trigger guided responses before minor issues spiral into outages.

While others are still scrambling, your teams stay focused because real-time telemetry, intelligent alerts, and clear next steps support them. That kind of clarity under pressure saves time, protects reputations, and helps keep care on track.

And speed doesn't come at the cost of complexity. UST deploys the entire solution in just eight weeks, beginning with ROI and TCO modeling to ensure it delivers measurable value from day one. Behind the scenes, UST FinOps Agents monitor Azure consumption, flag unusual spend patterns, and help tune resource usage so you're protected, prepared, and in control.

This isn't a workaround. It's a strategy. A way to stay connected when it matters most. A safety net with a brain. UST's Epic IRE solution gives healthcare organizations the tools they need to move fast, respond smart, while keeping clinicians and patients connected, no matter what.

## Key capabilities



### **RAPID IMPLEMENTATION**

Deployed in just 8 weeks, this solution includes planning, execution, and built-in ROI/TCO modeling to ensure value from day one.



### **BUILT FOR ISOLATION**

Hosted in a hardened Azure domain with limited, severable connectivity, the environment is fully isolated from production systems to prevent lateral threats.



### **AGENTIC AI INTELLIGENCE**

UST SentinelMind™ AutoRemediation and RCA Agents monitor performance, surface root causes, and guide response, reducing time to action when seconds matter.



### **EMERGENCY-READY ACCESS**

Provides browser and mobile access to your complete Epic operational and patient database during cyber events or system outages.



### **COST OPTIMIZATION**

UST FinOps Agents track Azure usage in real time, flag consumption spikes, and recommend adjustments to keep costs predictable and efficient.



### **IAAS-NATIVE ARCHITECTURE**

Built entirely on Azure Infrastructure-as-a-Service for scalability, compliance, and seamless alignment with enterprise cloud strategies.

# Key benefits



- **Continuity of care:** Maintain secure access to critical Epic records even when production and DR systems are compromised, ensuring clinicians can continue treating patients without delay.
  - **Faster response, less downtime:** Intelligent agents detect issues early and guide remediation, helping your teams recover faster and avoid extended system outages.
  - **Reduced risk exposure:** An isolated architecture limits threat propagation and adds a defensive layer against ransomware, minimizing operational and reputational damage.
- 
- **Operational confidence:** Teams get clear, actionable guidance during high-pressure events, reducing uncertainty and enabling faster, informed decisions.
  - **Smarter cloud spend:** Real-time cost tracking and optimization with UST FinOps Agents prevents budget overages and improves resource utilization.
  - **Regulatory readiness:** The architecture supports HIPAA and HITRUST-aligned practices and includes immutable backups to protect audit integrity and data recovery.

## Why UST

UST combines deep Epic and Azure expertise with a growing ecosystem of Agentic AI tools purpose-built for healthcare. Our solutions are designed to deliver care continuity, reduce operational risk, and help teams focus on patient outcomes instead of system failures. With a proven track record and a commitment to measurable value, UST enables you to prepare for what's next while staying ready for what's now.

Keep clinicians connected and patient records within reach even when your primary systems go down. With UST's Epic IRE on Azure, care doesn't stop.

Since 1999, UST has worked side by side with the world's best companies to make a powerful impact through transformation. Powered by technology, inspired by people, and led by our purpose, we partner with our clients from design to operation. Our digital solutions, proprietary platforms, engineering, R&D, products, and innovation ecosystem turn core challenges into impactful, disruptive solutions. With deep industry knowledge and a future-ready mindset, we infuse expertise, innovation, and agility into our clients' organizations—delivering measurable value and positive lasting change for them, their customers, and communities around the world. Together, with 30,000+ employees in 30+ countries, we build for boundless impact—touching billions of lives in the process.

**ust.com**