

ENABLE YOUR FRONTLINE WORKFORCE

with Valorem Reply and Microsoft





Frontline Workers are the backbone of your business. Workers in customer-facing roles or functions have a direct impact on business growth and operations. But, because those services are sometimes routine, Frontline Workers, often those considered essential, may be overlooked during digital transformation efforts.

These people represent tremendous potential that you can unlock by enabling them to do their best work. Don't leave them behind! It's time to provide Frontline employees with experiences that deliver back to the bottom line, with powerful and intuitive tools and devices that help every employee succeed and contribute to your success.

EMPOWER THOSE WHO ARE FIRST

Take advantage of a universal hub for productivity and communication with Microsoft Teams to ensure your frontline workers have the tools they need while providing security and compliance across your organization.















Connect Your Workforce	Digitize Manual Processes	Accelerate Onboarding	Empower Multi- Device Access	Protect Sensitive Information
Strengthen employee engagement, culture & productivity	Automate routine tasks & streamline processes with integrated solutions	Improve process for onboarding, developing & retaining talent	Optimize & consolidate devices	Simplify security management, mitigate risks & reduce costs
Transform communication & collaboration across the entire organization	Improve profit margins & operational efficiency	Compete for talent, close gaps in workforce skills & environment	Transform employee experience with modern, purpose- built tools	Secure entire digital landscape & end points
Modern Frontline Workforce Tools				
Chat, video, file sharing in Teams	Shifts in Teams	Stream on-demand video content	Industry-specific devices	Azure Active Directory identity & access management
Walkie Talkie in Teams	Tasks in Teams	Live Events	Wide choice of form factors	Microsoft Endpoint Management (MEM)
Praise in Teams	Power Automate	Teams channels	Hands-free headsets	My Staff in Azure Active Directory
Teams Announcements	Power Platform	Yammer communities	Rugged devices	Shared Device Mode
Accessibility features	Partner LOB apps	Personalized user portals	Surface Go	Advanced encryption
	Graph APIs			Windows Information Protection
				Firstline policy packages

Learn more about **Frontline Worker Pilot**









EXPERTISE TO OPTIMIZE YOUR FRONTLINE

As a Microsoft Gold Partner Valorem Reply has a long-proven track record delivering custom applications to clients that improve business outcomes. Our Frontline enablement offering extends that experience to the Frontline workers across Retail, Manufacturing, Healthcare and other industries. Customers will see an enhanced Frontline worker experience and improved business outcomes by extending the corporate culture, increasing the productivity, and improving the engagement of Frontline workers. We'll help you assess your Frontline Workforce needs, show you tools that can speed delivery of the outcomes you require, and develop a solution plan tailored for your organization.

ACHIEVE MORE WITH MODERN WORK FRONTLINE SOLUTIONS

Engaging and enabling frontline workers is one of the most exciting opportunities in the modern workplace. New advancements within Microsoft Teams like Viva Connections, Tasks, Shifts, PowerApps and Bots provide the opportunity to demonstrate real value to business leaders tasked with retaining and enabling frontline workers.

Our modern work experts will help you configure mobile-friendly, streamlined apps that extend the Microsoft Teams platform to your frontline workforce – from user experience and process automation to integrating with your LOB systems. Our Frontline Workforce engagement delivers the building blocks necessary to rapidly and cost-effectively solve real business problems.

This engagement includes design, configuration and implementation of three Teams-based Power Apps to improve and automate your key business processes, for example:

- Shift & Task Management
- Equipment Maintenance
- Personalized Customer Experience
- Digital Training & Continuous Learning



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FRONTLINE WORKER PILOT

Leveraging our deep industry and Microsoft expertise, Valorem Reply has built a unique experience and demo environment that allows customers to experience first-hand, the value of modern work frontline solutions through real world scenarios specific to industry. Much more than your typical product demo, our solution delivers a custom demo environment with real-world scenarios specific to your industry, business needs, and FLW challenges and results in 3 deployed Power Apps to meet your highest value FLW needs. Using Microsoft Teams and Viva Connections we guide you through a curated experience to gain a deeper understanding how you connect your workforce, digitize manual processes, accelerate onboarding, and empower your Frontline Workers with purpose-built devices; all while protecting your business.

Designed as a three-phase engagement, our experts will help you uncover your highest priority Frontline Worker challenges and pain points to identify the top prioritized scenarios. After assessing needs, we'll develop solutions that are relevant to your unique business challenges and define an actionable roadmap to your desired end state.







Assessment

- Understand the opportunity for Frontline Workers.
- Understand your organizational and technical readiness.

Workshop

- Envisioning the Art of the Possible.
- Experience solutions firsthand in a custom, FLW focused, Microsoft 365 environment.
- Identify Frontline Worker challenges and pain points.

Deploy Pilots

- Deep dive on Frontline Worker challenges and map these to key scenarios.
- Deploy 3 Frontline Worker scenario-based PowerApps in a demo environment.

Walk away with a better understanding of challenges facing your Frontline Workers and a prioritized, actionable plan based on your specific use cases and desired business outcome. Your resulting demo environment will demonstrate the true business impact of app-enabled productivity, curated company information access, shiftbased controls, global task management, and more for the frontline workforce.

Learn more about Frontline Worker Pilot





Integrate new technology and tools with the systems you already have to create efficiencies, invigorate the frontline workforce, and create a holistic employee experience.

Learn More

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