Valto
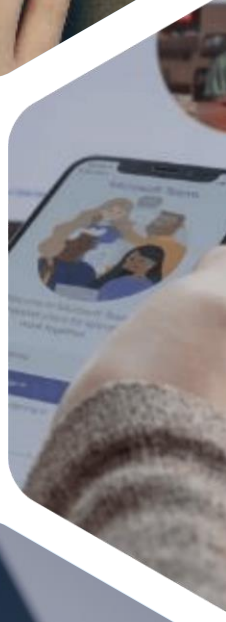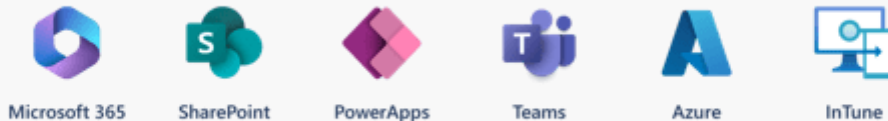
Microsoft 365 Tenant to Tenant Migration

Service Definition

Valto the best Microsoft Partner in the world

Microsoft 365 · SharePoint · PowerApps · Teams · Azure · InTune

Valto is a Microsoft specialist committed to helping customers get more from Microsoft.

As a Microsoft Solutions Partner, we are experts in Microsoft Technologies including Modern Workplace, Microsoft 365, Azure, Business Applications, Data & AI.

One of our primary goals is to help "Change the World" by Impacting 1 million lives positively through social initiatives and working with non-profits.

Our Vision

Best place · Biggest and best · Happiest · Change the · Best Culture · Best Talent

MODERN WORKPLACE

DEVELOPING INTRANET, DOCUMENT MANAGEMENT AND HYBRID WAYS OF WORKING SOLUTIONS USING MICROSOFT TEAMS, SHAREPOINT, VIVA, AND OTHER MICROSOFT 365 SERVICES

MICROSOFT 365 & AZURE

ASSISTING ORGANISATIONS MANAGING DEVICES INCLUDING DESKTOPS / MOBILES AND MIGRATING TRADITIONAL SERVERS INFRASTRUCTURE TO THE AZURE PUBLIC CLOUD

BUSINESS APPLICATIONS

PROVIDING DEVELOPMENT SOLUTIONS AROUND THE MICROSOFT POWER PLATFORM INCLUDING POWER APPS, POWER BI AND POWER AUTOMATE

DATA & AI

PROVIDING AI SOLUTIONS INCLUDING FABRIC, POWER BI, AZURE PRO CODE DEVELOPMENT AND COPILOT

MANAGED SERVICES

PROVIDING MANAGED SERVICES FOR ALL THE PILLARS OUTLINED INCLUDING IT SUPPORT FOR ORGANISATIONS.

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G-Cloud

Service Description

Expert assistance in merging or setting up two Microsoft 365 tenants seamlessly. Includes domain merging, email migration, file transfer, intranet setup, Power Apps migration, and comprehensive support throughout the transition process.

- **Service Overview**:
    1. Scoping
    2. Documentation
    3. Implementation
    4. Testing
    5. Training
    6. Support

- **Service Features**:
    1. Domain merging and configuration
    2. Email migration and forwarding setup
    3. File migration and organization restructuring
    4. Customized intranet setup and configuration
    5. Power Apps migration and integration
    6. User and group provisioning and management
    7. Security and compliance configuration
    8. Data validation and integrity checks
    9. Training and adoption support for users
    10. Ongoing support and maintenance post-migration

Setup and Migration:
Our Microsoft 365 Tenant to Tenant Migration & Merger Service offers comprehensive support throughout the setup and migration process. We begin by conducting a thorough assessment of both tenants to develop a customised migration plan tailored to your unique requirements.

Our expert team handles all aspects of the migration, including domain merging, email migration, file transfer, intranet setup, and Power Apps migration. We ensure a seamless transition by meticulously managing the migration timeline, coordinating with stakeholders, and conducting thorough testing to verify data integrity and system functionality.

During the migration process, we provide ongoing communication and support to keep you informed and address any questions or concerns that may arise. Our goal is to minimize disruption to your business operations while maximizing the efficiency and success of the migration.
Post-migration, we continue to provide support and assistance to ensure a smooth transition to the new Microsoft 365 environment. Our team offers training and adoption support for users, as well as ongoing maintenance and troubleshooting services to address any issues that may arise.
With our comprehensive setup and migration services, you can trust that your Microsoft 365 tenant merger or setup will be handled with professionalism, expertise, and attention to detail.

Tenant to Tenant Migration Questionnaire

Category	Check List	Answer
Number of Users & Licenses	How many users are on the environment and licenses?	
SharePoint Files	How many SharePoint Sites are there? What is the total storage size?	
SharePoint Pages, Lists & Customisations	Are there any other solutions such as an intranet, pages, lists or customisations?	
Power Platform	Any PowerApps, Power Automates, PowerBI, Dataverse components?	
OneDrive	Are users OneDrive's in scope for the migration? How many users are in scope?	
Microsoft Teams	How many Teams are in the environment?	
Voice	Have any voice solutions been deployed?	
AD Connect	Is AD Connect deployed? Will this need to be migrated?	
3rd Party i.e. Mail Flow, Okta, etc.	Any third-party products being used in the environment?	
Device Enrolment	Are devices enrolled via Azure AD or Hybrid Azure AD?	
Intune	Has Intune been deployed to the devices?	
App Deployment	Have applications been deployed via Intune?	

Conditional Access	Are there any conditional access policies in place?	
Defender for Endpoint	Has Defender for Endpoint been deployed?	
Azure Subscriptions	Are there any Azure Subscriptions required to be in scope?	
Tenant Customisations (Branding, Login Page, etc.)	Have any customisations been made to the environment such as branding / login pages, etc?	
On Premises Infrastructure (i.e. File Server, Domain Controllers)	Are there any on premises servers that should be configured in scope of the migration such as file servers or domain controllers?	
Compliance Requirements (Sensitivity, Retention)	Are there any customisations to any compliance functionality such as sensitivity labels, alerts, or retention?	
Android / Apple Enrolment	Are devices enrolled for Android or Apple?	

Our Professional Services

Valto is a certified Microsoft Cloud solution provider. Valto provide support services for both cloud and on premises solutions. Valto provide services for all Microsoft 365 and Azure via G-Cloud including:

Products	Scope	Design	Deploy	Support
Microsoft 365 Backup	✓	✓	✓	✓
Email Protection	✓	✓	✓	✓
Microsoft 365 Security including Purview	✓	✓	✓	✓
Microsoft 365 Support	✓	✓	✓	✓
Microsoft Azure Development, Deployment and Support	✓	✓	✓	✓
Microsoft Intune Deployment and Support	✓	✓	✓	✓
Microsoft 365 Security Assessment	✓	✓	✓	✓
Microsoft Teams	✓	✓	✓	✓
SharePoint Support	✓	✓	✓	✓
SharePoint Intranet	✓	✓	✓	✓
Microsoft 365 File Migration	✓	✓	✓	✓
Microsoft 365 Tenant to Tenant Migration	✓	✓	✓	✓
Microsoft 365 Email Migration	✓	✓	✓	✓
Microsoft 365 Security Hardening - Advanced	✓	✓	✓	✓
Microsoft Copilot	✓	✓	✓	✓
Microsoft Viva	✓	✓	✓	✓
Tokens (Pre purchased hours)	✓	✓	✓	✓
Power Apps and Power Platform Development	✓	✓	✓	✓
Dynamics 365 Deployment and Adoption	✓	✓	✓	✓
Fabric and Power Bi	✓	✓	✓	✓
AI Bespoke Development	✓	✓	✓	✓
SharePoint SPFX Development	✓	✓	✓	✓

Our Managed Services

Managed IT Support

Products	Essential	Advanced	Advanced Security
Remote Desktop Support	✓	✓	✓
Core Business Hours - Mon- Fri (exclude Bank Hols)	✓	✓	✓
Valto Support Portal	✓	✓	✓
Annual Reporting and Service Review	✓	✓	✓
Out of Hours – Weekends, 24X7	Optional	Optional	Optional
On-site Core Services*	Billable	Billable	✓
3rd Party Vendor Management	✓	✓	✓
Starter / Leaver Process	✓	✓	✓
Major Incident Management	Billable	✓	✓
Change Management**	Billable	✓	✓
Service Request Management	Billable	✓	✓
Teams Telephony	Billable	✓	✓
Desktop Monitoring	✗	✗	✓
Desktop Patch Management	✗	✗	✓

Server Support

Products	Essential	Advanced
Server Monitoring	✓	✓
Server Patching	✓	✓
Server Backup*	✗	✓
Server Disaster Recovery*	✗	✓
On-site major incident	Billable	✓

Managed Microsoft 365

Products	Free Tier*	Essentials	Advanced	Advanced Security
Microsoft Support Management	✓	✓	✓	✓
License Management	✓	✓	✓	✓
Basic Service Health Monitoring	✓	✓	✓	✓
Annual Free Health Check	✓	✓	✓	✓
Account Manager	✗	✓	✓	✓
Monthly Reporting	✗	✓	✓	✓
Quarterly Review and updates	✗	✓	✓	✓
Annual Security Hardening	✗	✓	✓	✓
Technical Consultant for Monthly Reviews*	✗	✗	✓	✓
Intune and Endpoint Security Management*	✗	✗	✓	✓
Secure Score Management**	✗	✗	✓	✓
Proactive Security operations & Monitoring	✗	✗	✗	✓

Managed SharePoint

Products	Essentials	Advanced
Support Portal	✓	✓
Incidents of SharePoint components	✓	✓
Authorised Users	2	5
Service health monitoring	✓	✓
Customer Success Manager with quarterly reviews	✗	✓
Annual SharePoint Review	✗	✓

Network Support

Products	Essential
Wireless Network	✓
Wired Networks	✓
Internet Connections	✓
Firewall	✓
On-Site services	Optional

Our Delivery

We deliver our services through significant stages outlined below. While we are adept at supporting diverse project methodologies, we are fully adaptable to adhering to your preferred project approach.

In addition to offering technological solutions, we harness the expertise of our in-house consulting and project service teams to craft a bespoke solution. This encompasses a thorough consideration of your organisational culture, operational environment, and the skillset of your personnel. Our responsibility extends to overseeing the project's progress from initiation to completion, ensuring it stays within budget and meets agreed-upon specifications.

Stage	Actions
Requirements Gathering	An onsite or remote workshop to understand the stakeholders' specific requirements. Agree the scope of the project and how success will be measured. A follow up workshop report to be provided within one working week with a full break down of requirements and proposed suggestions. Agree the next steps including key milestone dates, approach to how testing will be completed, development environments and project reporting.
Implementation	Valto technical team to deliver the project and our project management team will schedule regular project update meetings throughout the implementation phase.
Testing	Creation of bespoke testing scripts to determine user journeys and expected outputs from the testing phase. Valto to carry out internal testing then handed over to the client for their own testing. All bugs and agreed changes to be made within a the user acceptance period. Deployment between development to pre-production environments.
Sign Off and Go Live	A full review of the solution with the client to ensure all requirements have been achieved. Once we have agreed sign off we will set the solution to be live and or transition into a production environment.

Case Studies

Chester Zoo Case Study

Reducing waste through an efficient uniform ordering app to save money.

Chester Zoo staff members needed a way to keep track of previous orders and collections and an easier way to approve or reject any uniform related requests.

Click here to read more.

City of London Case Study

The City of London previously managed its gardens with pen and paper.

Their goal was simple: build a Microsoft Power App solution that would streamline garden management for London's fieldworkers and administrators alike. The solution would have to be easy to use, scalable, and securely available on employee mobile devices.

Click here to read more.

North Wales Fire and Rescue Services Case Study

NWFRS enhances emergency response with secure intranet deployment.

NWFRS needed to upgrade their on-premises information systems. By leveraging existing Microsoft 365 licenses, NWFRS achieved streamlined workflows and improved communication without incurring extra costs.