

# KNOWLEDGE MANAGEMENT (KM)



The process of creating, sharing, using, and managing the knowledge and information of an organization.



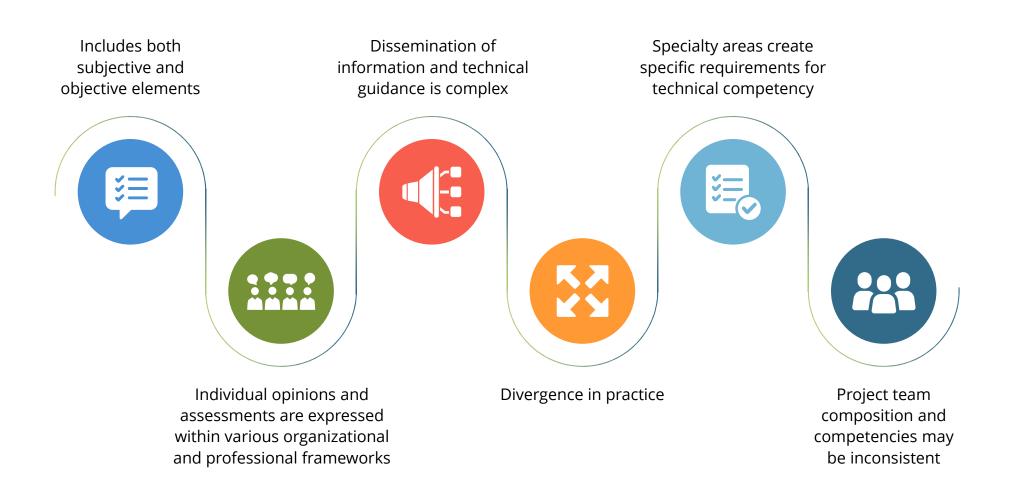
Refers to a multi-disciplinary approach to achieving organizational objectives, by making the best use of knowledge, and ensuring that knowledge is transferable cross-functionally.



# **WORKFLOW CONTINUUM**



## **WORKFLOW CHALLENGES**



**Effective Knowledge Management requires Intelligent Workflow** 



**Intelligent Workflow** is more than just workflow - it is the platform for effective Knowledge Capital Management



Customizable to any organization, its processes, competences, resources, and human capital



Accommodates different Engagement types



User-centric

When properly executed, **Intelligent Workflow** 

facilitates the creation, acquisition, deployment and management of Knowledge Capital across the organization



# **KNOWLEDGE CAPITAL MANAGEMENT... EVOLVED!**

## **COMMON OUTPUTS**



Data Inquiries



Procedures



Letters & Reports



Tools



## **KNOWLEDGE CAPITAL**



### **ENGAGEMENT TYPE**



Project Types



Industries



# **HOW IT WORKS**

**CLIENTS** 

Client Dashboard

Intelligent Data

Request Process

#### **MANAGE**

Management of Common
Outputs and Engagement Types

Account Administration



### **ENGAGE**

**Engagement Dashboard** 

Data Request Lists
Procedures
Tools
Letters & Reports

# **FEATURES & BENEFITS**

#### **FEATURES**

#### **BENEFITS**

Centralized Management of Knowledge Capital

Transact Knowledge Capital in Marketplace

Tiering Capability (Full Customization)

Real-Time Documentation and Workflow

Web-Based Access

Two-Factor Authentication

Automated and Focused Communication



**Enhanced Profitability** 

**Increased Quality** 

Time-Saving Efficiency

Risk Management





# **THANK YOU**

## **LEARN MORE**



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