Customer Insights in A Day Workshop
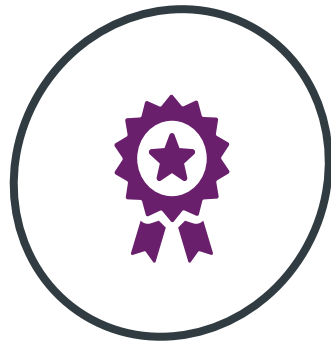
velrada

THAT'S THE POINT

What we do

We're a contemporary technology partner that brings true business context to the Microsoft stack

Trusted as a leading Microsoft global partner

Microsoft Partner
Microsoft

Gold Data Analytics
Gold Data Platform
Gold Enterprise Resource Planning
Gold Application Development
Gold Collaboration and Content
Gold Cloud Business Applications

Gold Cloud Platform
Gold Datacenter
Gold Cloud Productivity
Gold Cloud Customer Relationship Management
Gold DevOps

Microsoft Partner
Microsoft

2019 Partner of the Year Finalist
Dynamics 365 for Field Service Award

2018 Partner of the Year Winner
Dynamics 365 for Field Service Award

11 Gold partner competencies

12 time Microsoft partner award winner & finalist

3 Microsoft MVPs

Global Partner of the Year
Dynamics 365 for Field Service

2019/2020 INNERCIRCLE for Microsoft Dynamics

2019/2020 INNERCIRCLE for Microsoft AI

2019/2020 PARTNERADVISORYCOUNCIL for Microsoft Business Applications

Agenda

Session
00 – Course Overview
01 – Microsoft 'Insights' Products
02 – Customer Insights Overview
03 – Creating a Customer Insights Instance + Labs
04 – Customer Insights Extensibility + Labs

Introductions

- ❑ *Your name*

- ❑ *Your company*

- ❑ *Your role*

- ❑ *Your experiences with Dynamics 365*

- ❑ *Do you already know CI?*

Logistics

Restrooms

Food & Beverages

Breaks

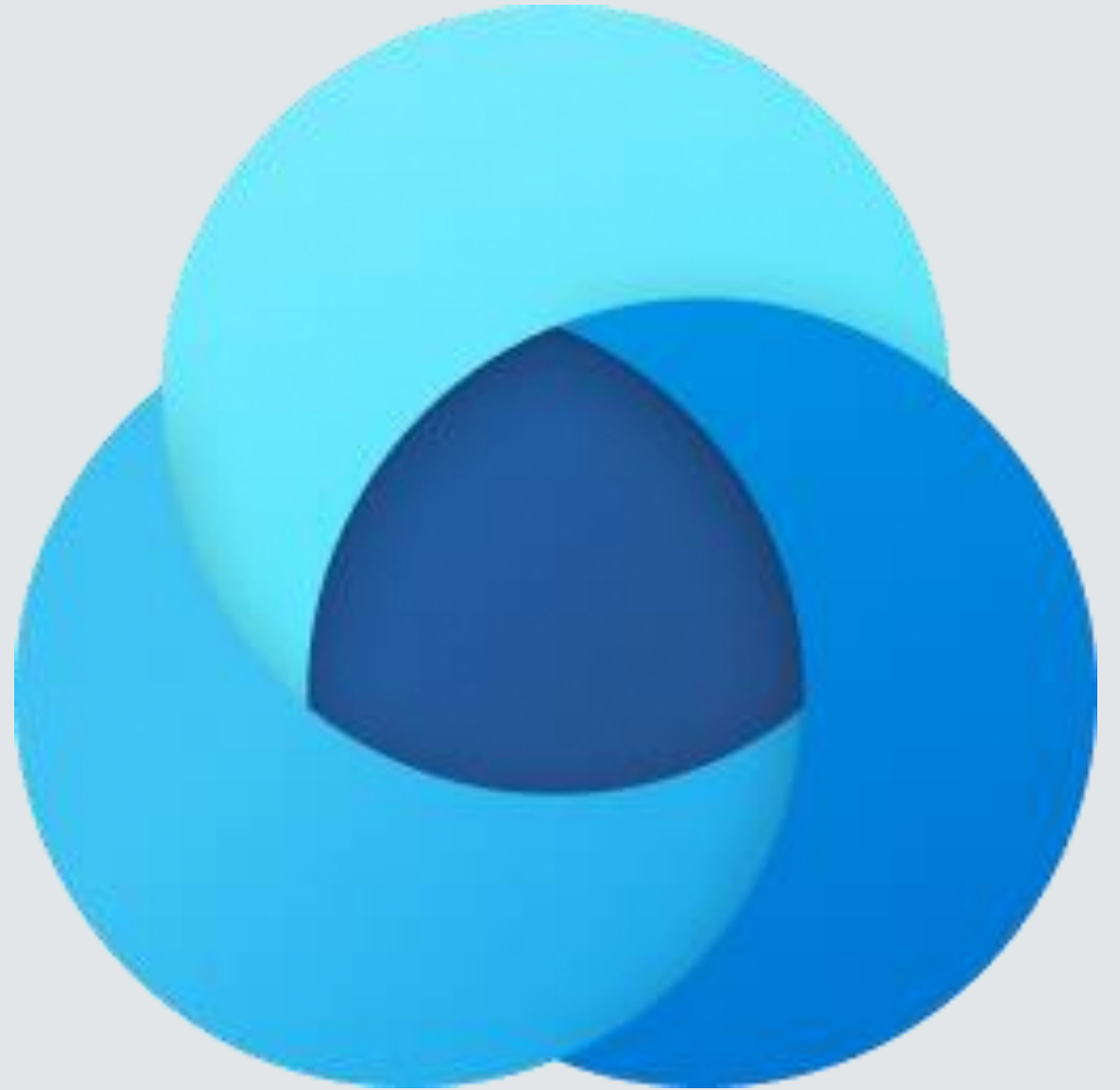# Key Resources

Customer Insights Landing Page – https://aka.ms/D365CI

Customer Insights Trial – https://aka.ms/TryCI

Customer Insights YouTube Channel: https://aka.ms/CITV

Partner Page - https://aka.ms/CIADPartner

    All workshop content can be found here

Customer Insights Advanced Training

Call to Action

List Services Offering(s) in AppSource

Review Materials : https://aka.ms/CIADPartner

Keep Up-to-Date : https://aka.ms/CIBlog

Get Help : https://aka.ms/CIForums