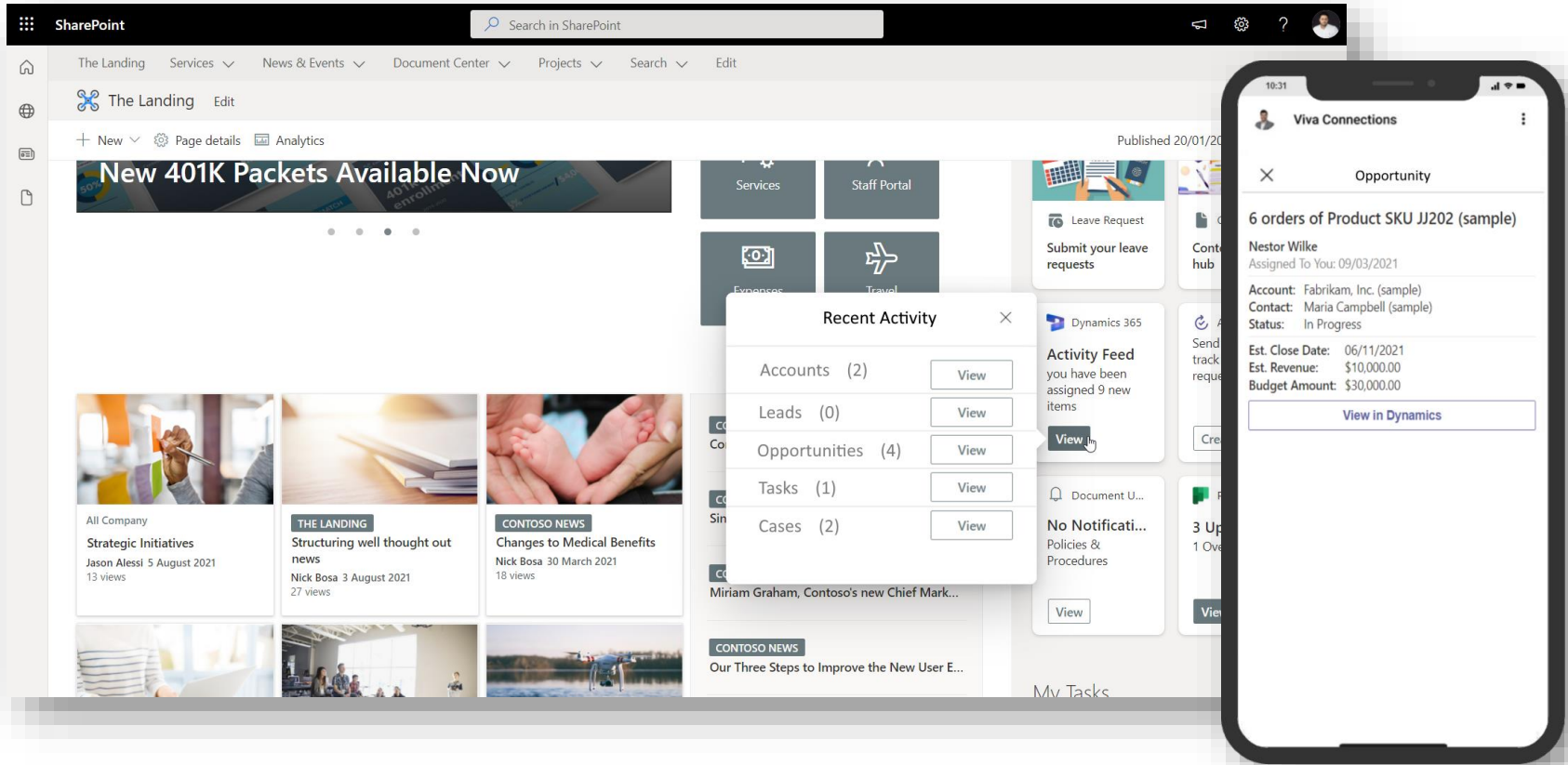We believe that

Empowering your **on-the road** and **frontline** employees with **ease of access** to **Dynamics 365** information they need to ensure **outcomes** are met for your clients and customers.

A personalized snapshot of activity across Dynamics 365

INTEGRATING DYNAMICS 365 AND VIVA CONNECTIONS

Velrada's **Dynamics 365 integration with Viva Connections** bring together activity across Dynamics 365 that has been assigned to you in the last 24hours – presented directly from within Microsoft Teams and the Intranet ensuring staff are always kept up-to date.

Services Overview

3 Week Engagement

Week 1

PLAN

Gain an understanding of how Viva Connections works and what's possible. Define required cards to present within the dashboard and identify Dynamics 365 integration points. Analyze your current engagement along with identifying stakeholders and change impacts.

DESIGN

Design and wireframe the functionality and configuration of Viva Connections Dashboard and the Dynamics 365 integration

BUILD

Configuration of your tenants setting and deployment of Viva Connections. Creation of all Viva Dashboard components and deployment of Dynamics 365 integration. Testing and validation of Viva connections and Dynamics 365 integration

Week 2

DEPLOY

Add the Viva Connections app into the Teams Admin centre along with creating Teams App Setup Policies to control the pining of Viva Connections within Teams

TRAIN

Facilitate training sessions and provide reference guides to Admins and End-users ensuring staff are comfortable with the change

Week 3

ADOPT

Comparison of engagement after the roll out. Ongoing communications circulated to the business ensuring all staff are comfortable with the change, have a channel for escalation, and can continue to suggest new and innovative ways in how staff can benefit from Viva Connections

Solution at a glance

ACTIVITIES INCLUDE:

- 2 x 2hour workshops to capture requirements
  - *User Requirements*
  - *Technical Requirements*
- Configuration of Viva Connections and the Dynamics 365 integration based on organisational needs
- 1 x 2hour training session on management and maintenance of viva connections
- Supported training and communications material
- Continuous improvement workshop Identifying next steps for future phase

SOLUTION INCLUDES:

- A personalized Dynamics 365 activity dashboard
- Audience targeted News and Communications
- Governed and curated tools delivered to the right people
- Accessible via Microsoft Teams or SharePoint

Dynamics 365 integration with Viva Connections

IMPROVING PRODUCTIVITY ACROSS DYNAMICS 365