

Managed Endpoints by VENZO

Managed Endpoints

Secure and control your organizational data while
setting devices free



One Pager





Obtain the advantages of the modern work solutions.

The nature of work has changed. Employees expect to work securely from anywhere, on any device. When their productivity tools enhance the quality and effectiveness of their work experience, they're happier, more valuable, and more likely to stay.

VENZO is on a mission to provide employees with empowerment, while also protecting the organization's vital IT assets.

At VENZO we utilize and combine Microsoft 365 solutions, especially Microsoft Intune and Windows Autopilot, to ensure the **ideal Managed Endpoint solution** for our clients.

Our solution provides full security of enrolled devices and applications used for productivity.

What we can offer your organization.



01.

Windows 10 and application management

Ensure that Windows 10 devices and applications are enrolled and updated.



02.

Management of smartphones and tablets

Ensure that corporate owned and personal devices are enrolled and updated according to the compliance policies.



03.

Health reporting

Ensure that your organization has full overview of the health of devices and applications enrolled to the organization's endpoint management solution.



04.

2nd and 3rd level support

VENZO Service Desk provides Remote 2nd and 3rd level support.

Full intro to Managed Endpoints by VENZO



Windows 10 and Application management



01 Device enrollment

VENZO will ensure that all Windows 10 devices can be enrolled into Microsoft Intune using classic Active Directory, Azure AD join, and Windows Autopilot.

The service includes Image servicing, Profile management, Group Policies updates, and security configuration.

The client is responsible for defining directories and standards. Furthermore, deploying the computer using AutoPilot and 1st level support.

02 Application management

The managed applications are maintained by VENZO. The application catalogue consists of a repository of software – pre-approved by the client, and of course tested and verified to work on the supported PC production images.

Access to VENZO's catalogue of managed standard applications is included.

03 Automatic updates and patch management

The security patch management service provides the client with a defined process for patch management including:

- Monthly Windows and Office updates
- Security or critical patch updates in the event of zero-day vulnerabilities

Cloud management of devices (smartphones, tablets, and BYOD)

Android devices and Apple devices can all be enrolled into Microsoft Intune using various methods, both manual and automatic methods.

VENZO utilizes Microsoft Intune to manage devices, apps, and accessibility to company data.



Corporate-owned devices (COD)

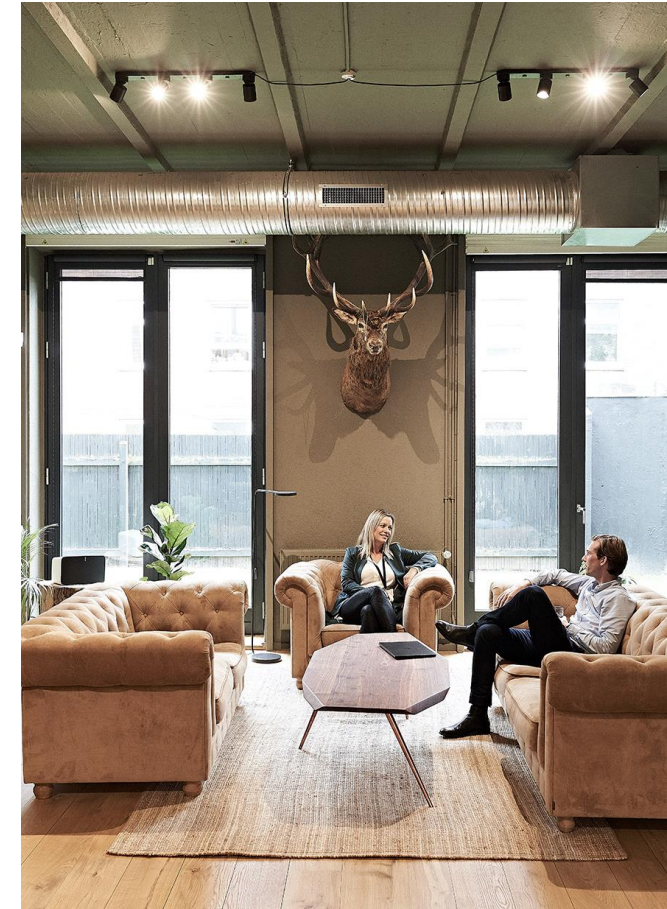
Corporate-owned devices (COD) include phones and tablets owned by the by the client organization and distributed to the workforce.

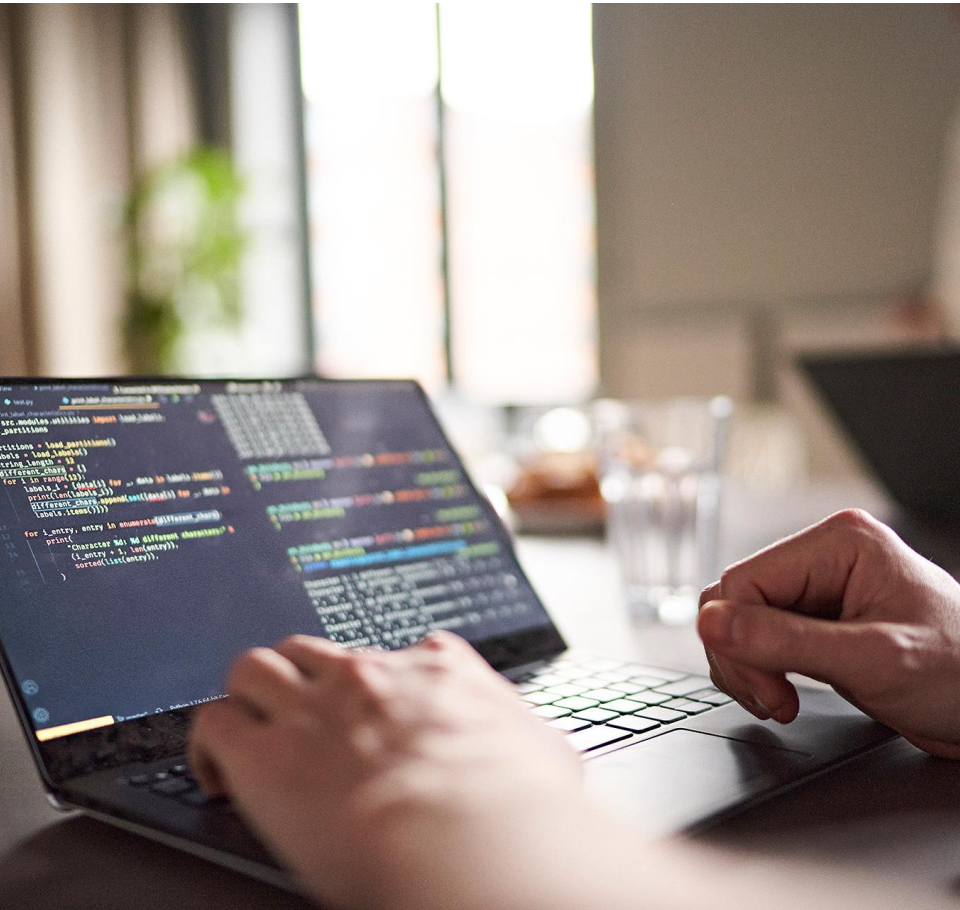
COD enrollment supports scenarios like automatic enrollment, shared devices, or pre-authorized enrollment requirements.

For organization-owned devices, the organization will have full control of devices, including settings, features, and security.

In this approach the devices are enrolled into Microsoft Intune. Once enrolled, policies are configured and enforced.

Here devices get enrolled using automatic enrollment methods.





Bring your own devices (BYOD)

Bring your own devices (BYOD) includes personally owned phones and tablets. Users install and run the Company Portal app to enroll BYODs. This program lets users access company resources.

The BYOD scenario is used for the privately owned devices . Using the Company Portal manually to enroll these devices is the only way to enroll them into Microsoft Intune.

Here devices gets enrolled manually using the Company Portal app.

Mobile Application Management of Personal Devices

Microsoft Intune: Mobile Application Management

Microsoft Intune Mobile Application Management (MAM) refers to the suite of Microsoft Intune management features that enables publishing, pushing, configuration, securing, monitoring, and updating mobile apps for users.

Accessing company data

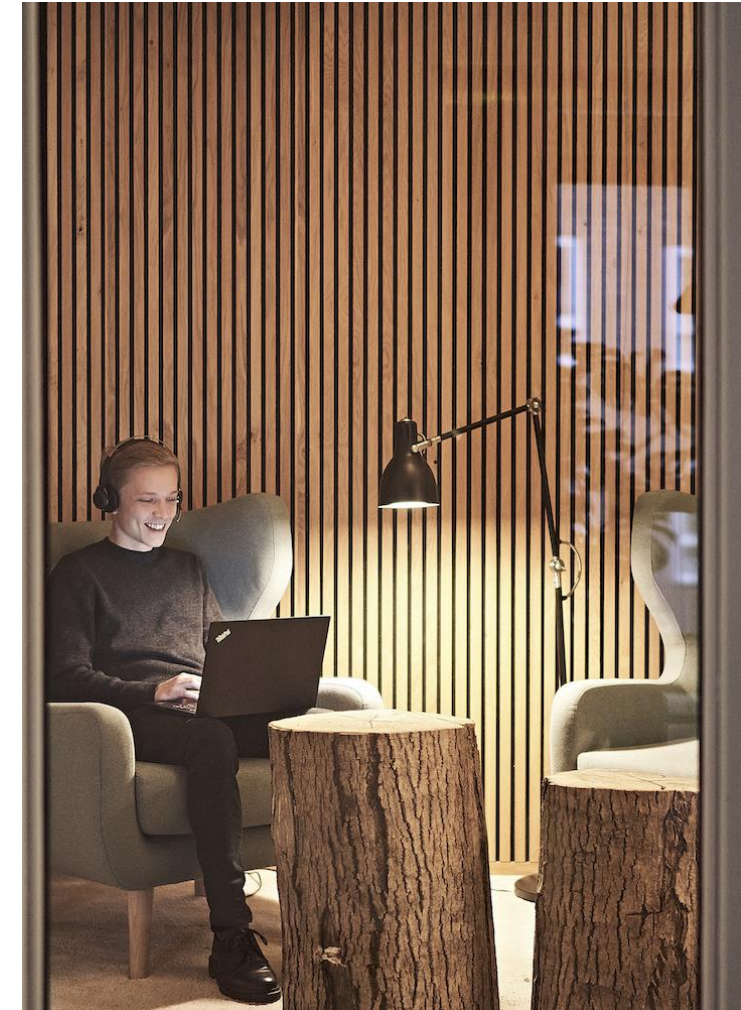
By using MAM, it allows access to company data using a managed app from the user's personal devices. In the MAM scenario the organization will not gain control over the user's personal device but only control of apps that utilizes organizational data.

Protection of data

MAM allows management and protection of the organization's data within an application. With MAM without enrollment (MAM-WE), a work-related app that contains sensitive data can be managed on almost any device, including personal devices in BYOD scenarios.

Microsoft Office Apps

Many productivity apps, such as the Microsoft Office apps, can be managed by Microsoft Intune MAM.





Health Reporting for Windows 10 devices and Mobile devices

The reporting services cover standard catalogue reports, deployment, software and application inventory and patch Level reports. The reporting services include standard monthly reporting and live reporting capabilities

As part of the reporting services VENZO is responsible for the following:

- Delivery of compliance reporting capabilities for the entire Endpoint Management solution (static).
- Delivery of operational reporting capabilities of the Endpoint Management solution (live).

VENZO Service Desk: 2nd and 3rd level support for your peace of mind

Support Level

When VENZO Service Desk receives an inquiry, it will be handled at the 2nd support level. If it is not resolved by 2nd level support are escalated internally to 3rd level support.

Availability

VENZO offers support availability that suits your business' needs. The standard support level is Monday to Friday 09:00-17:00 (CET), but with the possibility of extended opening hours (up to 24/7/365).

Fast Response Support Service

When an inquiry is received, VENZO will evaluate the type and priority of the inquiry. Hereafter, the customer will be contacted with a confirmation of receiving the inquiry, and when to expect resolution to the inquiry.

Incident Criticality

VENZO will handle inquiries in respect of the priority level of the incident.



Why choose VENZO as your Endpoint Management Partner?



Three good reasons to choose VENZO as your Managed Endpoint Partner

Microsoft Gold Partner

We are among the best in class when it comes to Microsoft security:

- Are acknowledged by Microsoft as a Gold Security Partner.
- VENZO was Microsoft Security Partner of the Year in both 2021 and 2022 in Denmark.

Security Specialists

VENZO have profound experience in assessing and implementing security and compliance solutions for some of the largest organizations. Therefore,

We have the ability to understand and consider all perspective within the data protection world.

VENZO is a unique information protection and compliance partner.

Organizational Insights

At VENZO we value impact, and we know the importance of communication when it comes to ensuring successful threat protection. Therefore,

We speak the language of C-level leaders, system administrations, data protection officers, and CISO's to make all levels play together in an effective data protection strategy.

Thank you.

We are looking forward to the next step!

For questions about our services or approach, please reach out to hello@venzo.com or your Microsoft Account Manager.

