Unified Endpoint Management 10-Days Assessment

By VENZO

Let VENZO unify your endpoints

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How does Unified Endpoint Management create value in your organization?

Endpoint Management is a cornerstone of the modern workplace. A modern Endpoint Management solution keeps track of any kind of devices, keeping them safe and up to date, no matter where in the world the devices are or on what network.

Modern Management isn't just about Windows, Office 365 ProPlus, and Intune. It's also about ease of use, speed, how to manage devices, and always running the latest versions – for maximum safety and productivity.

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What is our approach in VENZO?

At VENZO, we want to challenge the way companies and IT departments traditionally manage devices. We combine different technologies to build the best, most versatile, and scalable Microsoft Endpoint Management solution. A solution that fits the organization's digital transformation, while at the same time considering budget realities and the investments already made.

At VENZO we consider our work with clients as equal partnerships. We work with flexibility, and design by your needs and requirements in order to co-create the best solution.
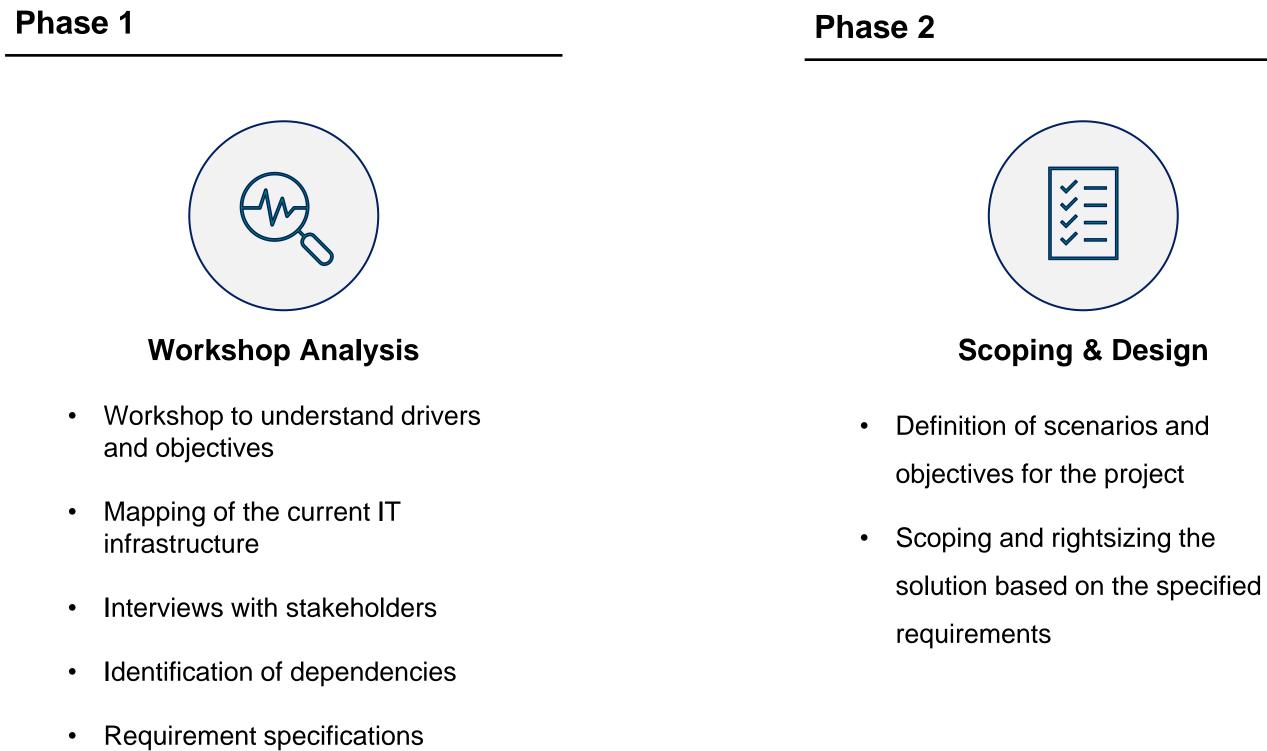
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What technologies do we use?

Our Unified Endpoint Management implementations are based on Microsoft Endpoint Manager, that utilizes Intune, which is based on Azure that continuously updates its functionalities. We furthermore make use of the following technologies:

- Microsoft Intune
- Microsoft Configuration Manager
- Windows 10
- Windows Autopilot
- Azure Active Directory (AAD)
- Micosoft Defender
- Microsoft Defender for Endpoints
- Windows Virtual Desktop

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Our approach to the 10-Days assessment follows three phases

The Unified Endpoint Management assessment solution follows three phases, that we believe ensures a successful project execution. The assessment will not necessarily run for 10 days, it will depend on the scale of your it-estate.

Phase 1

Workshop Analysis

- Workshop to understand drivers and objectives
- Mapping of the current IT infrastructure
- Interviews with stakeholders
- Identification of dependencies
- Requirement specifications

Phase 2

Scoping & Design

- Definition of scenarios and objectives for the project
- Scoping and rightsizing the solution based on the specified requirements

Phase 3

Proposal Workshop

- Agile and iterative plan of proposal for implementation
- Architectural design for proposed implementation
- Estimation of workloads & hours for proposed implementation
- Risk and fallback plan

Project management

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The project starts and ends with a workshop

Introductory workshop

We recommend an introductory workshop to map the project accurately

A workshop at the beginning of the project provides crucial insights for a successful implementation and operation of the solution. It is essential that the client is involved in the process, so that we collect information as quickly as possible and develop a deep understanding of the organizational and technical circumstances.

The workshop prepares an assessment of your opportunities and limitations, so that together we can define a solution that matches your needs and ambitions. Based on our knowledge and experience, we will inspire and challenge you to define scenarios for the project objectives and the end goal. We look at your current solution, what you want in the long term and how we achieve your goals in the best and most efficient way. The result of the workshop is a common definition of timetable and ambition. This allows VENZO to drive you further towards the end goal in a way where you feel included and inspired.

Final workshop

We recommend a final workshop to ensure sustainable value creation in the long term

After the implementation of the solution, it is relevant to look back at where the project started. We must ensure that your needs and ambitions are met, and that we continuously meet new needs. This is of course also something we revisit during the process, however a final sign-off to ensure that expectations are met is important to verify the quality of the delivered project.

In addition to ensuring that expectations are met, we use the workshop to investigate whether new needs have occurred. VENZO stives in partnership where we can inspire and challenge you to new solutions.
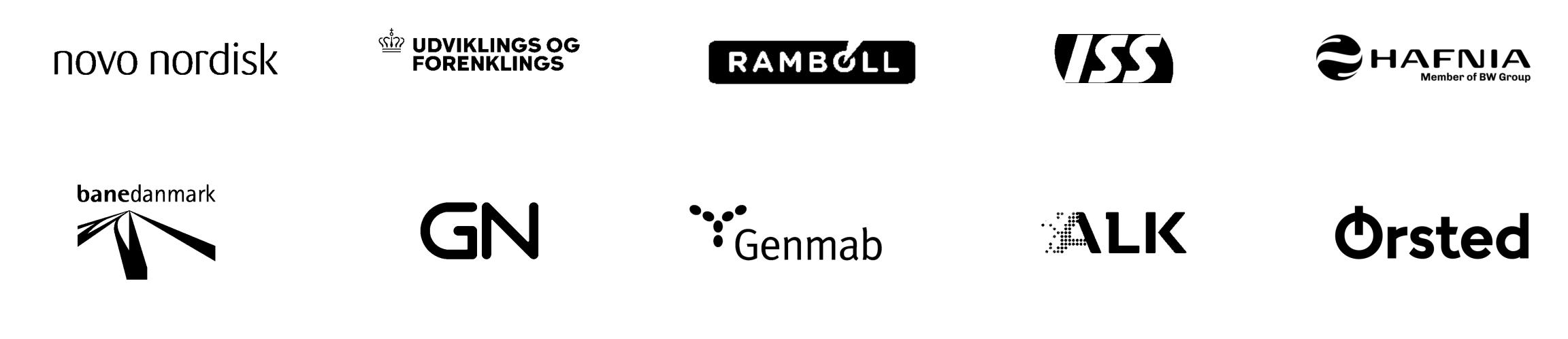
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Case examples

We use our best-practice experience and expertise to create value with your organization.

Since 2007, we have worked with more than 300 different customers. Always with a focus on increasing sales, improving productivity, improving the customer experience or providing new insights.

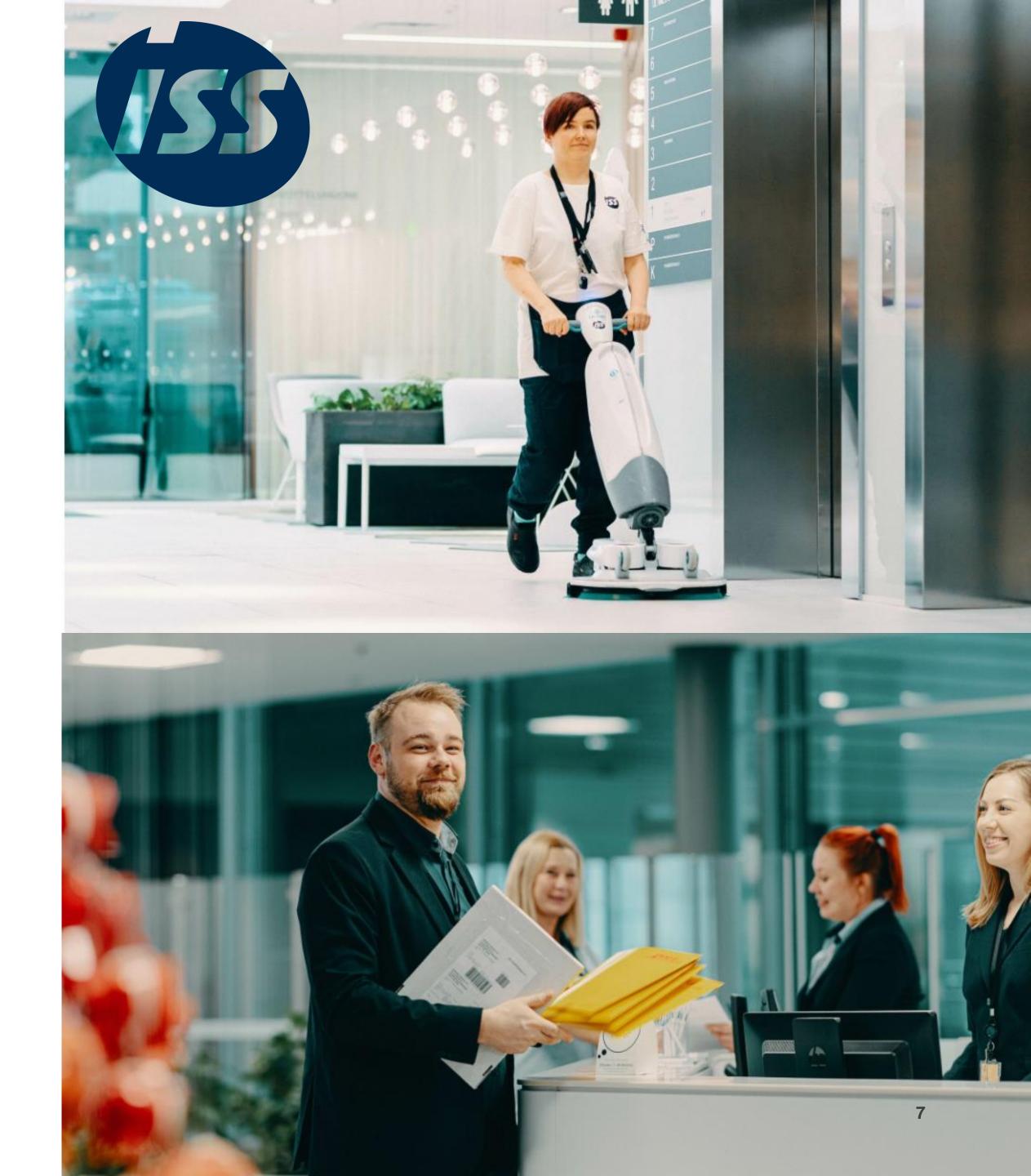# En centraliseret løsning i én portal

01 Situation

ISS wanted a cloud solution that could centralize and automate the management of employees' devices in one portal. The goal was to improve the on-boarding process for new employees, increased self-service functions for users and streamline their IT help desk.

02 How VENZO performed the task

Together with ISS technicians, VENZO designed a solution that was tested in 4 PoCs in 4 different ISS countries. The implementation itself took place in collaboration with ISS technicians, and there was room for continuous adaptations of new opportunities and challenges. Subsequently, VENZO will be in charge of the operation of the solution.

03 The value the project has created

The solution has improved the overall efficiency of updating Versions of Windows 10, packaged and deploying third-party software, patching vulnerabilities, and applying critical updates. At the same time, the security of ISS units has been increased so that ISS can enforce policies and standards. In addition, the project has increased the analysis and reporting capabilities of local IT departments, as well as increased the self-service features that support end-user productivity.

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The value the project has created

01 Situationen

Kombit wanted device centralization so that they could all be controlled through the same platform - regardless of operating system and device type. From the employees' point of view, there was a great need for availability as they often work remotely and need to be able to access things ad hoc through the cloud.

02 Hvordan VENZO udførte opgaven

Kombit has been running SCCM for many years, but when they wanted to be onboarded to Azure, VENZO was selected Kombit's cloud capabilities. VENZO has also assisted with mobile management and moved it to Intune – both the employees' personal devices and the company's common iPads.

03 Den værdi projektet har skabt

The solution has ensured that employees' private phones can securely access data through the set up company policies. The shared iPads are controlled as a kiosk so they are locked in to run a specific app. In this way, data can be accessed securely from all set-up devices and all locations in a way that meets the company's security policies.

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