

VeriChannel

Omni-Channel Delivery Solution

Banking



Reduce
development costs



Reduce
your time to market



Migrate customers
to digital channels



Reduce
cost of client acquisition



Lower
cost of servicing



Adapt quickly
to changes in FS industry



Leverage digital channels
for regulatory compliance



Ride the wave
of the FinTech revolution

The banking environment is **constantly evolving**, and banks need the ability to respond rapidly. VeriChannel will help you to be **future-ready** and respond in an agile and customer centric manner to the challenges and opportunities of the **current and future** financial services market.

VeriChannel gives banks the option to build their own channels onto the VeriChannel platform or to use VeriPark's ready-made apps, such as internet banking, mobile banking, e-wallet or speech banking. Even if customers decide to switch between channels at various points in the customer journey, the experience should remain seamless. That's exactly what VeriChannel does.



RETAIL BANKING



CORPORATE BANKING



SME BANKING

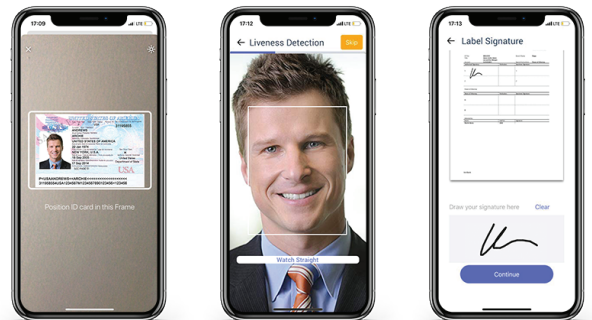


Digital Onboarding

First impressions are lasting. Customers today expect a **streamlined** onboarding experience whenever they choose to do business with a new company. Financial institutions are no different.

Digital onboarding **reduces acquisition costs** and customer onboarding time at the same time as **providing a seamless customer journey**. VeriPark's Digital Customer Onboarding Solution provides a **single platform** for banks to onboard customers easily and securely **anywhere, anytime, from any device** in a matter of minutes.

By combining document capturing and facial recognition technologies for e-KYC, the solution provides a simple user interface to easily scan and upload all required documents and leverages facial recognition capabilities for selfie-based digital onboarding or video call-based onboarding while retaining the full documentation for regulatory purposes.



Mobile Banking

VeriChannel Mobile Banking provides anytime, anywhere access to banking customers across leading mobile platforms like iOS, Android, and Windows.

It offers intuitive products for both the retail and corporate sectors and a browser-based interface as well as Native and Hybrid applications. Our responsive solutions operate across **mobile, tablet, desktop** and **wearable devices** so you can deliver unified and personalized services.





Retail and Corporate Internet Banking

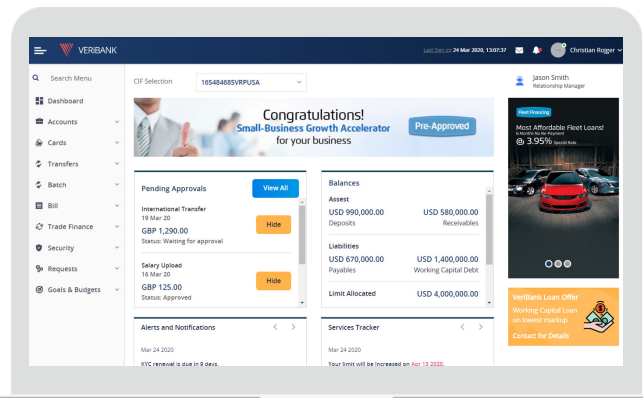
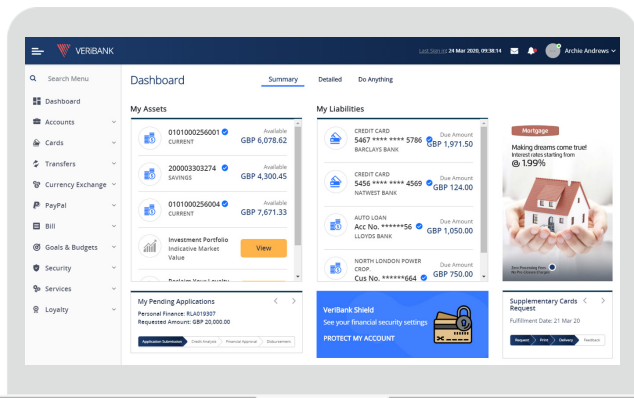
VeriChannel's Internet Banking solution offers a one-stop shop for 24/7 banking services to corporate and individual clients.

Retail internet banking

With VeriChannel's Retail Internet Banking module, retail banks can deliver personalized internet banking services and fulfilling online experiences to their individual clients from the comfort of their homes or offices.

Corporate internet banking

With the Corporate Internet Banking module, banks can support the sophisticated plans and financial requirements of medium to large businesses. It provides a highly secure and customizable approval flow with flexible authorization levels.



Personal Finance Management (PFM)

Personal Finance Management is a must-have for banks who want to position themselves as a trusted financial advisor in the banking sector where competition is intensifying.

While customers can easily and securely manage their financial lives, based on the data provided by the PFM solution, financial institutions can increase loyalty, cross-sell and up-sell by meeting the actual needs of the customers.



Self Service Terminals (Kiosks & ATM's)

VeriPark's self-service ATM and Kiosk Banking module extends the omni-channel experience to ATMs, kiosks, self-service terminals and provides a consistent user experience across all channels.

Customers can check balances, make easy transfers and payments or print bank statements quickly in store. As a result, banks can save on resources and ensure financial advisors are available to provide advice and support, optimizing operational efficiency and leading to reduced queues, an increased satisfaction rate and better service.

Non-bank customers can access a range of functionalities and are presented with offers and services aiming to convert them to new customers.

Digital Selling / Offer Box

Digital Compliance / Rule Engine

Digital Servicing / Non-STP Service Requests

Digital Data Quality / Alert Box

Extended Channel Reach / 7 Channels

Machine Learning Based Offers & Next Best Action

Microsoft Cognitive Services, Speech Banking, Face Recognition

Digital Feedback / Surveys Box



Key Features



Mobile Banking

- Hybrid and Native apps
- iOS, Android, Windows
- Offer Box on Landing Page



Retail Internet Banking

- Accounts management
- Cards management
- Transfers, payments



Corporate Internet Banking

- Cash flow & approval hierarchy
- Trade finance inquiries & initiation
- Liquidity management



Self Service Terminals

- Application forms
- Transfers, payments
- Inquiries & statement print outs



Personal Finance Mgmt

- Budget definitions
- Categorization of expenses
- Goal Management



Contact Center Banking

- IVR / CTI integration
- Transactions with T-PIN
- Screen Flattening



Mobile Wallet

- Accounts
- Payments
- Budgeting Tools



Digital Onboarding

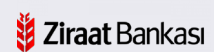
- Deposits & Loans
- Face Recognition
- Documents Capture



Innovative Channels

- Speech Banking / AI
- Chatbot
- Merchant Portal

Some References



About VeriPark

VeriPark is a global solutions provider enabling financial institutions to become digital leaders with its Intelligent Customer Experience suite. With its main offices located in United States, United Kingdom, Europe, Asia, Africa and the Middle East, VeriPark is helping financial institutions to enhance their customer acquisition, retention and cross-sell capabilities by providing proven, secure and scalable Customer Relationship Management, Omni-Channel Experience, Branch Automation, Loan Origination and Next Best Action solutions.

VeriChannel Omni-Channel Delivery

- Mobile Banking
- Internet Banking
- Contact Center Banking
- Mobile Wallet
- Digital Onboarding
- Kiosk & ATM Banking
- Chatbot

VeriBranch Branch Automation

- Teller
- Seller
- Advisor
- Universal Banker
- Unified Front End
- Digital Branch
- Signature Verification

VeriTouch Customer Engagement (CRM)

- 360 / 720° Views
- Next Best Action & Customer Insights
- Sales & Prospect Management
- Marketing & Campaign Management
- Loyalty & Retention
- Complaints & Service Requests
- New Customer Enrollment

VeriLoan Loan Origination & Servicing

- Retail Auto Loans
- Personal Loans
- Home Loans
- Credit Cards
- Commercial Loans
- Scoring & Servicing
- Digital Lending Portal