

## Dynamics 365 for Customer Service – 1 Day Complimentary Briefing

Vinergy is providing a one on one online consultation and overview of Microsoft Dynamics 365 for Customer Service.

This offer will have an emphasis on introducing you to Dynamics 365 for Customer Service and showcasing key functionality and associated benefits to the Customer Service platform.

In an ever changing and fast pace service environment, adapting a customer first mentality as well as a scalable digital platform is paramount for growth and success.

During this 1-day briefing on Dynamics 365 for Customer Service;

### Deliverables

- Introduction and overview of Dynamics 365 for Customer Service.
- Demonstration of the benefits with specific scenarios
- Determination of the key high value activities needed to achieve organisational goals
- Identification of key implementation priorities
- Advice on internal adoption best practice
- Summary of Findings & Recommendations

Contact Us on **1300 974 622** or email [info@vinergy.com.au](mailto:info@vinergy.com.au)

