ANGELICA_AI

## TRANSFORM YOUR BUSINESS OPERATIONS WITH AI

Angelica AI is an intelligent assistant designed to revolutionise how medium-sized enterprises operate. Harnessing advanced Microsoft Large Language Models (LLMs) and Machine Learning, Angelica seamlessly integrates with leading Robotic Process Automation (RPA) platforms like **Blue Prism** and **Microsoft Power Automate**. This versatile solution enhances customer engagement, empowers your team, and streamlines workflows through advanced language understanding and processing.

Angelica AI offers customisable features that adapt to your specific business needs, whether it's customer service, information retrieval, or workflow automation. It easily integrates with your existing systems, including CRM, ERP, and Microsoft 365 apps, allowing for efficient document processing and information extraction.

Available as both a conversational AI assistant with an optional avatar interface and a back-office AI for RPA processes, Angelica AI is poised to transform your business operations, helping you stay ahead in today's competitive landscape.

> **25%** of employee time is spent searching for information. That's around 500 hours per year.
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> - The Economist Intelligence Unit, 2022
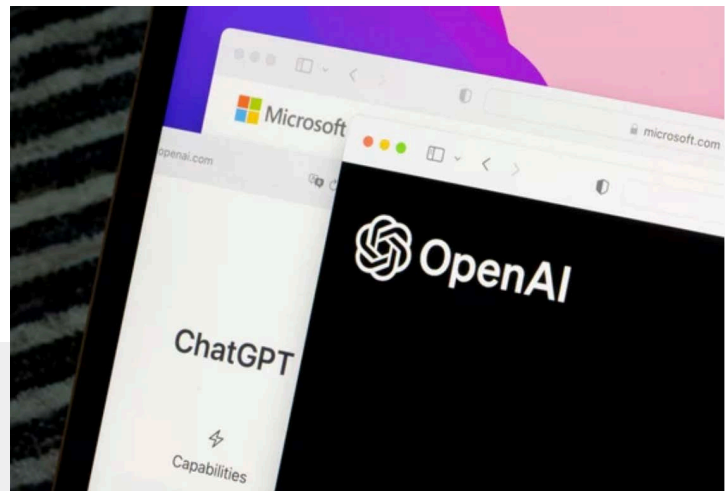
KEY FEATURES & BENEFITS

Advanced Language Understanding
Utilises leading-edge Microsoft LLMs to understand and generate human-like language, enabling natural interactions.

Customisable Solutions
Tailored to meet your specific business needs, whether it's customer service, team productivity, or workflow automation.

Seamless Integration
Easily integrates with your existing systems, including CRM, ERP, databases, and Microsoft 365 apps like Teams and SharePoint.

Secure and Compliant
Built on Microsoft's robust security framework, ensuring data protection and compliance with industry standards.

Versatile Deployment
Available as a conversational AI assistant with an optional avatar interface or as a back-office AI integrated with RPA processes.

40% INCREASE IN SKILLED WORKER PERFORMANCE

30% REDUCTION IN SUPPORT COSTS

15% INCREASE IN CUSTOMER SATISFACTION

CONTACT

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VIRTUAL BLUE

FOR YOUR CUSTOMERS

24/7 Customer Support Assistant

Scenario: Angelica AI provides instant responses to customer enquiries through a conversational interface.

Benefit: Enhances customer satisfaction by offering timely support without the need for additional staff.

Personalised Customer Interactions

Scenario: Analyses customer data to offer tailored recommendations and solutions.

Benefit: Increases sales opportunities and improves customer engagement by delivering personalised experiences.

Multilingual Communication

Scenario: Communicates with customers in their preferred language using accurate translation capabilities.

Benefit: Expands your reach into global markets and improves overall customer experience.

FOR YOUR TEAM MEMBERS

Quick Information Retrieval

Scenario: Employees use natural language queries to access information from company databases and documents.

Benefit: Saves time and increases productivity by reducing the need to search through multiple sources.

Document Summarisation

Scenario: Angelica AI summarises lengthy reports and documents into key points.

Benefit: Enables faster understanding and decision-making, allowing staff to focus on strategic tasks.

IT and Technical Support Assistance

Scenario: Staff receive immediate help with technical issues to troubleshoot common problems.

Benefit: Reduces downtime caused by technical difficulties, allows the IT team to focus on more complex tasks.

FOR INTELLIGENT AUTOMATION (RPA & AI)

Automated Data Extraction

Scenario: Processes invoices, contracts, and forms, extracting relevant data for processing.

Benefit: Reduces errors and accelerates workflows by automating manual data entry tasks.

Workflow Automation

Scenario: Integrates with RPA tools like Blue Prism and Microsoft Power Automate to automate repetitive tasks.

Benefit: Increases operational efficiency and allows staff to focus on higher-value activities.

Email Management

Scenario: Automatically triages and routes emails to the appropriate departments or team members.

Benefit: Ensures timely responses, and prevents important messages from being overlooked.

Get Started with Angelica AI Today

Transform your business operations with intelligent automation that enhances customer engagement, empowers your team, and optimises workflows. Contact us today to discover how **Angelica AI** can be customised to unlock your company's full potential.

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