VISIONET

Logistics

Transport

Distribution

Customer

Network

Import-export

Delivery

Manufacturing

Shipping

Supply chain

Accelerated Intelligent Order Management Adoption

Transforming customer experiences with agility and seamless connectivity in your supply chain ecosystem

With the ever-evolving customer buying behaviors, seamless pre-and-post-purchase customer experiences are critical for your business growth. But with the siloed data, disconnected systems such as ERP, CRM, and Commerce, and the supply-chain disruptions, including outdated technologies, are making it more challenging for enterprises to remain agile and customer-centric in today's digital age. Visionet brings a robust suite of services to help retail, consumer goods & services, manufacturing, and distribution companies of all sizes transform their customer experiences and supply chain resilience by tracking, monitoring, and optimizing their order fulfillment better and faster.
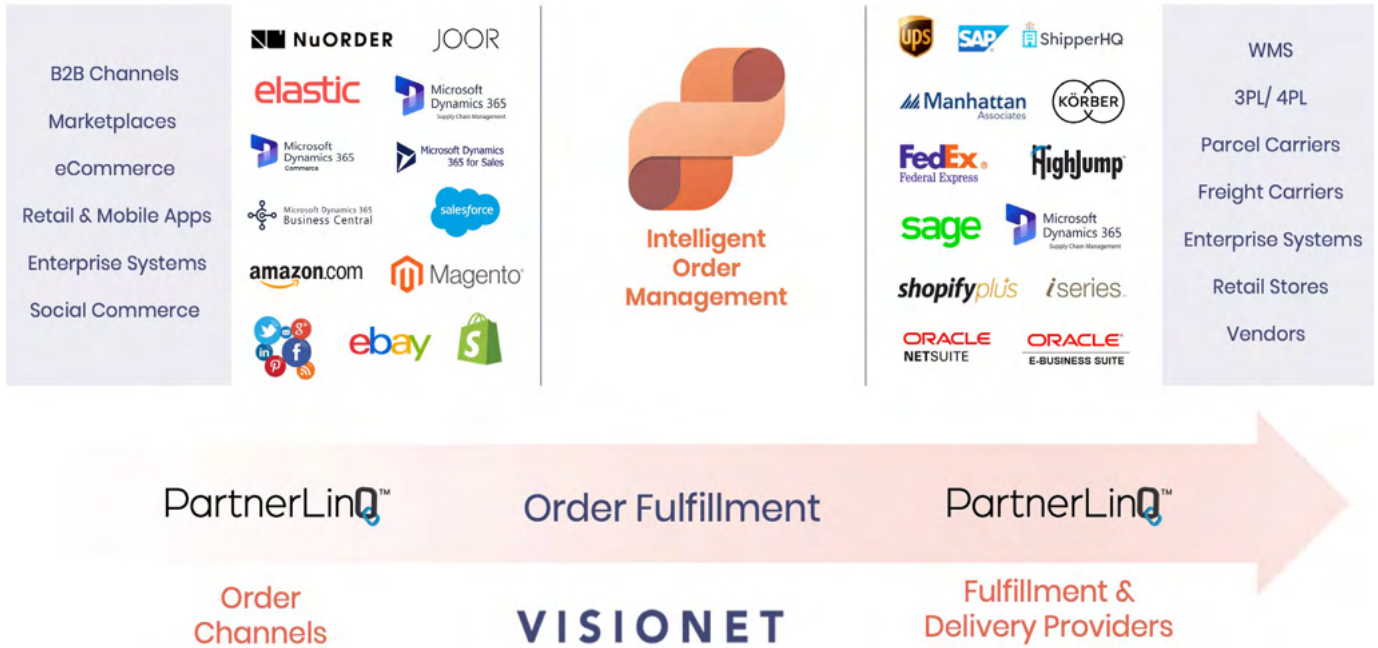
Reimagine Your Fulfillment Capabilities with Flexible, Collaborative, and Secure Platform

Leveraging its flagship supply chain solution, PartnerLinQ, Visionet allows you to quickly meet your growing digital commerce need by coordinating, optimizing and standardizing order fulfillment. With pre-built third-party integrations, it becomes easier for you to scale up your order fulfillment capabilities as your business grows while minimizing costs and optimizing the speed of delivery.
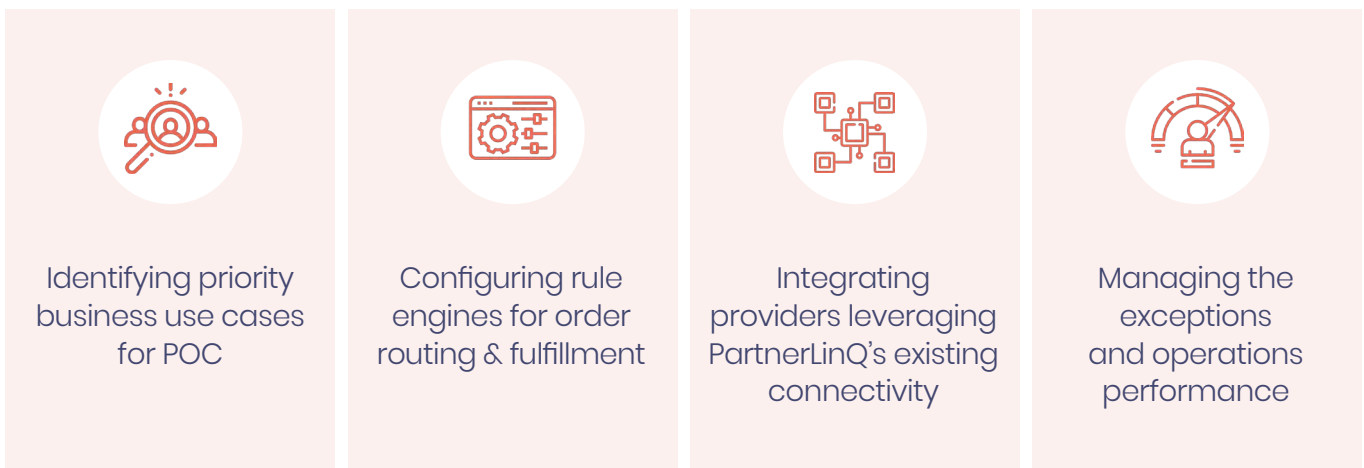
At the core of our Intelligent Order Management (IOM) services is an order orchestration engine powered by Microsoft's suite of technologies, enabling businesses to automate the entire fulfillment process while transforming customer experiences. It allows you to adapt to changing business needs and quickly meet increasing order volumes during peak seasons and organic business growth. With data-driven dashboards and analytics, it becomes easier for you to track the entire order lifecycle and effective exception management.

Accelerated Intelligent Order Management Adoption

Experience Intelligent Order Fulfillment with a Proof of Concept

Whether you're planning to upgrade your existing fulfillment system to new technologies or just want to experience Visionet's Intelligent Order Fulfillment Platform, a proof of concept (PoC) is a logical first step. We offer a PoC for intelligent, rule-based order routing and fulfillment, leveraging PartnerLinQ's adopters for connectivity with common B2B and B2C platforms, marketplaces, common WMS, ERP and 3PLs. The 4-week-long offering includes the following activities:

Identifying priority business use cases for POC

Configuring rule engines for order routing & fulfillment

Integrating providers leveraging PartnerLinQ's existing connectivity

Managing the exceptions and operations performance

What Should You Expect?

By the end of the PoC, you will be able to:

- Define a complete IOM adoption roadmap

- Establish a flexible adoption process by enabling business users to begin developing new workflows using Visionet-provided established templates.

- Utilize PartnerLinQ's prebuilt connector to train users and develop a sustainable process for importing incoming orders, inventory, and ATP from various sources and exporting fulfillment orders to numerous destinations.

Note: The offering cost and timeline can vary based on the number of use cases short-listed and the complexity of orchestration requirements.

Why it Matters?

Customers now demand seamless omnichannel buying experiences and a variety of quick delivery options. Visionet's Intelligent Order Management services help organizations achieve this.

Using the IOM's tools, users can:

- Get rid of hiccups by rearranging order flows with a useful drag-and-drop interface.

- Quickly scale up and down with the most recent fulfilling techniques.

Drive competitive advantage through order fulfillment

Solution architecture

IOM is highly configurable

IOM uses real-time omnichannel inventory assisted by AI and machine learning to automate and optimize fulfillment to meet expanding digital commercial needs.

Enabling intake from several sources is one of Intelligent Order Management's main goals. These sources are handled effectively by:

- Moving them through the application's order orchestration and processing layers.

- IOM's event-driven order orchestration services then coordinate activities to decide on the best ways to fulfill orders.

- Throughout the whole order life cycle, these choices are tracked and regularly communicated with all legal entities and fulfillment partners.

About Visionet

Visionet is an engineering-led company driven by innovation. In our journey of 27+ years, we've helped over 350 clients across various industries to innovate faster, remain relevant, and build better products and services. With more than 8,000 people worldwide, across our 14 locations, Visionet provides transformational consulting, technology, and outsourcing services and solutions for a broad range of industries, including Retail & Consumer Goods, Pharmaceutical, Banking and Financial Institutions (BFSI), Insurance, Foods & Beverage, Manufacturing & Distribution, and Apparel & Footwear. With our flagship solution, PartnerLinQ, we help companies across industries to transform their supply chain connectivity and enable seamless integration in their systems.

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