

SEAMLESSLY AUTOMATE, OPTIMIZE, AND MANAGE YOUR RELEASES AND TESTS FOR DYNAMICS 365

—
EVERGREEN BUILD AUTOMATION

visionet.com

VISIONET



To stand out from your competitors, in today's constantly evolving business environment, relying solely on in-house IT to manage your ERP platform maintenance, upgrades, and support is challenging. Without the right skillset, your ROI and revenue might be affected. Your ideal ERP managed services provider should offer simple, cost-efficient, reliable, and automated ways to keep your IT infrastructure and deployments aligned with your shifting business needs.

Value-driven managed services to optimize and transform your IT operations

Introducing Visionet's Evergreen Build Automation

Visionet's Evergreen Build Automation focuses on scalability, flexibility, and automation of your business. As your provider, we will automate deployments and testing management, optimize business operations, and provide reliable issue support. By taking a process-centric approach, we aim to fully understand your environment and business processes, and emphasize the importance of documentation, knowledge transfer, and SOPs.

Evergreen Build Automation helps you transform your business by:



Managing cost-driving value



Mitigating business risk through accelerated problem detection



Innovatively maintaining day-to-day operations and core ERP systems in a timely and cost-efficient manner

We will take care of your critical ERP maintenance, support, and upgrades so your team can focus on more critical tasks, saving your business time and money.



Features



Fast-track and minimal effort updates



Regular refinement and health checks for ERP system's maturity



Template of DevOps, Power Automate and script for automation and setup of environment



Automated deployment and seamless integration



Provides KPI-driven support



Efficient release management housekeeping

Benefits



Enhanced enterprise-wide operational efficiency



Reduced costs and improved margins



Quick remote and on-site response time



Lower IT spending on support



Increased ROI



Accelerated deployment



15% reduced time to value



Effective responses to business challenges

SERVICE OFFERINGS

FOUNDATION

- Environment cloning
- Environment management automation
- Release deployments
- Automated smoke testing
- Microsoft Teams setup with chatbot (subscription required)
- DevOps dashboard
- SLA based support
- Cloud service optimization
- Telemetry monitoring

ADVANCED

- Foundation package, plus...
- Platform updates & product patches
 - Automated regression test cases
 - Incremental test cases
 - Data archival
 - User role management
 - Retail/CE add-ons

PREMIER

- Advanced package, plus...
- Recommendation compilation of new features
 - Assessment of best practices
 - 10 advisory support tickets per month
 - 100 technical support hours per month
 - Liaison with ISV vendors for release upgrade
 - Task guide compilation
 - Training material preparation

ADD-ONS

RETAIL

- Package build and deployment x 1 brand/department
- Automated smoke test x 10 cases x 1 device
- Environment telemetry
- Auto deployment script up to 20 terminals

CE + FINOPS

- Configuration management
- Coordinated deployment
- End to end smoke test cases x 5
- Security roles consolidation

ERP MANAGED SERVICES

- Help desk and support
- Ticket based support (L1/L2/L3)
- Dedicated and shared models

Choose Visionet's [Evergreen Build Automation](#) to align your IT infrastructure with your evolving business needs

VISIONET

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