Alithya

Microsoft 365 Copilot Change Enablement Service

Service Summary:

1 Discovery & Alignment

At Alithya we begin at the discovery phase to fully grasp the scope of your organization's needs and success criteria.

This meticulously thorough process allows Alithya to confidently configure, deploy and adopt Copilot specificities that are vital to your success.

/ (Optional) Art of the possible with M365 Copilot
/ Business transformation scenarios
/ Define success criteria and strategic outcomes
/ Map user personas
/ Define implementation strategy for your business
/ Identify opportunities to extend M365 Copilot to 3rd party LOB apps & data

2 Data Hygiene and Technical Readiness

Preparation is critical in leveraging the transformative potential of Microsoft Copilot.

Alithya's technical readiness service will guide you in implementing data security best practices, ensuring a seamless Copilot deployment.

/ M365 Copilot prerequisites
/ Assessment of current data landscape
/ Identify protective data security measures
/ Pinpoint data sources with an adverse effect on Copilot's results
/ Identify restrictive data that can refine Copilot's performance
/ Develop action plan to secure data and mitigate risk

3 Deployment and Adoption Of Microsoft 365 Copilot

Alithya utilizes our industry proven and award-winning methodology post-deployment to facilitate the end user adoption of Microsoft 365 Copilot and help you achieve ROI.

/ Provide a walkthrough service for user optimizations of the Microsoft 365 deployment
/ Develop a comprehensive launch strategy and communication plan
/ Create a customized training plan and design persona-based training to drive knowledge and ability