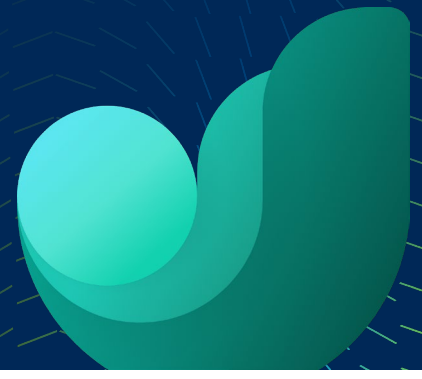


## Viva Goals Enablement Service



Help your organization keep everyone engaged and informed using Microsoft Viva Goals. The Viva Goals Enablement Service includes three days of services designed to help organizations accelerate the planning, implementation, deployment, and adoption of Viva Goals, followed by additional sessions to validate findings and execute on actionable outputs.

### 1 Pilot design, planning and implementation:

Day one of the program, Alithya helps customers envision and plan on how they can implement Viva Goals into their environment. Then, Alithya helps the customer implement Viva Goals based on the outputs created during the envisioning and planning sessions.

- Define and review business challenges and objectives for improving the employee information destination.
- Evaluate employee experience scenarios enabled through Microsoft Viva Goals capabilities.
- Map business objectives and scenarios to Microsoft Viva Goals capabilities.
- Establish key business results to be targeted with business leaders and define measurement, timeline, and criteria.

#### Outputs

- Viva Goals Implementation Plan
- Pilot group selection for initial implementation and deployment

### 2 Viva Goals training academy:

Day two of the program, Alithya will deliver an academy to customers based on best practices for implementation, deployment and operations of Viva Goals to ensure overall success.

- Ensure technical prerequisites are met to utilize Viva Goals to its fullest.
- Step-by-step deployment guide ensuring best practices are followed for employee experience and usability.
- Training from the ground up for leaders and managers to leverage Viva Goals to create strategic Objectives and Key Results (OKRs) to align with business goals.
- Configure out-of-the-box integrations with other applications such as Salesforce and Trello.

### 3 Enterprise Deployment and Adoption of Viva Goals:

Day three of the program, Alithya helps customers configure Viva Goals for enterprise deployment and guides them through designing and implementing a communications and training plan for increased adoption after the deployment.

- Review pilot feedback and implement desired features based off insights from early adopters.
- Perform the Viva Goals configuration by creating a Teams permission setup policy for app deployment, by defining Viva Goals roles and assigning users to the roles.
- Hands-on walkthrough of the deployment of Viva Goals as an enterprise Teams application.
- Create a communications plan by designing and developing a launch plan, creating adoption assets, and by releasing assets to drive awareness.
- Design and develop training plan, create training materials, and provide customized training for your predefined personas.