

## Viva Learning Enablement Service



Help your organization build and deploy your modern employee engagement platform using Microsoft Viva Learning. The Viva Learning Enablement Program includes two days of sessions designed to help organizations accelerate the planning, implementation, deployment, and adoption of Viva, followed by additional sessions to validate findings and execute on actionable outputs..

### 1 Pilot Design, Planning, & Implementation:

Day one of the program, Alithya helps customers build the first step of a modern learning approach by guiding them to think about the scenario rather than the technology through design and planning sessions. Then Alithya helps the customer implement Viva Learning based on the outputs created during the design and planning sessions

- / Define and review business challenges and objectives for improving the employee learning experience.
- / Evaluate employee experience scenarios enabled through Microsoft Viva Learning capabilities.
- / Map business objectives and scenarios to Microsoft Viva capabilities.
- / Review Viva Learning business data governance best practices.
- / Establish key business results to be targeted with business leaders and define measurement timeline and criteria.

#### Outputs

- Viva Learning Implementation Plan
- Pilot group selection for initial implementation and deployment
- Viva Pilot license assignment

### 2 Enterprise Deployment and Adoption of Viva Learning

Day two of the program, Alithya conducts sessions to help customers configure Viva Learning for enterprise deployment and guides them through designing and implementing a communications and training plan for increased adoption after the deployment.

- / Perform the Viva Learning configuration by creating a Teams permission setup policy for app deployment, by defining Viva learning roles and assigning users to the roles.
- / \*Optional: Configure SharePoint content provider
- / Create a communications plan by designing and developing a launch plan, creating adoption assets, and by releasing assets to drive awareness.
- / Design and develop training plan, create training materials, and provide customized training for the following defined personas:
  - Knowledge Admin
  - Knowledge Manager
  - End-user / Learners