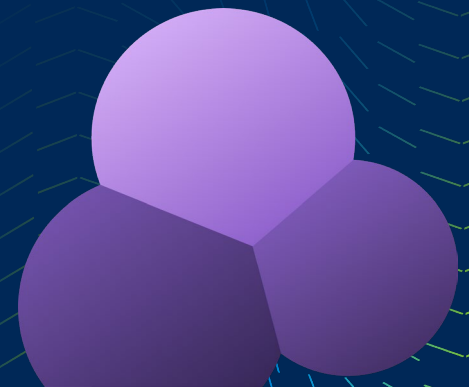# Alithya

Viva Topics Enablement Service

Help your organization keep everyone engaged and informed using Microsoft Viva Topics. The Viva Topics Enablement Service includes three days of services designed to help organizations accelerate the planning, implementation, deployment, and adoption of Viva Topics, followed by additional sessions to validate findings and execute on actionable outputs.

1 Pilot Design, Planning, & Implementation:

Day one of the program, Alithya helps customers envision and plan on how they can implement Viva Topics into their environment. Then, Alithya helps the customer implement Viva Topics based on the outputs created during the envisioning and planning sessions.

/ Define and review business challenges and objectives for improving the employee information destination.

/ Evaluate employee experience scenarios enabled through Microsoft Viva Topics capabilities.

/ Map business objectives and scenarios to Microsoft Viva Topics capabilities.

/ Establish key business results to be targeted with business leaders and define measurement, timeline, and criteria.

Outputs
- Viva Topics Implementation Plan
- Pilot group selection for initial implementation and deployment

2 Viva Topics Training Academy:

Day two of the program, Alithya will deliver an academy to customers based on best practices for implementation, deployment and operations of Viva Topics to ensure overall success.

/ Ensure technical prerequisites are met to utilize Viva Topics to its fullest.

/ Step-by-step deployment guide ensuring best practices are followed for employee experience and usability.

/ Best practices for scoping Topic Discovery and managing Topic curation, including sensitive information.

/ Empower your Knowledge Managers with the skills they need to vet and publish Topics discovered by Viva, as well as create their own.

3 Enterprise Deployment and Adoption of Viva Topics:

Day three of the program, Alithya helps customers configure Viva Topics for enterprise deployment and guides them through designing and implementing a communications and training plan for increased adoption after the deployment.

/ Review pilot feedback and implement desired features based off insights from early adopters.

/ Perform the Viva Topics configuration by creating a Teams permission setup policy for app deployment, by defining Viva Topics roles and assigning users to the roles.

/ Hands-on walkthrough of the deployment of Viva Topics as an enterprise Teams application.

/ Create a communications plan by designing and developing a launch plan, creating adoption assets, and by releasing assets to drive awareness.

/ Design and develop training plan, create training materials, and provide customized training for your predefined personas.

Contact us