

Modernize Communications Workshop

Calling with Microsoft Teams Phone

Now more than ever, businesses need a modern voice solution and phone system capabilities that combines unified communication and teamwork. Microsoft Teams Phone provides the features organizations need to deliver seamless, collaborative experiences for employees, business partners, and customers. Because implementation of calling solutions can be complex and involves network remediation, Microsoft 365 service deployment, telephone number provisioning/porting, and device deployment, customers need partners with this highly specialized skillset.

Modernize Communications Workshop

VNEXT Group is a certified Microsoft Partner with extensive experience in the Unified Communications and Collaboration space, and we are introducing the Modernize Communications Workshop – a modular engagement to experience the vision for Microsoft Teams Phone and advanced communication scenarios. This workshop is designed to guide you through the process of a simplified enterprise voice solution with reliable, high-quality, integrated calling. Through 'Art of the Possible' demonstrations, use-case design, and deep-dive planning you will obtain actionable recommendations to deploy and adopt Microsoft Teams phone.



Assess

Gather information on current environment and practices for calling



Evolution of Voice

Showcase modern calling capabilities powered by Microsoft Teams



Build the Plan

Build the plan for how to deploy and adopt Microsoft Teams Calling

Topics and activities included:

- ✓ Microsoft Teams Calling experience.
- ✓ Management scenarios for calling, use case and scenario discovery.
- ✓ User, business and administrator roles in Teams Calling.
- ✓ Environmental and site analysis.

Benefits and Outcomes of this Workshop:

- ✓ Evaluation of your current telephony and PBX needs, and environmental & workload analysis
- ✓ Demonstrate the end-to-end Teams Calling experience
- ✓ Environmental and workload analysis, including existing infrastructure and telephony state
- ✓ Showcase the rich portfolio of third-party applications and devices that can complement the Microsoft Teams Phone experience
- ✓ Direction on how to transform various user profiles into modern collaboration and communication environment
- ✓ Customized report-out with actionable recommendations you can follow to enable and adopt Teams for Calling.

Connect with VNEXT Group!

Connect with our specialist to get more details about this workshop and help you get started [here](#).



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