



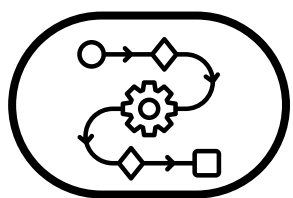
AI Support.

More than a conversation. A resolution.

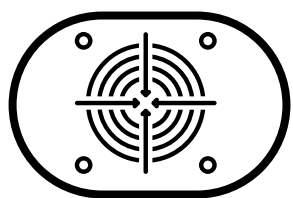
Solvea is an AI resolution engine that automates and scales customer support. Founded in 2021, Solvea goes beyond chatbots – understanding context, detecting intent, executing workflows, and resolving issues across channels.

From pre-sale queries to post-purchase processes like returns and warranties, Solvea handles complex cases while freeing teams to focus on high-value work. Trusted by 100+ brands, you can expect faster resolutions, improved customer experiences, and measurable efficiency gains.

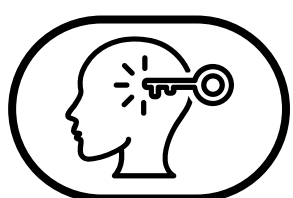
Core capabilities



Intelligent workflows - Executes brand-specific workflows with precision - 24/7, multilingual, and across all major channels.



Intent detection - Identifies customer intent, urgency, and sentiment to resolve issues & protect revenue.



Contextual awareness - Understands industry-specific policies and customer behavior to deliver accurate support.

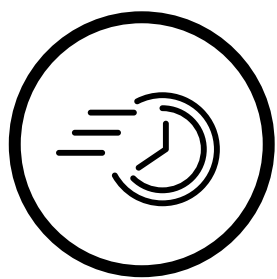


Learning agility - Quickly absorbs product knowledge & continuously improves through self-learning.

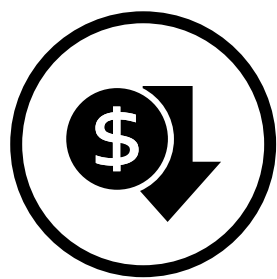
100% Enterprise-Grade Security.

Solvea is fully compliant with major e-commerce platform standards, ensuring every transaction and customer conversation is safe and secure.

What you'll achieve



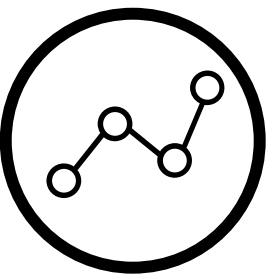
Cut response times to under 5 seconds



Reduce support costs significantly



Free up to 20+ hours/week of agent time



Unlock insights into customer reviews and intent



Maintain 100% response rates



Increase sales conversions

What our customers say ★★★★★

“Solvea’s digital employees enable us to manage over 10,000 multilingual customer service work orders every day – efficiently and at scale.”

“Normally, I can’t stand chatbots, but this one is fantastic. It truly understands my questions and responds with just the right level of detail.”

“Since using Solvea, we’ve saved over 20 hours a week in manual support. It’s like adding a trained rep to our team – without the cost.”

Trusted by global brands

ANKER

Oceania

ESR

AFTERSHOKZ

Panasonic

NAVIMOW

ENGWE

ROOT

AIPEP

baseus

Scan to get in touch & find out more

