

Work from anywhere

with consistent call quality

Microsoft Operator Connect



What is Microsoft Operator Connect?

Turn your business problems into business progress with Microsoft Operator Connect. A solution that helps you save on your monthly fixed voice spend by giving you enhanced call quality through cloud-based telephony. A simplified Teams Phone experience that integrates easily with other Microsoft offerings.

Turning your business problems into successes

#TurnToUs



QUICK AND SEAMLESS

Effortlessly enable calling in Teams using Vodacom's voice services quickly and seamlessly.



EASY MANAGEMENT

Determine the connection and provision users and assign numbers directly from the Teams Admin Centre.



COST SAVINGS

Eliminate the need to purchase and maintain equipment by managing call controls in the cloud.



DEDICATED SUPPORT

Enjoy the benefits of back-to-back technical-led support from the combined resources of Vodacom and Microsoft.



ENTERPRISE-GRADE RELIABILITY

Enjoy a 1:1 trusted network connection that enhances resilience with direct peering through Microsoft Azure Peering Service (MAPS).



FULLY INTEGRATED INTO MICROSOFT TEAMS

Fully integrated Microsoft Teams allows users to seamlessly collaborate and communicate with colleagues and teams, using a single platform that brings together chat, video conferencing, document collaborations with other products like Office 365, SharePoint, and OneDrive.

Vodacom Business Microsoft Operator Connect price plans

Microsoft Teams Operator Connect: Fully Managed

Relates to customers that have procured Microsoft Office 365 licences from Vodacom, resulting in Vodacom managing the customer's Microsoft Office 365 Tenant.

From R20PM

Microsoft Teams Operator Connect: BYOL Unmanaged

Relates to customers that have procured Microsoft Office 365 licences from a Third Party resulting in Vodacom not managing their Microsoft Office 365 Tenant. These customers have the ability to configure their tenant with the Microsoft Teams Sip Trunk credential including creating users.

From R30PM

Microsoft Teams Operator Connect: BYOL Managed

Relates to customers that have procured Microsoft Office 365 licences from a Third Party resulting in Vodacom not managing their Microsoft Office 365 Tenant. These customers do not have the ability to configure their tenant with the Microsoft Teams Sip Trunk credential including creating users, therefore they require Vodacom to fully manage the setup.

From R65PM

In order to streamline your communications and optimize your business operations, you'll need the following prerequisites to get started with Operator Connect:

- Foundational Services
- Microsoft Office 365 Subscription
- Microsoft phone system
- IP/Ported PSTN or VoIP Number



**Contact msservices@vodacom.co.za
or scan the QR Code to find out more.**

Terms and conditions apply.