

Vodacom Microsoft Teams Voice Breakout

The cloud based telephony system built for productivity



Buyers

- Private Sector
- Public Sector
- NPO
- SME
- Large Enterprise

Key customer pains

- Obsolete hardware and support
- Limited capacity & scalability
- Inadequate features & functionality
- High costs & management
- Employee flexibility to work from anywhere
- Too many applications and systems to communicate from



Solution value

Vodacom Microsoft Teams Voice Breakout is a cloud-based telephony system built-for productivity. It integrates into Office 365 for an all-in-one communication solution that brings together calling, meetings, and messaging into a single application.

All-in-one communication

Transform how work gets done by unifying calling, chat, and meetings in Microsoft Teams

- Give your users the most productive cloud hosted telephony system. Simplify communication with chat, meetings, and calling in a single application, Microsoft Teams.
- Transform how work gets done by integrating calling and meetings with your email, calendar, and Office applications.

Calling from anywhere

- Connect faster and easier wherever work takes you, on any device

Modern phone system

Work confidently with a reliable, secure, and intelligent phone system designed for small, medium and large business

- Enjoy cloud telephony like advanced call control, intelligent routing, auto attendants, call queues and more.

Unbeatable Benefits

Save money

- Vodacom call rates are generally 20% cheaper in market. Enjoy call rate of up to R0,10 per minute billed per second for Mobile destinations.
- Free Vodacom to Vodacom VoIP Calls with
- No exorbitant external line rental

Improved Productivity

- Call from anywhere, on any device. Stay connected wherever work takes you with a single number accessible across computers, mobile devices, and desk phones

Smart Collaboration

- Collaborate without compromising privacy and security. Keep your team on the same page with chat, online meetings, and calling in Microsoft Teams.



Customer value scenarios

- **High-quality, reliable calling:** Keep your business running smoothly with Vodacom SIP trunk which includes a built-in redundancy and active 99.9% uptime guaranteed by Office 365.
- **Security, privacy, and compliance:** Protect your business communications, no matter where they take place with built-in security, privacy, and compliance from Office 365.
- **Scalable:** Scale your telephony system by getting new numbers and adding users as your business grows.
- **Intelligent call routing & management:** Work together to handle calls and voicemails, so no requests fall through the cracks with multi-level auto attendants and call queues.
- **AI-powered translation & transcription:** Easily listen to or read your transcribed voicemails from any computer, smart phone, desk phone, or your inbox.
- **A single application for calling, meeting, and messaging:** Integrating calling and conferencing with meetings and messaging simplifies and streamlines communication for your business.
- **Transform your phone into a collaboration tool:** Work together with colleagues and customers in files, group chat, meetings, and calling. Make your phone an extension of your work not a separate experience. Your fellow employees can see your presence, so they do not disturb you when you are on a call or in a meeting.
- **One platform for all your business contacts:** Your most important customers and colleagues are always at your fingertips wherever you are in Office 365. A single contact can be edited and will show up in email, calendar, chat, meetings, and calling because of the Office 365 contact platform.



Product Dependencies

1. Microsoft 365 Business Licenses
2. Office 365 Enterprise E1/E3/E5
3. Phone System or Business Voice
4. New VoIP numbers / Port your Geo numbers
5. End user device – Laptop/ Desktop Smartphone / Desktop Phones / Tablet

Microsoft Teams Voice
Breakout
Fully Managed

R 20
/user / month

Product Additions

Microsoft Teams Voice
Breakout
BYOL Unmanaged

R 30
/user / month

Microsoft Teams Voice
Breakout
BYOL Managed

R 65
/user / month

Building
your offer