

M365 Professional Services by Vodafone Business



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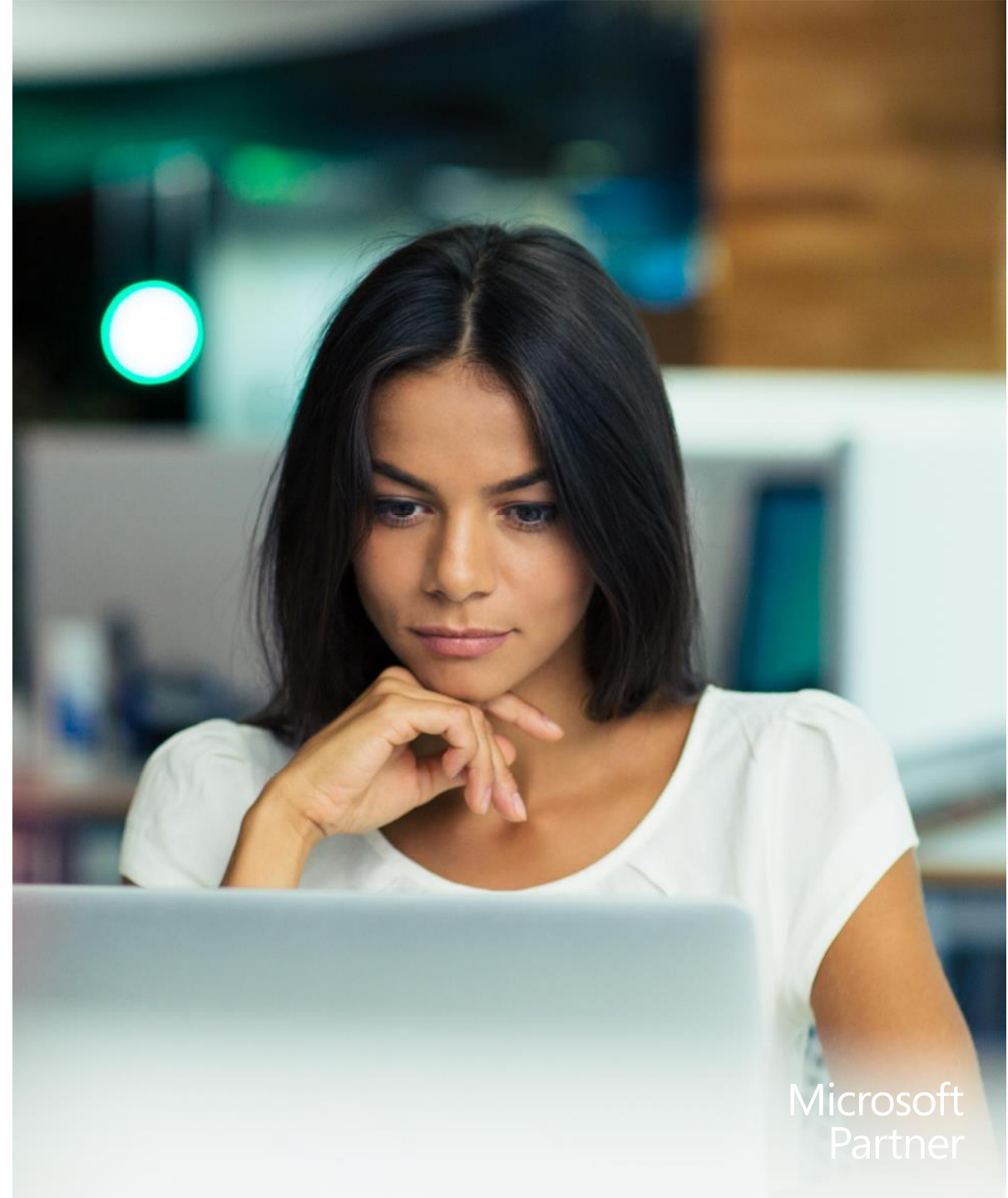
M365 Professional Services in short

Setup , technical support, training and migration services to move on the cloud

Vodafone Business helps companies of all sizes to embrace the positive change of the digital transformation by accelerating the transition of Greek companies to the cloud.

Our approach is not just about making technology work for your business, we are committed to helping you explore the digital marketplace, identify opportunities and then position your organization for success. We work with 2,000 of the world's largest multinational organizations and 70% of the Fortune 500.

The M365 Professional Services portfolio meets the needs of companies regardless of size, which do not have specialized staff with expertise in the management and use of Microsoft 365 services, providing a wide range of multiple facilities for your business, around the management and use of the Microsoft 365 service.



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Setup

The service includes initialization and configuration settings for your organization's Microsoft 365 service. Available in two options:

Basic

Basic installation and configuration of Microsoft 365 Service

Advanced

Installation and configuration of the service which includes additional advanced security settings for Microsoft 365 service

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Migration

The migration service is about transferring your valuable data for use in Microsoft 365 services. Your data can be transferred to Exchange Online, Sharepoint or on OneDrive, whether they are on an on-premises infrastructure or in the cloud. The implementation of the service is carried out in an implementation schedule that suits you, so that you can have the complete control over the functionality of your business without interruptions. The service is available in three options:

OneDrive

Go to OneDrive

Exchange
(E-mail)


Go to Exchange Online

Sharepoint

Go to Sharepoint

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Training

Training services for the Management of the service Microsoft 365 and the tools/apps capabilities.
Available in two options:

Admin

Administrators training for the Organization's Admins, around the management and the Admin environment of Microsoft 365 service.

Users

Users training for the Organization's end-users around the use and capabilities of Microsoft 365 service

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Technical Support

Technical Support is about supporting Basic & Advanced installation services to help your IT team, wherever they start, achieve what they want by supporting it now and in the future.

Available in two options:

Basic

For technical support requests regarding the configuration of the existing Basic installation that you have received from us

Advanced

For technical support of requests regarding the configuration of the installation that has been completed by us and the advanced security settings that you have received from us.

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Custom solutions

It is possible to provide also custom solutions & services around installation & configuration of Microsoft 365 services, in cases where the specifications do not match with any of the available Basic or Advanced setup packages.

Together we can identify these solutions based on the needs of your company, creating the ideal environment for managing and even automating daily processes.

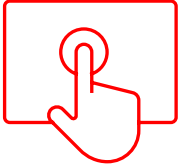
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How I win?

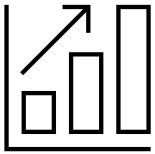
Achieve your business goals!

MODERNIZATION



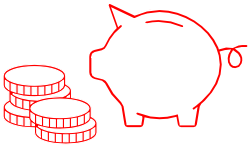
Strengthen your IT team by offering management expertise, support and full utilization of all available features and capabilities offered by Microsoft 365.

PRODUCTIVITY

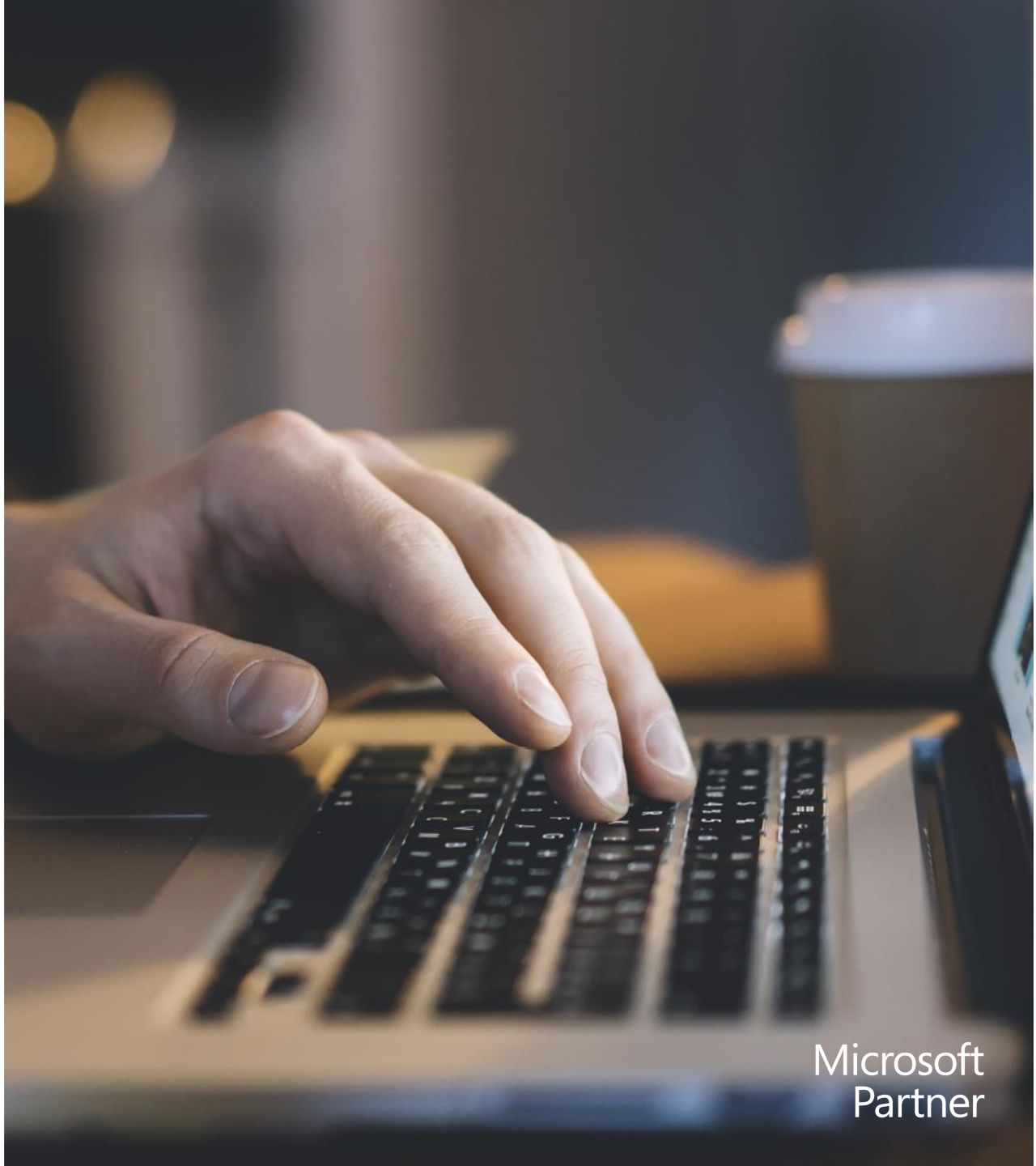


With M365 Professional Services, the Microsoft 365 service is ready for you to get your business up and running right away, without the need to use your internal resources. This way you can smartly aim at the better organization and management of your IT team, focusing on and improving their dynamics on internal projects.

COST SAVINGS



The transition of your services from the traditional on-premises infrastructure to the cloud, benefits in the better management of operating expenses, saving funds for use in other activities of your business related to your further business development.



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Why M365 Professional Services By Vodafone Business

- **Expertise – Specialized Engineers**

Vodafone's specialists in cloud technology services and Microsoft 365 service can design with you and implement the best solution for you, tailored to your needs.

- **Fast transition to the Cloud**

The implementation of our services is done quickly and on a schedule that serves you, helping your business to move directly and safely to the cloud.

- **Technical Support**

The implementation of our services and our technical support on them, can help your IT team, wherever it starts, to achieve what it wants by supporting it now and in what follows.

- **Complete solution for Microsoft 365**

Purchasing licenses and services for the installation, support, training and transfer of your data by an experienced and trusted technology partner like Vodafone, helps you to serve all your needs quickly and flexibly, without the involvement of multiple different partners.



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Together we can