Secure Workspace Essentials

Identity & Access Management
Email & Calendaring
Messaging & Content Collaboration
WatServ's CloudOps Advanced Security

Deploy remote work scenarios—rapidly and securely.

WatServ

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Secure Workspace Essentials

SMBs are under pressure to transform their IT environment and enable employee productivity and collaboration from anywhere. WatServ's Secure Workspace Essentials solution is designed to help do just that. With a focus on identity and access management, it provides employees with the support they need for a secure, reliable and connected work experience.

BUSINESS DRIVERS

The cloud is ubiquitous
—
90% of companies are on the cloud

There is growing device, OS & app diversity
—
60% of employees use mobile apps for work-related activities

Updates are continuous
—
1-4x per month is a typical update cycle

Secure Workspace

Cybersecurity is a concern
—
70M smartphones are lost each year

BYOD is common
—
95% of organizations allow personal devices

Device Management
—
$3.92M is the global average cost of a data breach

SOLUTION HIGHLIGHTS

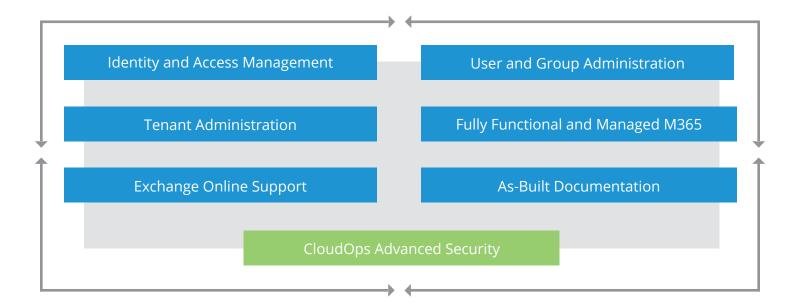**Designed to foster productivity, security and simplicity.**

Secure Workspace Essentials helps SMBs enable a fully functional and managed Microsoft 365 environment, including hybrid Identity, email and calendaring (Exchange), and messaging & content collaboration (through Teams and SharePoint) – all while maintaining an overall security posture in accordance with industry standards and best practices. Essentials also provides a key foundational component for the cloud journey, helping customers benefit from Microsoft's integrated services while achieving productivity and cost savings.

Key Activities & Deliverables

1. Deploy identity management and extend to Azure Active Directory (Hybrid Identity)
2. Configure enterprise grade Microsoft supported messaging platform
3. Configure secure and enterprise grade content collaboration platform (Teams and SharePoint)
4. As-built document with all configuration details and policies documented

Secure Workspace Essentials

WHAT'S INCLUDED

Identity and Access Management	User and Group Administration
Tenant Administration	Fully Functional and Managed M365
Exchange Online Support	As-Built Documentation

CloudOps Advanced Security

Identity and access management
- Role based access control (RBAC)
- Azure AD and Azure multi-factor authentication

Tenant administration
- M365 portal and license administration
- Security and compliance overview
- Policies for archive retention; in place and litigation hold

Exchange Online support
- Manage email and calendaring platform
- Service availability and management (interface with Microsoft)
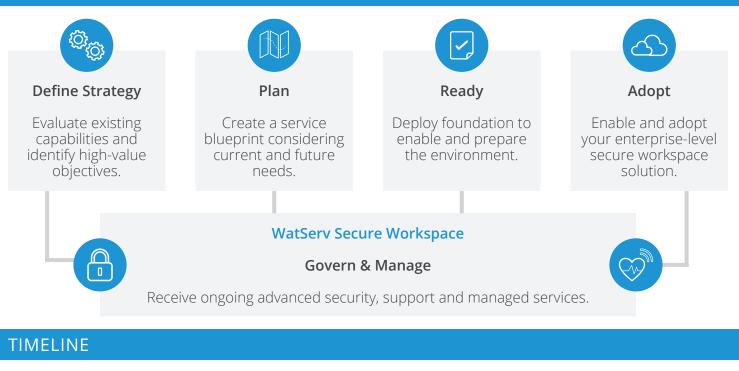
User and group administration
- New user creation
- Update name, location, manager, etc.
- Group creation or modification
- Managed with WatServ's ticketing system

CloudOps Advanced Security includes:
- Security log management and SIEM
  - Log collection, centralization and correlation for threat detection
- Security incident management
  - Alert review
  - Incident detection, prioritization, investigation, containment and escalation
  - Incident remediation and recovery guidance
  - Attack containment and/or recommendations and guidance
  - Security incident management reporting
- Security operations center as a service (SOCaaS) and incident management

Secure Workspace Essentials

OUR APPROACH

Define Strategy

Evaluate existing capabilities and identify high-value objectives.

Plan

Create a service blueprint considering current and future needs.

Ready

Deploy foundation to enable and prepare the environment.

Adopt

Enable and adopt your enterprise-level secure workspace solution.

WatServ Secure Workspace

Govern & Manage

Receive ongoing advanced security, support and managed services.

TIMELINE

DEPLOYMENT —— Up to 15-20 FTE days engagement within a six-week period

NEED MORE?

Secure Workspace Essentials is a foundational element for future conversations on our advanced solutions:

- **Secure Workspace Standard**
  Includes everything in Essentials plus Microsoft Endpoint Management services

- **Secure Workspace Premium**
  Includes everything in Standard plus Windows Virtual Desktop

WatServ is SOC 2 certified for its CloudOps Managed Services, based on an audit of its Type II report.

Developed by the American Institute of Certified Public Accountants (AICPA), SOC 2 is an auditing procedure that ensures service organizations manage customer data using controls for security, availability, processing integrity, confidentiality and privacy. At WatServ, we are committed to achieving operational effectiveness and providing assurance to our customers.

AICPA SOC
aicpa.org/soc4so

WatServ is an IT solutions provider helping clients digitally transform their businesses through cloud technologies and services. For more information, visit www.watserv.com