

Secure Workspace Standard

Identity & Access Management
Email, Messaging & Content Collaboration
Mobile Device Management
Cloud Application Management
WatServ's CloudOps Advanced Security

Everything you need to provide a secure and reliable work experience, from anywhere.

WatServ 

Secure Workspace Standard

Today's SMB IT environment is complex. IT professionals must enable employee productivity and collaboration from anywhere, while also maintaining security and control over critical applications and data assets. WatServ's Secure Workspace Standard solution helps achieve these goals. Offering identity and access management, plus endpoint management, it safeguards what matters most and provides a seamless employee experience.

BUSINESS DRIVERS

The cloud is ubiquitous

—
90% of companies are on the cloud



Cybersecurity is a concern

—
70M smartphones are lost each year



There is growing device, OS & app diversity

—
60% of employees use mobile apps for work-related activities



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BYOD is common

—
95% of organizations allow personal devices

Updates are continuous

—
1-4x per month is a typical update cycle



Device Management

—
\$3.92M is the global average cost of a data breach



Get the Right Solution for Your Company

Foster productivity, security and simplicity.

Secure Workspace Standard

SOLUTION HIGHLIGHTS

Designed to foster productivity, security and simplicity.

Secure Workspace Standard helps SMBs take their M365 environment to the next level by managing and securing the endpoints associated with the user community. It also assists customers in locking down their security posture around endpoints and in managing the Windows device lifecycle for end users – from initial deployment to end of life. Finally, it helps customers centrally control and deploy Line of Business (LOB), SaaS, Microsoft apps along with Windows updates, along with centrally managing security policies.

KEY ACTIVITIES & DELIVERABLES

INCLUDES EVERYTHING FROM **SECURE WORKSPACE ESSENTIALS:**

1. Deploy identity management and extend to Azure Active Directory (Hybrid Identity)
2. Configure enterprise grade Microsoft supported messaging platform, emailing & calendaring through Microsoft Exchange Online
3. Configure secure and enterprise grade content collaboration platform (Teams and SharePoint)

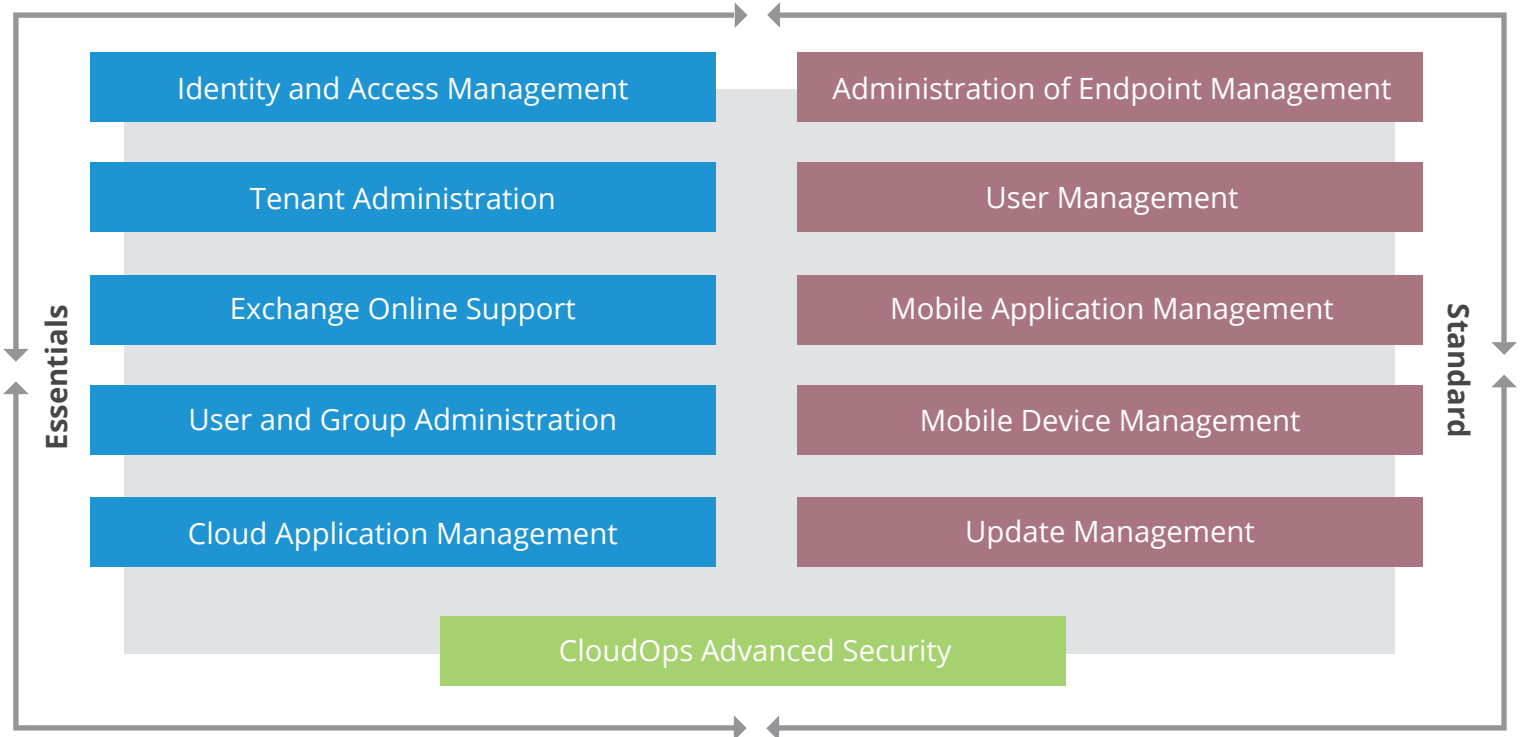


PLUS, MOBILE DEVICE MANAGEMENT & CLOUD APPLICATION MANAGEMENT:

4. Configure Microsoft Endpoint Manager for Azure and M365 to manage corporate devices
5. Configure and deploy enterprise Line of Business (LOB), SaaS, Microsoft apps with Windows updates, along with centrally managing security policies.
6. Configure Windows Autopilot for end user device deployment
7. As-built document with all configuration details and policies documented

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WHAT'S INCLUDED



Includes everything from Secure Workspace Essentials:

Identity and access management

- Role based access control (RBAC)
- Azure AD and Azure multi-factor authentication

Tenant administration

- M365 portal administration
- Policies for archive and retention; in place and litigation hold; and eDiscovery

Exchange Online support

- M365 portal and license administration
- Security and compliance overview
- Policies for archive retention; in place and litigation hold

User and group administration

- New user creation
- Update name, location, manager, etc.
- Group creation or modification
- Managed with WatServ's ticketing system



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Plus, Microsoft Endpoint Management services:

Administration of Endpoint Management Service

- Provision service tenant and subscription
- Manage licenses and certificates
- Report on service availability, device compliance and enrollment
- Configure connectors and integrations

User management

- Create device and user groups for device configuration and enrollment profiles
- Assign and manage profile scope for users or groups.

Mobile application management

- Manage app protection, configuration and life cycle policies
- Provision line of business and store apps
- Monitor and manage app deployments

Mobile device management

- Manage compliance, configuration and conditional access policies
- Manage device enrollment policies for corporate and BYOD devices

Update management

- Manage Windows 10 feature and update policies
- Manage iOS/iPad update policies



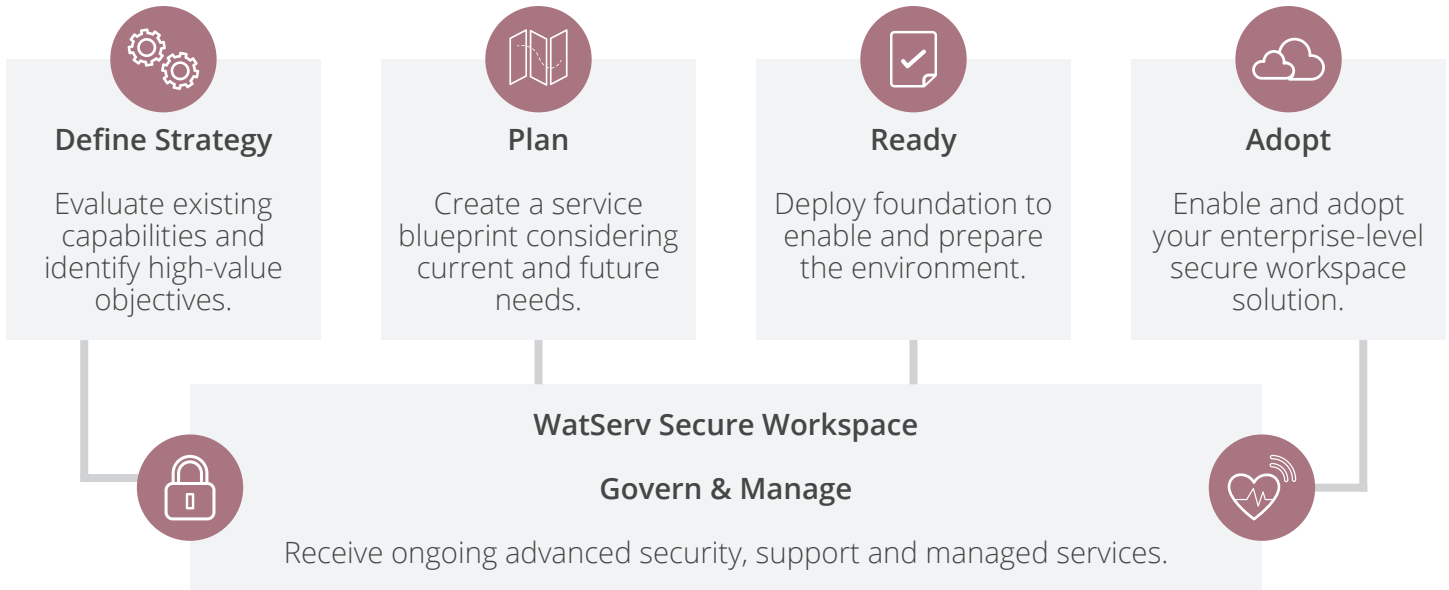
CloudOps Advanced Security includes:

- Endpoint protection and endpoint detection and response software
- Vulnerability management
 - Vulnerability scanning and reporting
 - Remediation guidance and follow-up (actual remediation to be performed by the customer)
- Security log management and SIEM
 - Log collection, centralization and correlation for threat detection
- Security incident management
 - Alert review
- Incident detection, prioritization, investigation, containment and escalation
- Incident remediation and recovery guidance
- Attack containment and/or recommendations and guidance
 - Security incident management reporting
- Security operations center as a service (SOCaaS) and incident management

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OUR APPROACH

WatServ's approach follows the Microsoft Cloud Adoption Framework:



TIMELINE



Deployment

Up to 30 FTE days engagement within a 2-month period and monthly fees for the ongoing managed services.



WatServ is SOC 2 certified for its CloudOps Managed Services, based on an audit of its Type II report.

Developed by the American Institute of Certified Public Accountants (AICPA), SOC 2 is an auditing procedure that ensures service organizations manage customer data using controls for security, availability, processing integrity, confidentiality and privacy. At WatServ, we are committed to achieving operational effectiveness and providing assurance to our customers.

WatServ is an IT solutions provider helping clients digitally transform their businesses through cloud technologies and services.

For more information, visit www.watserv.com