



webify.ai

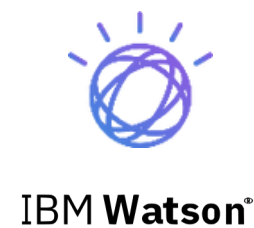
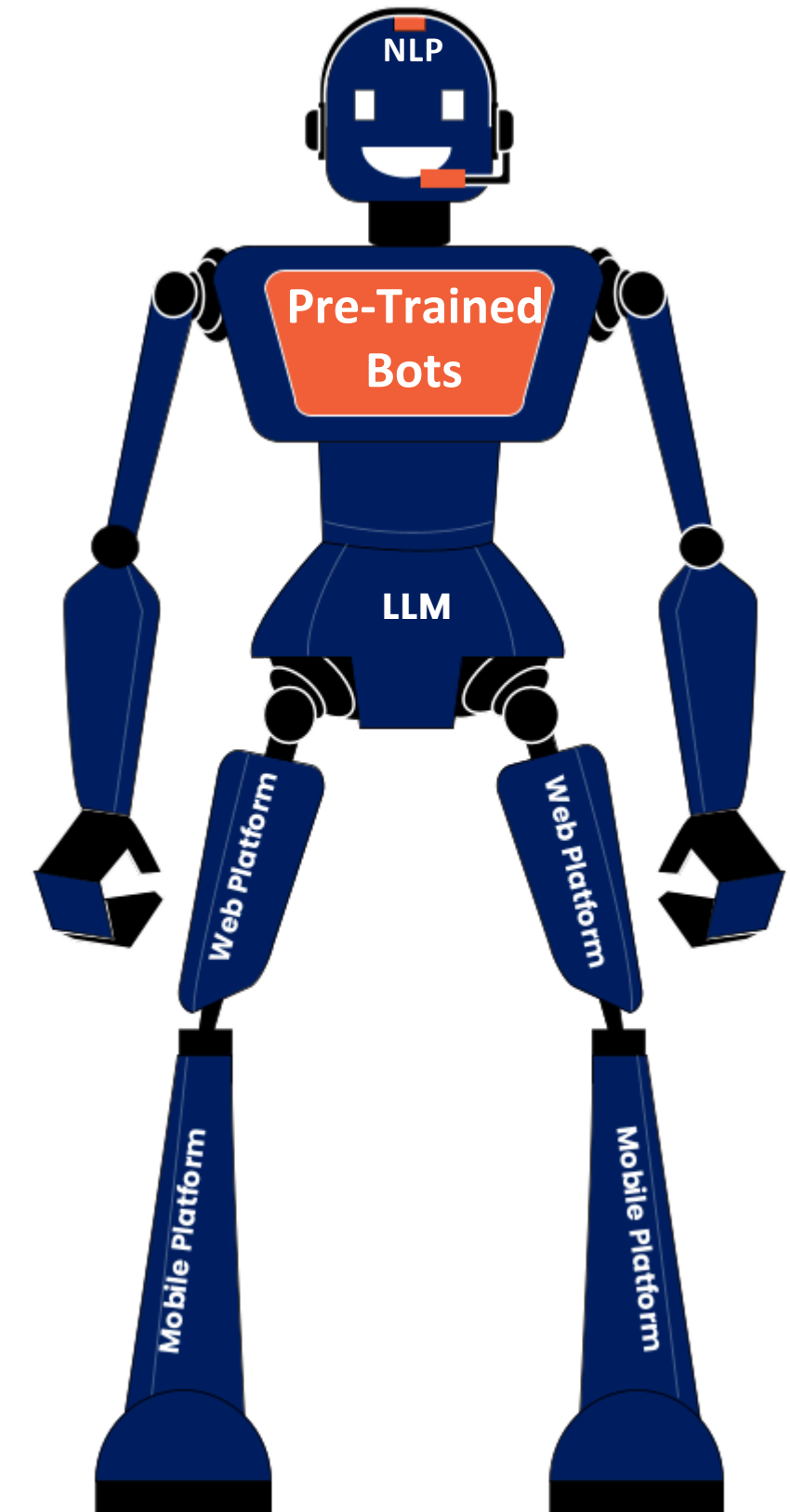
Webify.ai – Omni Channel Solution

Generative AI Solutions – Smart Bots



Webify.Ai: A Conversational AI Company

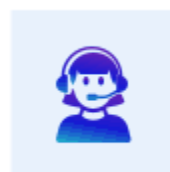
- Webify is an Enterprise Pre-Trained Bot Solution Provider
- Webify assembles Bots by leveraging various AI/ML Platforms & Models available from Top Technology Providers
- Webify can also use Open-Source Models & LLMs (hosted on likes of Hugging Face) to assemble these Bots



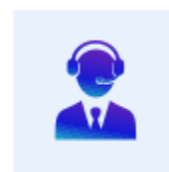
Bot Store Presentation - A Catalog of Pre-Trained Virtual Assistants



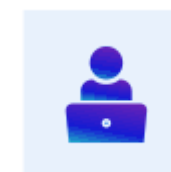
Pre-Trained Virtual assistants for specific roles



Customer Service Assistant



Agent Service Assistant



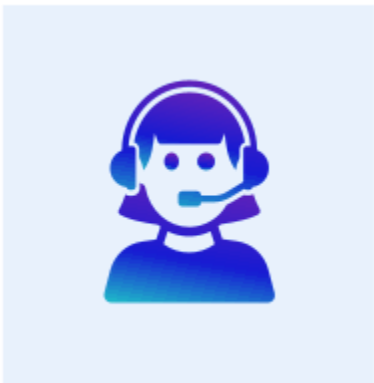
Employee Service Assistant

Enterprise Grade- SMART & SAFE Bots

S – Secure (Google, AWS, Microsoft, IBM)
A – Accurate (Trained until 99%)
F – Fast Rollout (Days & Weeks)
E – Ease of Use (Training)



Multilingual



Live Agent Solution
Bundled-In

- WhatsApp
- FB Messenger
- SMS
- Instagram
- Google Chat
- Email
- Web
- MS Teams
- Slack
- Sametime
- Google Home
- AI alexa
- Voice
- App

Revolutionizing Patient Care with Generative AI

- **Efficient Appointment Management**

Automate appointment booking, reminders, and cancellations to streamline operations and reduce no-shows.

- **Patient Query Resolution**

Handle FAQs related to symptoms, treatments, insurance coverage, and billing with 24/7 availability.

- **Medication Guidance**

Provide medication reminders, usage instructions, and answer questions about potential side effects.

- **Multilingual Communication**

Break language barriers to provide support in the patient's preferred language, ensuring inclusivity.

- **Seamless Integration**

Connect with EHR/EMR systems for real-time access to patient data and history.

- **Virtual Health Assist**

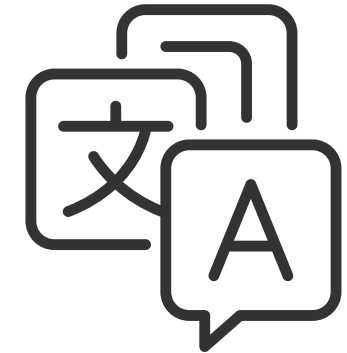
Guide patients to appropriate care pathways, including telehealth options, specialist referrals, or emergency services.

- **HIPAA-Compliant Security**

Ensure patient data is handled with enterprise-grade security standards.

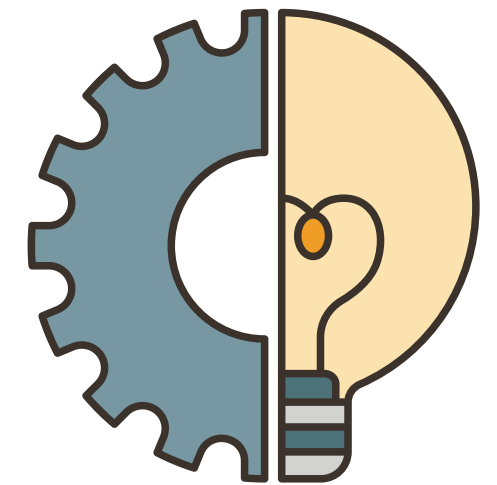
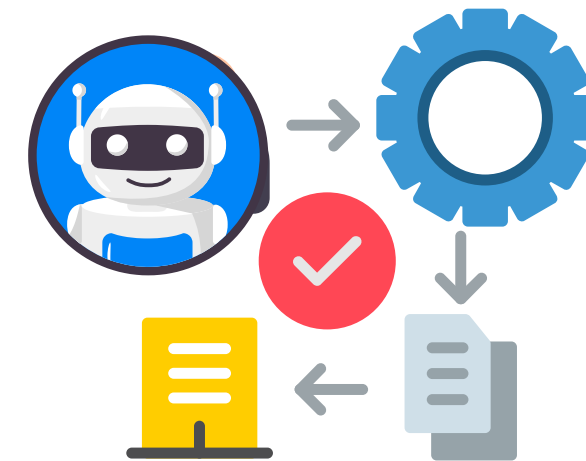
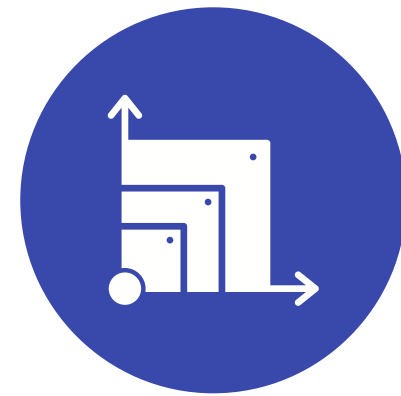
- **Analytics-Driven Insights**

Offer actionable insights from patient interactions to improve services and outcomes.



Key Benefits for Your Healthcare Institution

- ✓ Reduced administrative workload for staff.
- ✓ Enhanced patient satisfaction and engagement.
- ✓ Accelerated patient onboarding and care delivery.
- ✓ Scalable and cost-effective customer service.



Questions in the Customer's Mind - Post First Meeting (Bot Store Demo)

Demo of tooling and solution looks great but ...



Bot Intelligence (End Solution Quality)

What if the Bot they deliver is not smart ?
What if it Hallucinates?
How secure is it?



Bot Adoption

What if it does not get adopted?
How do I protect my investment?



Flexible - Outcome based Pricing

Proposed Next Steps



Step 1

Understand Customer's Current Use-Case & check the Business Case (ROI)

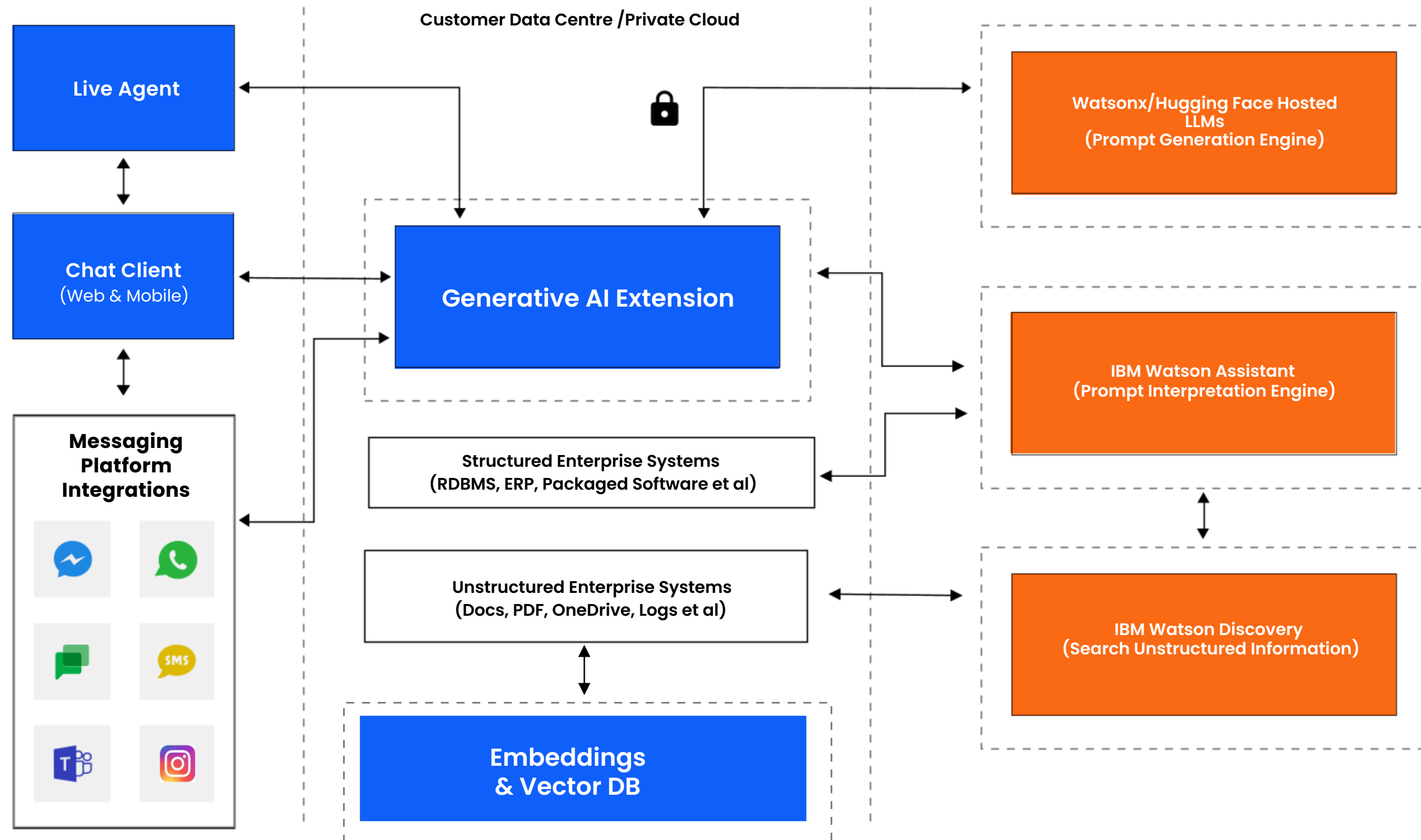
Step 2

If Business Case makes sense & is approved, then create a Future State with a customized Bot (POC)

Step 3

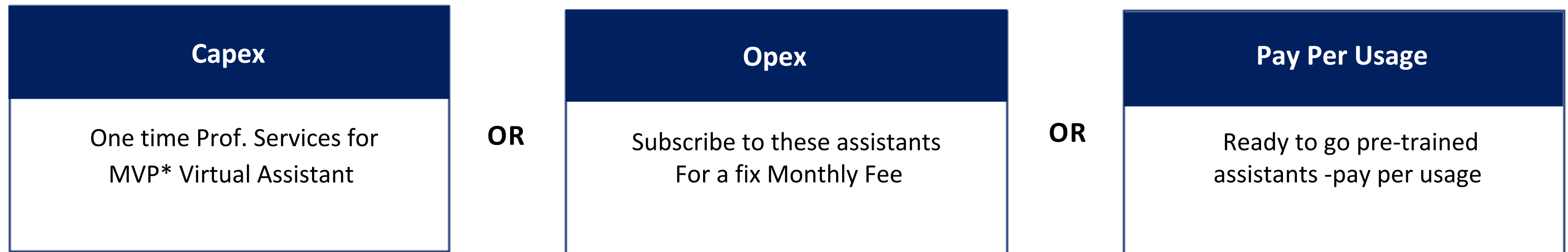
Customer to kick the tires-Try & Test the Bot

Enterprise Grade Generative AI Powered Bot Architecture



Solution Pricing: Professional Services Fee for PreTrained Assistants

- ✓ Enterprise grade Generative AI Experiences are delivered as solution/services assets built on open standards.
- ✓ They are available for outright purchase or for a monthly subscription fee



***MVP Scope Includes:** Delivering a production ready Cognitive Assistant, deployed on up to 3 channels, that is trained to digest upto 300 documents of 3 different categories and handle 3 transactional use cases/business functions including interacting with up to 3 backends.



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*Thank
you!*

**We appreciate your time and attention.
For any questions, feel free to reach out.**

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