

RESOURCES

ENTERPRISE CLOUD FAX

OUR TDM NETWORK

The world-class WestFax telephony platform is built with security and high-availability in mind.

We built our network with performance and reliability in mind. We take seriously the protection of your fax data by housing our servers and other hardware assets in high security, high-availability, and state-of-the-art collocation data centers.

If you've ever been on a mobile phone call and experienced packet loss during the call you know how detrimental this can be to achieving efficient communication. This inconvenience during a call is catastrophic for fax. ANY packet loss will result in a failed fax.

The WestFax network is built on a combination of decades old legacy traditional dial mode technology that is tried and true and just works. New SIP or FOIP (Fax over IP) can't achieve the high baud rates and reliability that TDM fax affords.

Our built-in AI uses historical calling data to determine the best carrier route, the highest possible baud rate and the best retry algorithm to make sure your fax has the highest chance of delivery.

The proof is higher deliverability of faxes which means your patients and customers get the information they need now without having to retry several times.

Faster baud rates are particularly important when transmitting high page count medical records. The faster your fax is transmitted the lower the chance of failure. Many of our competitors use lower cost SIP protocol to transmit fax.

Most SIP transmissions max out at a low (9600) baud rate and usually no Error correction (ECM). This can create a situation where a 100 page medical record can take hours to transmit.



TDM

**HIGH SPEED FAX THROUGHPUT
UP TO 33.6KPS**

OTHER FAX PROVIDERS



FOIP / SIP

**PACKET LOSS
LIMITED ERROR CORRECTION
SLOW 9600 - 14.4KPS**

RESOURCES

ENTERPRISE CLOUD FAX

OUR ENTERPRISE API

```
mirror_mod.use_z = False
mirror_mod.use_x = True
elif operation == "MIRROR_Z":
    mirror_mod.use_x = False
    mirror_mod.use_y = False
    mirror_mod.use_z = True

# Select the end-add back the deselected mirror modifier object
mirror_ob.select= 1
modifier_ob.select=1
bpy.context.scene.objects.active = modifier_ob
print("Selected" + str(modifier_ob)) # modifier ob is the active ob
modifier_ob.select = 0
# obj = bpy.context.selected_objects[0]
# obj.data.duplicate()
# obj.parent = parent
```

API Integration and workflow automation

Today, more than ever, organizations are embracing the ease and utility of API integrations to enhance workflow and make their processes more secure and robust.

WestFax offers a HIPAA-compliant secure cloud fax API that has been utilized by some of the largest healthcare organizations in the industry. Built with rapid development and prototyping as a key focal point, our customers have successfully integrated their platforms and have realized substantial benefits over the manual processing of digital fax documents.



{REST:API}



Our industry-standard RESTful API has received accolades from the developers who have used it. Our powerful postman driven documentation enables developers to quickly develop solutions without costly ramp-up expenses. In fact, most developers are sending faxes within the first hour of work.

Explore our documentation today, check out our quick-start articles, and read the glowing reviews from happy developers.

| cURL | .NET | PHP | Java | Node | Python |
|--|------|-----|------|------|--------|
| <pre># Sending a Fax from the Command Line is easy! curl https://api2.westfax.com/REST/Fax_SendFax/JSON \ -H 'ContentType: multipart/form-data' \ -F 'Username="test@test.com"' \ -F 'Password="testpass"' \ -F 'ProductId="0000000-9a68759129f3"' \ -F 'JobName="Test Job"' \ -F 'Header="Test Header"' \ -F 'BillingCode="TEST"' \ -F 'Numbers1="9702895979"' \ -F 'Files0=@"/WestFax-TestFax.pdf"'</pre> | | | | | |



RESOURCES

ENTERPRISE CLOUD FAX

SINGLE SIGN ON ACTIVE DIRECTORY SYNC

Enterprise SSO Integration

All SSO platforms that support SAML 2.0 Protocol can be integrated with WestFax. Whether you require SSO for compliance reasons or corporate policy we can satisfy all your SSO integration requirements. If you are WestFax Enterprise customer you can leverage the power and ease of Single Sign On today!

Depending on your organization you may want full synchronization or you may just want to enable SSO on our platform. Enterprise accounts can leverage the full power of the Active Directory Sync tool to ensure all their accounts are easily provisioned and secured. Smaller offices with a few users may only need SSO integration.

Features

- Supports most SAML 2.0 Based SSO solutions. Office 365, OKTA and more.
- Organize your fax lines by Security Group. No more manual setup.
- Instantly allocate new permissions.
- Onboarding / Offboarding is seamless.
- No more passwords to remember.
- AD Sync keeps everything in sync 24/7.

CREATE SECURITY GROUPS
FOR EACH FAX NUMBER AND
ASSIGN USERS TO THAT GROUP



OUR SYNC TOOL MAPS
AND SYNCs USERS TO FAX LINES



USERS ARE LOGGED ON TO THE
WESTFAX PORTAL AUTOMATICALLY
AND SEE ASSIGNED FAX NUMBERS.



RESOURCES

ENTERPRISE CLOUD FAX

EPIC INTEGRATION

WestFax API Integration

Users of EPIC can utilize WestFax's HIPAA Compliant fax service directly using our API directly with the CloudFax Toolkit, which enables the use of FCL (Fax Control Language) files to manage inbound and outbound workflows. Complete tracability and robust management of all faxing.

EPIC Print Services (EPS)

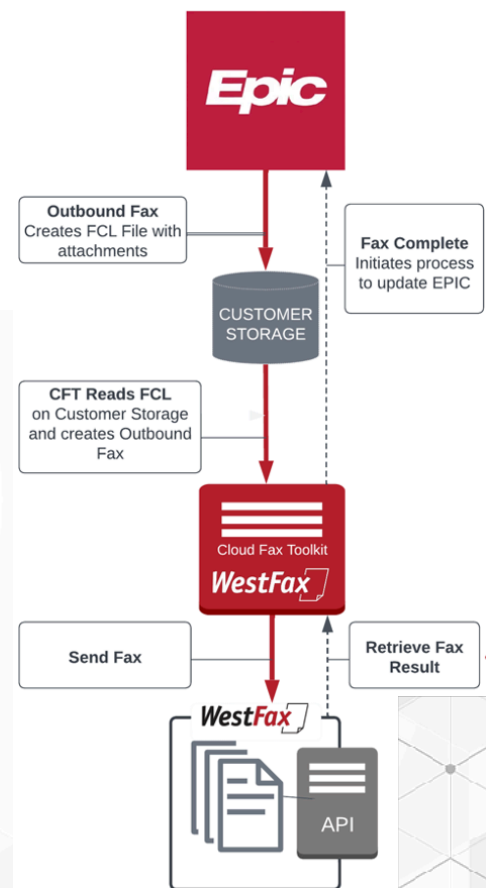
You can utilize the EPIC Print services with our Native EPIC App in the EPIC App gallery. Inbound and Outbound faxes completely managed in the EPIC EHR.

Whichever model you use, rest assured that your faxes are in good hands. We understand that patient outcomes depend on faxes delivered.

Features

- Supports outbound FCL fax processing and fax status updates in EPIC.
- Inbound Faxes can be routed directly to EPIC or tools such as Onbase or other document management tools.
- Robust Retry workflow mechanism for failed or busy faxes.
- Administrator Dashboard provides insights and visibility to all fax workflows.

Thousands of organizations depend on WestFax to provide robust configuration and flexible integrations that centralize their fax infrastructure, speed up their business processes, and increase the security of their fax transmissions.



RESOURCES

ENTERPRISE CLOUD FAX

OCR (Optical Character Recognition)

Enterprise Class OCR Engine for ultimate flexibility

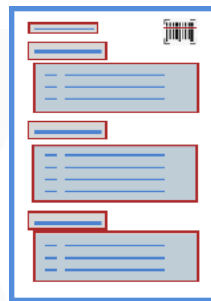
Extract high volumes of unstructured data from your fax documents with ease and accuracy. Whether you are processing billing claims, medicare forms or legal agreements, WestFax has the OCR capabilities you need to scale your enterprise and improve automations.

Our OCR Engine ranges from basic plain-text extraction to advanced structured data output. WestFax can solve even the most complex OCR workflows.



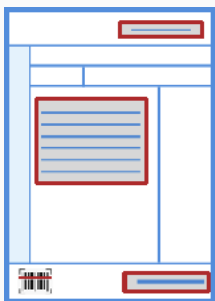
UNSTRUCTURED DATA

Basic OCR scanning to text or XML output. All recognized characters and numbers are extracted. This is the simplest OCR method and used for basic text recognition and extraction.



STRUCTURED DATA

Advanced OCR extraction for standard forms and fields from mapped documents. This is best implemented with government medical documents (CMS) and documents with fixed width layouts.



SEMI-STRUCTURED DATA

OCR structured scanning and barcode/QR code parsing. Documents featuring repeating patterns and common elements are easily mapped.

