

IT Landscape In Professional Services Companies



Upstream HRMS to RMG



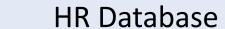
HRMS













Skills Inventory



Roles and Costs

TALENT SUPPLY CHAIN / RMG



Upstream CRM to Demand Management

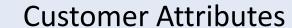


CRM/ ENGAGEMENTS











Commercial Engagement



Customer Analytics

DEMAND MANAEMENT



Contracts to Whizible Projects

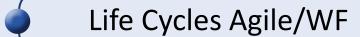


PROGRAMS/ PROJECTS











Milestones/ Efforts

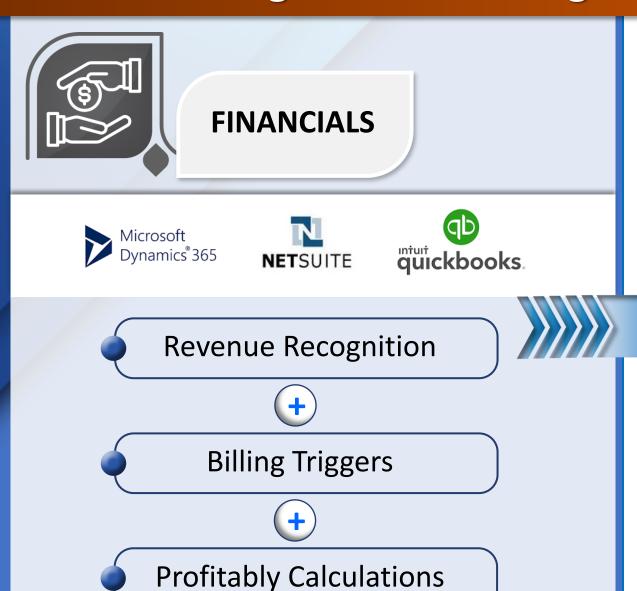


Quality Metrics

PROJECT GOVERNANCE FRAMEWORK



Revenue Recognition and Billing Downstream to Finance





Effort to Cash Cycle Glued Together



+

Quality Management



Triggers

Profitably Calculations

Multiple PM Tools

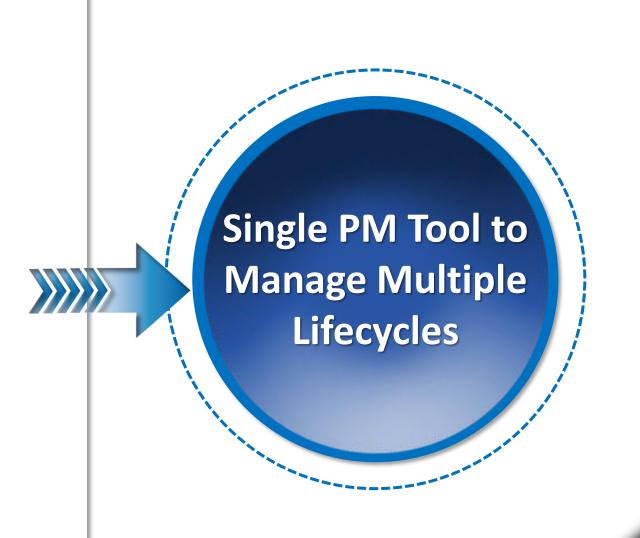














Tools that Don't Talk



servicenow

ManageEngine ServiceDesk Plus

→ Jira Service Desk





Support SLAS and Costs









Streamlined
Customer
Support and SLA
Management



Timesheet



Knowledge Repository









Single Integrated Platform – Single Version of TRUTH



Single Version Of Truth For Services Organizations

HRMS

Skills Inventory

Roles

Costs

CRM/
ENGAGEMENTS

Customer Attributes

Commercial Model

PROGRAMS/ PROJECTS

Life Cycles Agile/WF

Milestones/
Efforts

FINANCIALS

Revenue Recognition/Billing

Profitably

FINANCIAL GOVERNANCE



DELIVERY EXCELLENCE

PROJECT MANAGEMENT

Single PM Tool to Manage Multiple Lifecycles

ITIL - INCIDENT MANAGEMENT

Incident
Management/
Defect
Management/
Issue Tracking

HELPDESK

Streamlined
Customer
Support and
SLA
Management

COLLABORATION

Supporting Knowledge Organizations



Delivery Excellence and Financial Governance Together











Streamlined Customer Support and SLA Management Incident
Management/
Defect
Management/
Issue Tracking

Supporting Knowledge Organizations



Contact Whizible® - For 'Single Version of Truth'



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