

WHAT IS ARTIFICIAL INTELLIGENCE (AI)

... "Al is a machine's ability to perform cognitive functions we usually associate with human minds" ...

Practical Everyday Uses of Al



Roomba

(Sensing)



Gaming

(Mathematics)



Smart Home

(Rules)

"That's Great But What About Business Applications"

THE QUESTION BEING ASKED



..."How can we leverage
Al to improve our
business and accelerate
our goals?"...

Why?

Who?

How?

..."Are We Even Ready!?"...

RECENT SUCCESSES WITH AI

People



Challenge Focus

Attrition Reduction

Solution

- Profile past leavers
- Rank people most likely to leave

Result

Impact

+50% Retention **\$X / Person Expense**

Revenue



Challenge Focus

Customer Retention

Solution

- Customer paying off loans early
- Create a retention offer
- Profiling leavers to determine payoff date

Result

Impact

+30% Extensions

\$5 MM / Annum

Operations



Challenge Focus

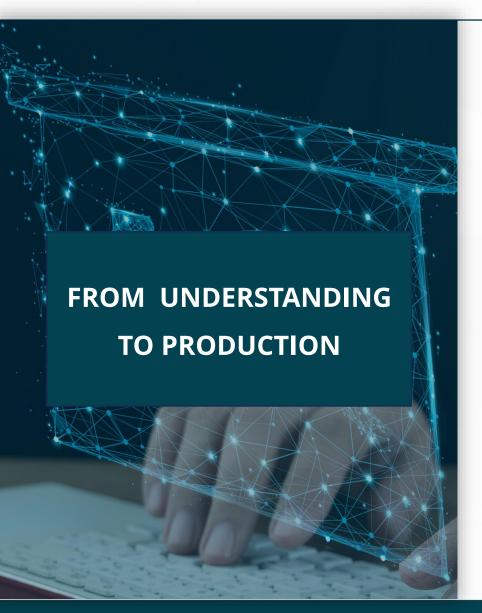
Maintenance & Safety

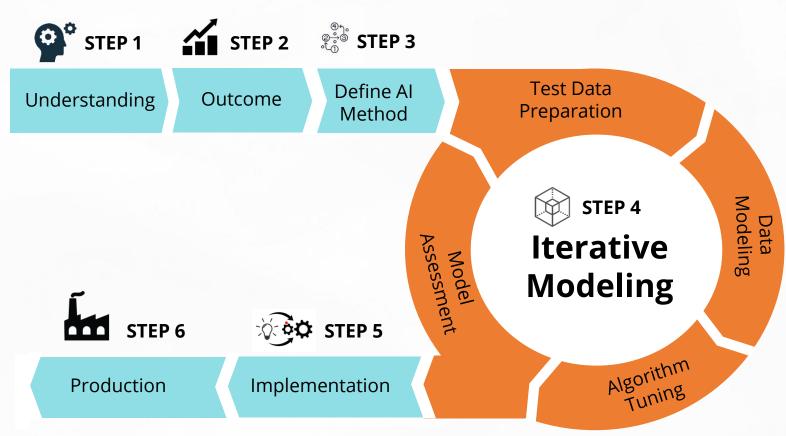
Solution

- Leverage IOT on Equipment
- Maintenance Prediction Alerts
- Establish Maintenance Patterns

Result Impact
+20%
+30% Cost Reduction
Utilization +10%
Revenue Increase

ITERATIVE STEPS





WE WILL NOW WALK THROUGH EACH OF THESE STEPS...