

### Wipro D365 Intelligent Data Management Copilot

This solution leverages the power of Copilot (Sidecar) integrated with Dynamics 365 Finance and Operations (D365 FO) to enhance user productivity and streamline operational tasks through conversational AI and adaptive interfaces.

# Order. Automate. Accelerate. – Copilot in Action





#### **Conversational Order Creation**

Users can create sales orders, purchase orders, etc. by simply chatting with Copilot. Key inputs like customer name, product ID, quantity, delivery date, etc. are captured via structured prompts then processed in D365 FO



### **Adaptive Interface & Guided Prompts**

Uses intuitive cards and prompts to guide users through complex tasks, ensuring accuracy and reducing training overhead



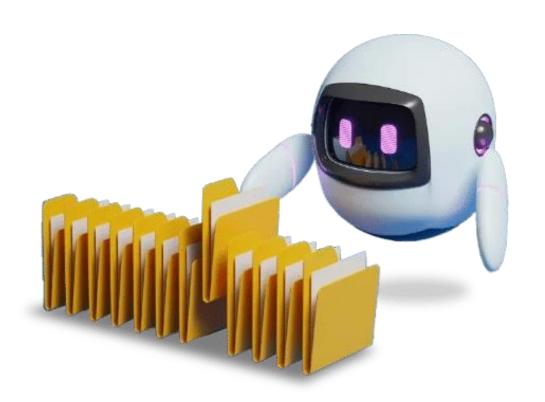
#### **Master Data Updates**

Update vendor master and other critical records directly through the chat interface. The updates are seamlessly pushed to D365 FO—eliminating the need for screen navigation



#### **Backend Automation**

All inputs are processed through backend logic, ensuring data integrity and compliance with business rules.



### **Business Use cases**



### **Update Vendor Details**

Update vendor details like phone number and address through the sidecar



### **Create Sales Order**

Create a sales order by providing details (e.g., customer name, product ID, quantity, delivery date, etc.) through interactive forms

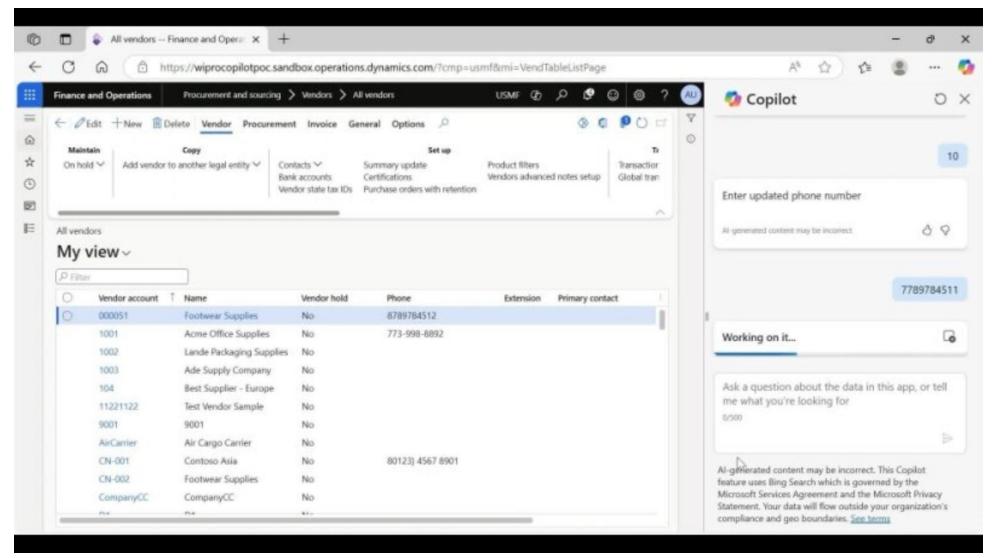








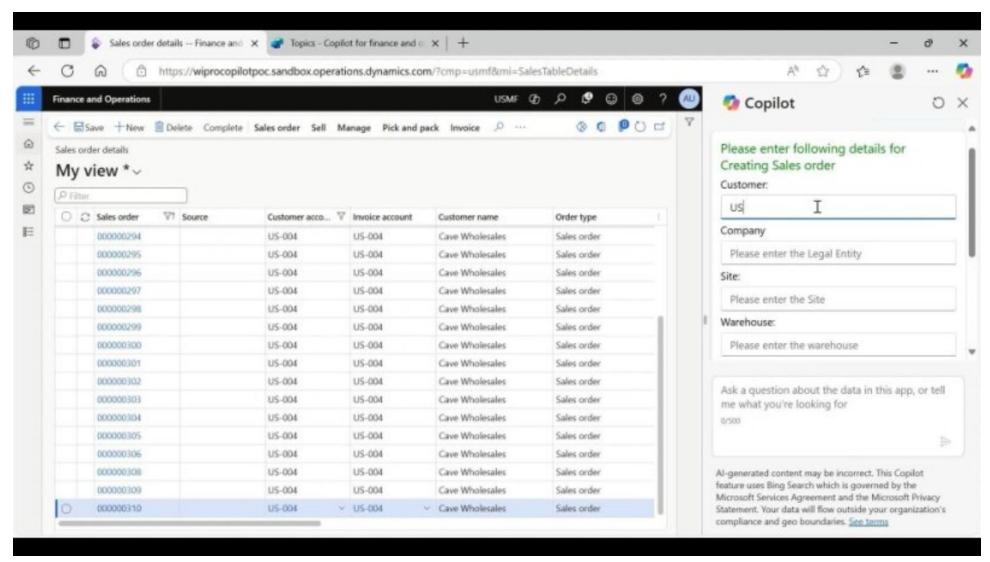






### **Create Sales Order**







## Thank You

