



myConfab on Microsoft Teams with Wipro's design-led consulting services

Transform your traditional meeting rooms to accommodate hybrid collaborations

The organisations are observing an accelerating need to adopt new and permanent ways of working in the evolved hybrid meeting environment that could offer an inclusive and immersive collaboration experience to the employees present in the remote locations as well as to the back to office workforce. However, the customer's current meeting room ecosystem is complex and decentralised due to the challenges that arose with the flexibility to work from anywhere.

Wipro's myConfab is a smart meeting room solution powered by Microsoft Teams to support seamless collaboration among the remote and the in-person employees in the hybrid environment. The feature-rich solution is integrated with advanced technological capabilities to empower employee productivity and offers inclusivity and equality while communicating and collaborating from anywhere, anytime.

Eliminate the challenges of not being able to:

- Scale- Traditional models limit flexibility in integrating multiple vendors, devices, personalized rooms, meeting scenarios and locations
- Secure- Existing solution poses risk to critical business data
- Simplify- Siloed estate with complexities in managing application workflows
- Maintain experience - Fragmented collaboration experience among remote and in-person employees
- Maintain adoption – Limited customized change management initiatives to drive complete adoption

Myconfab on Microsoft Teams

Wipro's myConfab reimagines the hybrid work by enabling a dynamic and flexible meeting environment for all the employees irrespective of the location. The solution is built with a comprehensive feature suite that encourages meeting consistency and equal participation of the employees in different spaces- from huddle rooms to large conference rooms with the ability to see and hear everyone clearly empowered with Microsoft certified devices. By leveraging Microsoft Teams operations for real-time digital experience monitoring, the meeting rooms are proactively monitored and managed to ensure frictionless collaboration among the remote and the in-person employees.

Wipro's end-to-end meeting room management approach from consulting to change management benefits the organisations by reducing their operating costs, simplifying workflows, and obtaining transparency into their employee experiences. Through the transformation of 5000+ meeting rooms with Microsoft Teams, Wipro has successfully delivered consistent and immersive employee experiences thereby enhancing organisation's business outcomes and increased employee productivity.

Solution Benefits

- **Employee experience:** Prioritising employee well-being and changing expectations by providing effective collaboration from anywhere, at any time with personalised devices and customised rooms bolstering employee's productivity and experience
- **Security:** Managed security services with threat monitoring and management
- **Simple:** Centralised and transparent management with synergies obtained through integrated operations and simplified workflows along with deployment flexibility- On-prem, cloud, and hybrid
- **Cost savings:** Improved cost efficiency due to improvements in MTTR and reduction in inventory holding hosts with optimum resource utilisation
- **Support:** Transformation, hyper-care support, on-demand POC
- **Change Management:** Smooth migration with seamless adoption of meeting rooms ensuring business continuity and utilization of functionalities

Features:

Reimagine your hybrid collaboration spaces by modernising the existing meeting environment through seamless migration with myconfab

- Assessment, design, configuration, and monitoring of meeting rooms
- Advanced audio, video and sharing for best-in-class “meet, present and co-create” capabilities on Teams certified hardware
- Intelligent meeting room booking integrations
- Meeting room transformation, post-transformation support, on-demand POC
- Centralized, end-to-end device Procurement, tracking and management
- Using Microsoft Teams operations, AI/ML driven real-time analytics with predictive monitoring and automated remediations
- Smart adoption via personalized change reinforcement initiatives

The Wipro Advantage:

- **Design-led approach:** Comprehensive solutions driving superior employee experiences through enhanced SLA and KPIs
- **Comprehensive portfolio:** Focus over employee's ecosystem including network and security as key enabler for user experience
- **Global no-shore delivery network:** Global no-shore delivery network with rapid deployment capabilities
- **Empathetical change management:** Efficient communication to the employees to ensure seamless adoption of the new change in the collaboration space
- **Next-Gen Technology:** Enhancing the capabilities with advanced technologies- AI/ML, IoT, analytics to reimagine the digital experience
- **Strategic partnerships:** Gold partnership with Microsoft and other major players
- **Expertise:** Extensive experience in the Unified Communication and Collaboration space with multiple projects across verticals and geographies

Wipro's Microsoft credentials:

- Microsoft Gold partner
- 360° Microsoft relationship with shared ecosystem of > \$2 Billion USD
- Largest early adopter of Microsoft technologies
- 2300+ M365 Consultants with certified resources on O365- Messaging, SharePoint, One Drive for Business, Teams, PowerApps and Yammer
- Co-development partner for MS Teams under the Slate program
- Winner of 2021 Microsoft Partner of the Year Award in the modernising applications category

A Wipro Success Story

Wipro successfully transformed a tightly controlled, non-standardised legacy platform to a comprehensive meeting room solution in a leading Swiss pharmaceutical organization to deliver a unified and personalized meeting experience to 146K+ employees. It encompassed meeting room designing, configuring, and migrating, end-to-end device management, post-transformation support, on-demand POC and empathetical change management. The implemented solution with Microsoft Teams addressed the 360-degree challenge with respect to employees, IT, and business.

Getting started on your meeting room transformation journey is simple.

- Contact Wipro at deepa.raghavan@wipro.com
- Wipro will arrange a no obligation assessment and consulting workshop
- Further activities are contingent on the scope of the initial assessment