



Wipro Live Workspace™ Cognitive Automation

Doing Less with More:

Technology Constraints for the Business User Developers



Complex business processes and need for manual intervention



Delays in customizations, automations



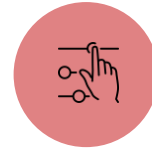
Inability to meet the increasing demand by the developers



Insufficient and incomplete real-time data



Fragmented Information with multiple sources of data



Lack of visibility by the Citizen Developers



Disconnected business operations and people

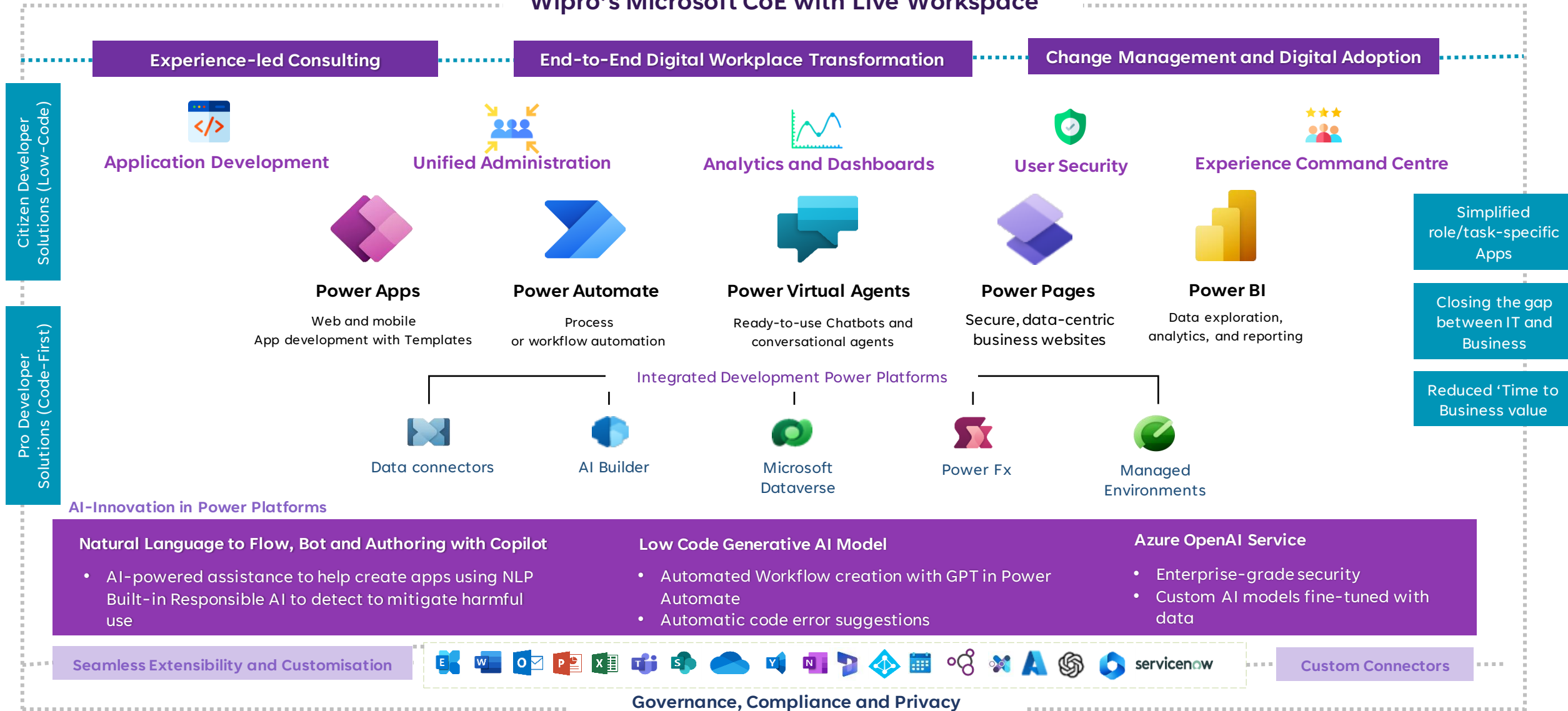


Need for ensuring security and governance processes

Live Workspace™ Cognitive Automation

Simplify the process of building workplace solutions with Microsoft Power Platform

Wipro's Microsoft CoE with Live Workspace™



Experience-led Consulting

End-to-End Digital Workplace Transformation

Change Management and Digital Adoption

Citizen Developer Solutions (Low-Code)

Pro Developer Solutions (Code-First)


Application Development


Unified Administration


Analytics and Dashboards


User Security


Experience Command Centre


Power Apps
Web and mobile App development with Templates



Power Automate
Process or workflow automation



Power Virtual Agents
Ready-to-use Chatbots and conversational agents


Power Pages
Secure, data-centric business websites


Power BI
Data exploration, analytics, and reporting

AI Innovation in Power Platforms

 Data connectors

 AI Builder

Integrated Development Power Platforms

 Microsoft Dataverse

 Power Fx

 Managed Environments

Simplified role/task-specific Apps

Closing the gap between IT and Business

Reduced 'Time to Business value'

Natural Language to Flow, Bot and Authoring with Copilot

- AI-powered assistance to help create apps using NLP
- Built-in Responsible AI to detect to mitigate harmful use

Low Code Generative AI Model

- Automated Workflow creation with GPT in Power Automate
- Automatic code error suggestions

Azure OpenAI Service

- Enterprise-grade security
- Custom AI models fine-tuned with data

Seamless Extensibility and Customisation



Custom Connectors

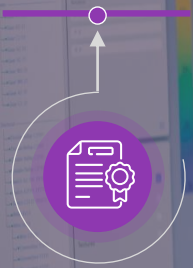
Governance, Compliance and Privacy

Wipro ensures capability development with its Power Platform

Platform Capabilities

Development

Discovery and assessment to develop enterprise specific Power Platform for the aid of user/citizen developers while creating solutions



Environment & Security

Management

Control new environment creation while monitoring usage by setting up DLP, CI/CD, ALM and enforcing security policies like MAM



Platform Governance

Tools, templates and checklists to enable quality delivery through reports and dashboards for effective governance



Monitoring & Reporting

Capturing Power Platform usage across regions, devices, player versions and reporting on service performance



User Support & Guidance

Best practice guide, development support, query resolution and regular meetings to fine-tune policies, governance and reporting



Advisory & Consulting

- Discovery and Envisioning Workshops
- Strategy and Roadmap Definition
- Customer Journey Mapping
- Ensure Compliance to Organization Governance & Standards
- Advisory role for business projects (Reviews, technical assistance)
- Assessment's & POC



Solution Design, Build & Deployment

- Develop Reusable end-to-end solutions with all Power Platform components
- Digitization and Business Process Automation using Microsoft 365 & Power Platform suite
- Migration from legacy platforms
- Fusion Development Teams & Custom API Development Apps / Automate / BI / Virtual Agents
- Power Platform Provisioning and Support



Change Adoption & Hypercare

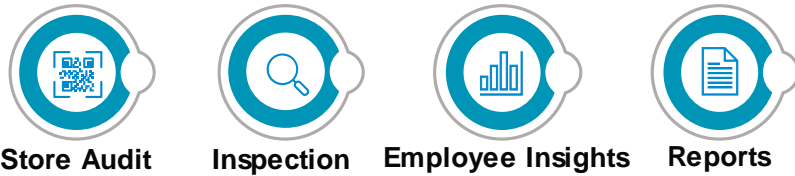
- Train & Enable Citizen Developers
- Conduct App in a day Workshops
- Developer guidelines for Business applications
- Review checklists for Quality assurance
- Build Reusable Assets/ Accelerators
- Support Citizen Developers and Innovators for critical issue resolution

Enterprise-Ready Pre-built Templates using PowerApps

Enterprise-Ready Solutions in Power Apps

Retail Store Manager Assist Power App

01



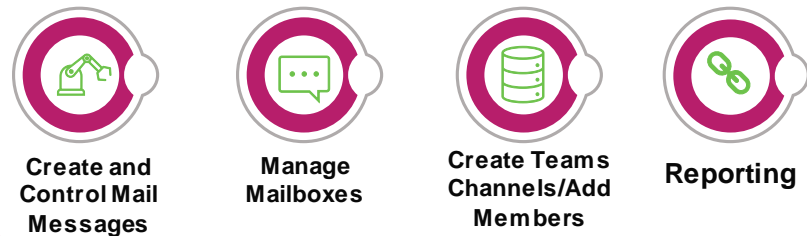
Factory Worker Assist Mobile Power App

02



Automation Suite for O365 Services

03



Demo Snippets

01

Retail Connect

Welcome Bhakti Kulkarni
Glad to have you here, here is overview of your activities.

Menu

- Site Inspection
- Visual Merchandising
- Customer Satisfaction

Customer Name	Country	Phone	Contact	Credit
Kumar Pacific	USA	1234567	ABC	BBB
Annora Retail	USA	456789	BCD	AAA
Viviana Campus			RFD	
Korum Shop			TED	
Jio Drive Retail			RCD	

02

02

Mobile app interface showing a 'Welcome' screen with a list of emails and a 'Create Task' button.

03

Wipro GetOnboard Tasks

Welcome,
Get Onboard helps you stay on top of your organization onboarding tasks. You'll also find team insights and helpful company resources.

Add an admin user

Please provide a valid contact

Please select the product

- MS Teams
- Azure AD
- Mailbox
- SharePoint
- OneDrive
- Reports

General Information

Mobile Phone:
Office phone:
Email:
Department: IT
Reports to:
Office location: Wipro

Personal information

Birthdate: 8 June

A leading petroleum and natural gas company



Business Challenges

- The customer had 200+ employees working on 30+ projects which includes ~3,000 work packages & ~30,000 drawings.
- The employees would work on the drawing which requires review process at different levels and upload it into Customer Portal after all levels of successful review. Timestamp captured at each level of the drawing was tracked. Each drawing update & review process takes an avg. of 4 hours and it's a continuous process.
- The customer required the ability to create projects, packages and assign the drawings to the employees through emails. They also need reports to be generated based on the available data. The objective was to develop a system with least possible business disruptions and a well-defined governance.



Ambitions Realized (Wipro's Solution)

- Wipro used **PowerApp** for forms and **Power Automate** for workflow and email notifications
- Wipro customized the SharePoint default form using PowerApps for each list with customized validations when the user had to create the project, package & assign drawings to the employees
- Drawings submitted by the employees were reviewed by multiple persons (Peer, TL, QC). Review Process included check list submission & rework
- Form & checklist submission were managed using Power Apps forms
- The backend reviewal process was managed by Power Automate
- Overall efforts spent report was generated using Excel Services



Results

- With this automation system users could create project, packages quickly with less manual efforts & drawing end to end life cycle could be easily captured
- The system was capable to capture time spent on each drawing at different levels where the customer was easily able to track an employee efforts



Thank You!