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Lab45 AI Platform
(Formerly ai360 Platform)

Document AI Application

Lab45 AI Platform Document AI

Co-Innovation & Co-Creation are foundational tenets of Lab45 enabling flexibility to rapidly engage on POVs

Accelerate adoption of Generative AI across horizontal and vertical scenarios.

7+ GenAI Apps

100k Enterprise Users

Domain/Industry Agnostic

API or UX Access

State of the Art LLMs
- OpenAI, PaLM 2, Amazon Titan, and Gemini Pro LLMs
- Custom and Open-Source models

Turnkey App with Next-Gen UX
- SSO and AD integration
- Platform UX for GenAI Apps

Privacy-first approach
- personalization capabilities
- contextual awareness, and enhanced security measures

API Integration
- Build custom solutions
- API integration for ISV Users

Guardrails
- Content, Data, Privacy
- Underlying Model to not be enhanced with data

Cloud Agnostic & Multi-Tenant
- Built natively on Azure
- Cloud Reliability, security & scalability
- SaaS approach for isolated tenants

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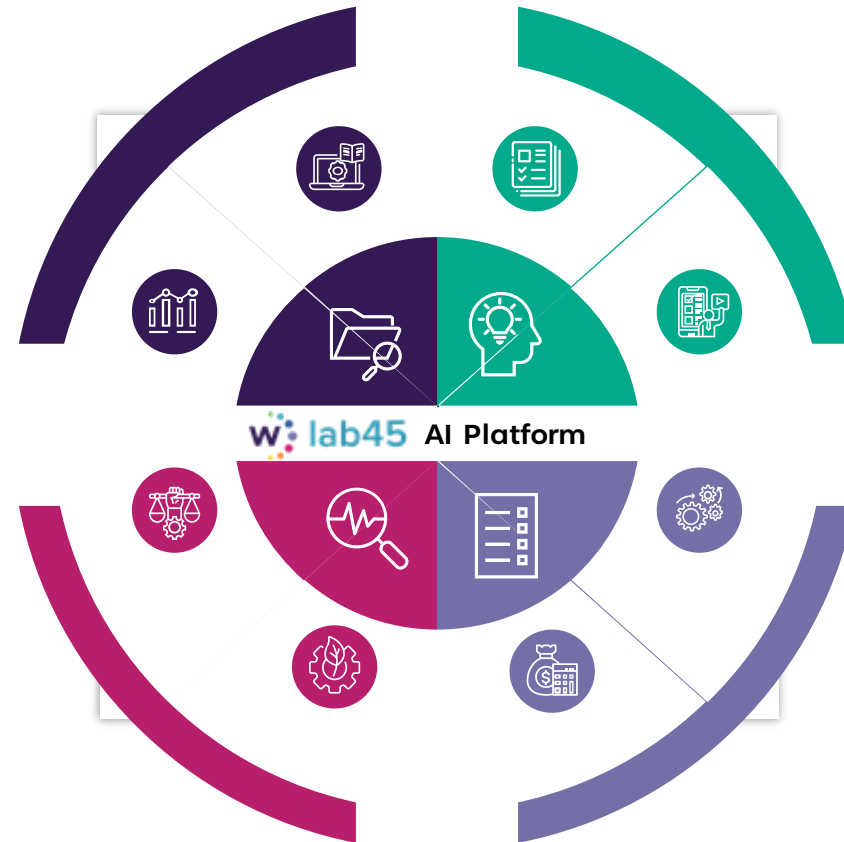# Empowering Internal Teams with Doc AI App

Proposal GPT

Accelerate proactive pitching and proposal process, RFP responses
Effort Reduction ~ **75%**
Quality Enhancement ~ **50%**

HR Assist

The Assistant to answer questions on 40+ topics- Labor Laws, Leave Policy, etc

60+ Global Geographies

20% increment in the HR productivity

Network outage RCA(API)

The Def-i platform - conduct root cause analysis (RCA), & automatically generate MOP/SOP

TAT Reduction: **~30%**

Domain & Consulting

SOWs, contracts, purchase orders, etc. to extract actionable customer commitments.

Identify and document the agreed-upon obligations, deliverables, and terms of work

Helpdesk Assist

Assists Wipro employees with their queries and provide information about BiTS helpdesk.

Questions about SOPs, executable process plan, PSP page, Manager tasks can be answered by the application.

CommitAI

Effective review of SOWs and identifying the commitments to be tracked,
Annual Savings~ **$150K**
Risk reduction of Renewals, Escalations, Audits

w: lab45 **AI Platform**

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Horizontal Domain Usecases

HR
- Recruitment and Talent Acquisition
- Employee Onboarding and Training
- Employee Engagement & Retention

Finance
- Improve the Customer Experience
- Recommend personalized financial products
- Provide customized financial advice

Customer Experience
- Customer Trend Analysis
- Tailored Experiences
- Synchronized Experience
- Customer Support

Supply Chain
- Risk Management
- Contract Management
- Supplier Management

Sales
- Sales Content Generation
- Leveraging Sales & Training Collateral
- Sentiment Analysis

ESG
- Impactful Reporting:
- Driving ESG Excellence
- ESG Investment Analysis:
- ESG Compliance:

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Vertical Industry Usecases

Retail
- Customer Segmentation
- Demand Forecasting
- Customer Sentiment Analysis

Healthcare
- Improve the Customer Experience
- Personalized health recommendations
- Remote Patient Monitoring

BFSI
- Improve the Customer Experience
- Recommend personalized financial products
- Provide customized financial advice

Manufacturing
- Enhance Quality Control Process
- Supply Chain Optimization
- Equipment Predictive Maintenance

Telecommunication
- Customer Experience Management
- Fraudulent Activity Detection
- Predictive Maintenance

Automotive
- Impactful Reporting:
- Driving ESG Excellence
- ESG Investment Analysis:
- ESG Compliance:

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