Customer Success Story

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Okta to Azure AD/Microsoft Entra

About the Client: A US-based not-for-profit focused on education, social and health support located in an urban area with over 1,000 employees in several locations.

Background: The company requested support addressing pain points and projects related to information management, user identities, multi-factor authentication (MFA) and a secure single sign (SSO) implementation. Additionally, the client had identities in both Google and Microsoft, managed by Okta, and was looking for a streamlined identity platform based on Microsoft Azure AD, now Microsoft Entra.

Solution: Withum listed and checked all applications and programs that were currently handled by Okta with a Google directory. Each application and program was studied to understand what each one does, how they work together and what other programs they needed to connect to. With a full understanding of the legacy setup and requested improvements, Withum addressed pain points and completed the transition from Okta to Microsoft Entra.

Benefits/Results: The company's upgraded systems were launched with little impact to day-to-day operations. The original goals of simplifying account management, enabling Microsoft 365 and Google Workspace users to work together, ensuring UPNs remained the same, automating account management, and successfully launching a new file management and directory system powered by Microsoft Azure AD were accomplished. The project resulted in enhanced security, reduced costs and an improved user experience.