

WITIVIO

## Our Mission:

*Bring the employee experience  
to the next AI level with Microsoft 365!*



# Witivio at a glance

*This area to present Witivio's high level achievements, approach and projects.*

# Who is WITIVIO

*The first French startup in the Microsoft AI program*

2017

- Membership in the **Microsoft Startup program**
- First no-code chatbot for employees in partnership with TotalEnergies and Michelin
- **Startup of the Year**
- Arrival on the Microsoft marketplace
- **Access to the Microsoft Slate program** (the only partner in France present throughout the 3 years of the program)
- Launch of the **TeamsApp Factory** (+30 experiences created within Microsoft Teams since then)
- Announced by **Satya Nadella** (CEO of Microsoft) during the Build 2022 conference: **first partner able to work on OPEN AI topics**
- First European partner to develop a Copilot Agent
- Our **project Copilot M365 with Institut Curie** presented by **Satya Nadella** during several AI Tours
- Ready Tier Partner in the **Jumpstart Copilot & Agents at Work program** with Microsoft
- Renewed **Microsoft Partner Modern Work** status

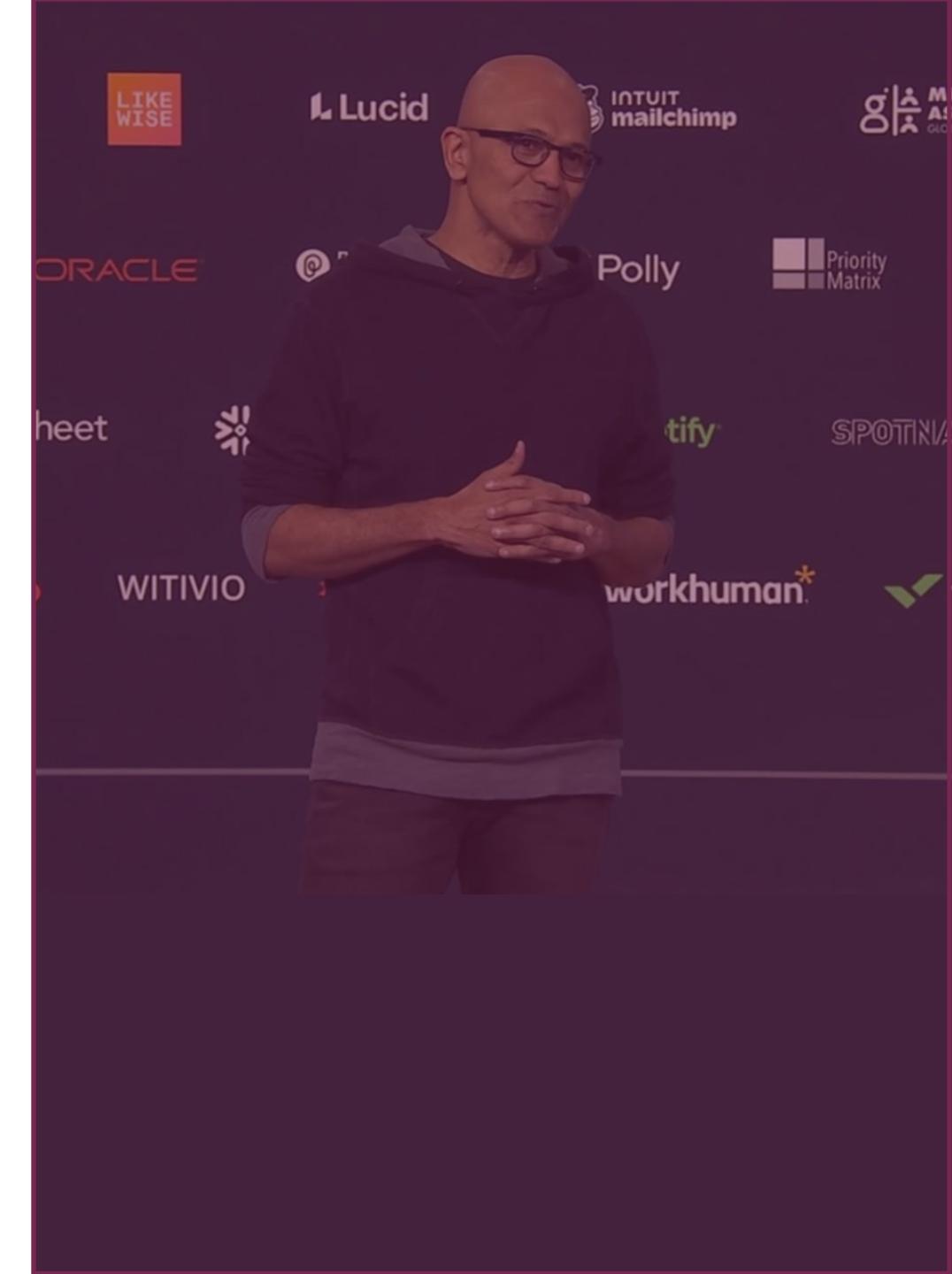
2020

2021

2022

2025

2026



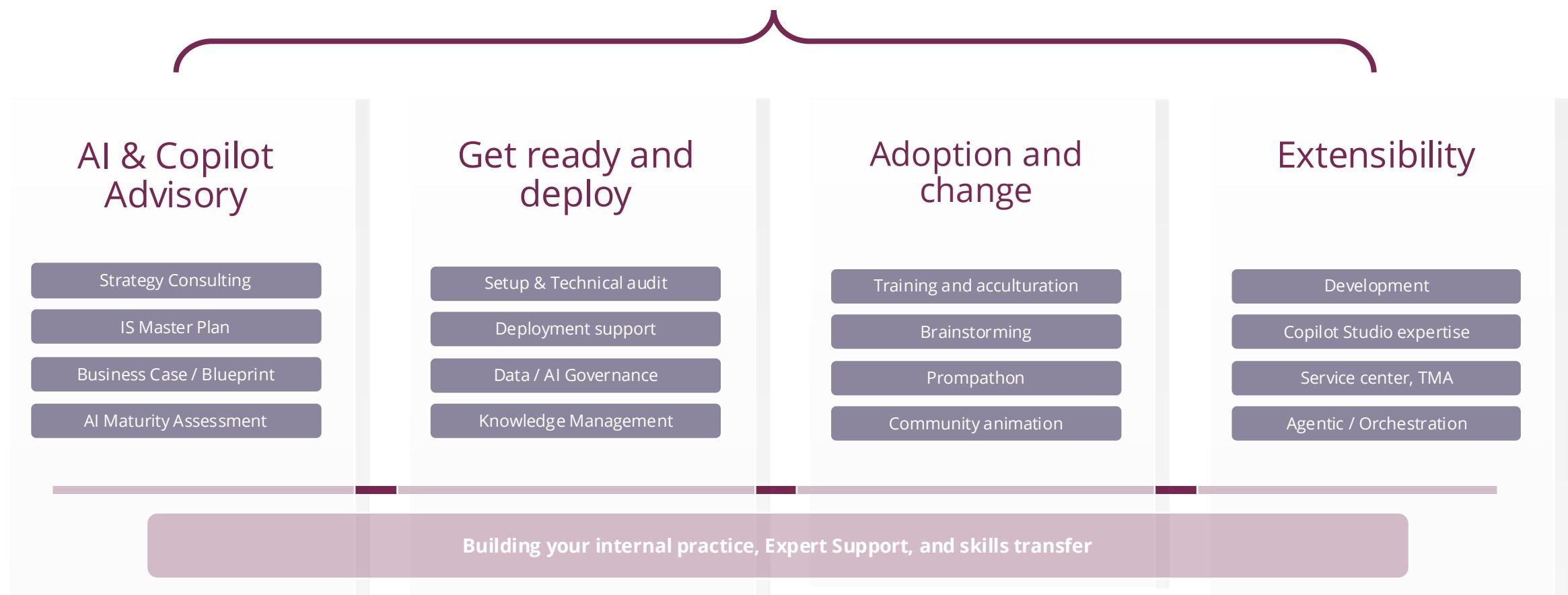
# Witivio AI Practice Maturity: A Continuous Process



*Witivio is structurally mature, leading clients not just on adoption, but on AI contribution and innovation.*

# Your AI project in 4 steps

Support each step with **proven** expertise and methodology



# Microsoft & Witivio: Summary of Online Testimonials



[From Microsoft 365 Copilot to Copilot Studio: TotalEnergies at the forefront of AI transformation | Microsoft Customer Stories](#)



[A new Copilot tool will give Institut Curie researchers more time to focus on cancer - Source EMEA](#)



[Nuclear fusion: Delivering on the promise of carbon-free power with the help of AI - Source EMEA](#)



[GroupeActive et Microsoft réinventent la proposition commerciale avec Copilot Studio | Microsoft Customer Stories](#)



[Generali France rides the wave of Microsoft 365 Copilot and agentic AI with Microsoft | Microsoft Customer Stories](#)



# Use cases

*This area present some of Witivio's use cases to illustrate our expertise on creating agents for Microsoft Copilot, with low code or pro code.*



Generali has decided to implement an internal Agent to address questions related to processes, as well as **legal** and tax topics for the Savings teams. The Agent notably informed many employees through the "push communication" feature.

**88%** Performance



**4 months** of an employee's work **saved in one year**.



**€26,000 saved per year** with a single agent



Improvement of problem-solving skills.



*Where can the contractual documents/forms be found?  
Where is the process related to non-residents?  
Is it possible to change a co-subscription contract into a simple Growth contract?  
What is the process for PACTE Intra GBprod transfers?  
What is the procedure for an advance request?*



Institut Curie needed to increase researcher productivity by reducing non-scientific workload and modernize internal support for IT requests by:

- Automating repetitive research tasks.
- Centralizing access to knowledge.
- Improving collaboration between research teams.

THE SOLUTION: An AI assistant embedded in Microsoft 365/Teams that:

- Searches, ranks, and summarizes literature across scientific databases.
- Assists drafting/re-writing based on templates and context.
- Surfaces visuals (charts/tables) and supports workflows
- Connects researchers and facilitates resource sharing.

**Up to 30% reduction** in time spent on repetitive tasks.



**~10 hours/week/** researcher saved on average



**64% improvement** reported around manuscript preparation/rewrites



**2 months** for construction

*"No matter how far we are from the cure, it is necessary to be more efficient."*

— Pascal Hersen, Head of the Physics Laboratory at Institut Curie



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## RAIPONSE

Available on Teams and SharePoint, the bot instantly provides precise answers to questions, eliminates email exchanges, and provides support for internal communication, increasing process automation.

More than **500 questions** have been used in the bot's initial training, making it very precise and collaborative. Its response accuracy can be highly refined

**95%** From the **HR** sector supportive of implementing a chatbot.

**85%** Employees are satisfied with the chatbot.



**1 000 Current Uses**



**30% fewer requests.**



**+100 hours** of work saved per month.



**4 months** for construction



*France Télévisions lauréat pour les Digital HR Awards – Catégorie « Efficience »*



# Urssaf

With a fragmented organization between a national fund and 21 autonomous Urssaf branches, Urssaf faced a dual challenge: maintaining HR cohesion without physical interactions, and avoiding overload of support functions.

**Need for a more responsive HR service, customized by region, capable of quickly responding to employees while reducing the workload of HR teams.**

## THE SOLUTION

A conversational agent to centralize level 1 responses, streamline access to information, and enhance the employee experience on a national scale.

**89%** performance



+ 3 000 users per year



+50,000 solicitations



Available **24/7**  
in **5 regions**

**60%** adoption



*1st Night of HR Innovation - Major HR Project: "Promoting the Success of HR Virtual Assistants Deployed Across the Entire Territory"*