# wortell

# Microsoft VIVA Topics

## Governance & Implementation

Your employee is your number one asset! By giving your employees the right knowledge at the right time, they are able to make faster and better decisions, which benefits the organization. This makes your organization more viable. Wortell helps you as an organization with this by turning content into actionable knowledge within the context of their work!

In the current hybrid working environment, it is difficult for employees to quickly find the necessary knowledge. What is meant by a particular topic or term? Who is the expert in that field? Where can I find the latest information on that subject without having to search within the organization and use all kinds of different tools?

Here is where Microsoft VIVA Topics (Topics) comes into play. Topics focuses on knowledge and expertise. Topics applies AI to identify knowledge and experts and organize them into shared topics. AI automatically creates a topic page for each topic. It's like Wikipedia for the enterprise where AI does the first draft. And these topic pages are surfaced as Topic Cards right in the flow of work in Office, SharePoint Online pages and Microsoft Teams.
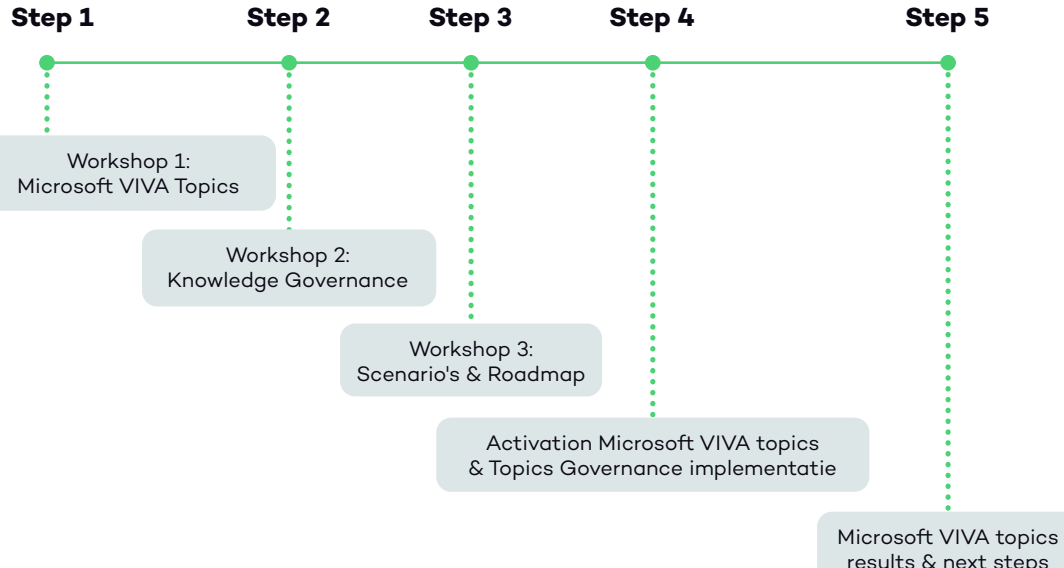
**What is Microsoft VIVA Topics – Governance & Implementation?**
Wortell helps organisations implement Microsoft VIVA Topics the right way by making use of a standardised approach. By using a simple 5 step approach Wortell helps you setup technical- and organisational rules and guidelines for Microsoft VIVA Topics. Wortell will also help you implement the technical governance rules and activate Microsoft VIVA Topics and finally we will help you create a roadmap for the next steps.

## In a glance we offer:

- An optimal Microsoft VIVA Topics (trial) setup based on our experience and specific sector knowledge
- Implement your rules and guidelines for the usage of Microsoft VIVA Topics
- Ensure that Microsoft VIVA Topics is able to find, extract and present knowledge across Microsoft 365 and beyond
- Optimize the Topics governance based on new developments and changes from Microsoft and your organization

## Activities

| Step 1 | Step 2 | Step 3 | Step 4 | Step 5 |
|--------|--------|--------|--------|--------|
| Workshop 1: Microsoft VIVA Topics | | | | |
| | Workshop 2: Knowledge Governance | | | |
| | | Workshop 3: Scenario's & Roadmap | | |
| | | | Activation Microsoft VIVA topics & Topics Governance implementatie | |
| | | | | Microsoft VIVA topics results & next steps |

## 2. Additional Information

**Gold competencies**
Cloud Productivity
Communications
Small and Midmarket Cloud Solutions

**Products**
Microsoft 365
Information Protection & Governance
Knowledge & Insights

**Country/Region**
Netherlands & Belgium

**Service type**
Implementation

## Useful links
Debble Workplace
Teams Governance

## Want to know more?
Our experts will be happy to visit you for a consultation or inventory. Of course, they can also put you in touch with organizations that are already using VIVA Topics. Would you rather meet digitally or drop by at one of our locations in Gouda or Lijnden? That is of course also possible.

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