

Microsoft Teams Consulting Services

Microsoft Teams is the hub for teamwork in Microsoft 365 that brings together people, conversations, and content, along with the advanced integrations teams need, delivering a complete collaboration and communication solution for the end user.

WWT Delivers Modern Work with Microsoft Teams

WWT has decades of experience with Digital Workspace technology, which we leverage to help customers craft and curate custom collaborative experiences within Microsoft Teams. Our proven methodology can help ensure your Microsoft Teams environment is built upon a solid and secure foundation and delivered to your end users with minimal disruption.

WWT is a Microsoft Gold partner for Cloud Productivity, Collaboration and Content, and Communications, and we also partner with multiple Digital Workspace OEMs to provide our customers with a holistic platform and integrations to really unlock the value of an integrated collaboration solution. Whether your organization is looking to enable chat and team collaboration, advanced meetings, enterprise voice or custom and/or third-party integrations with Microsoft Teams, rest assured that our deep experience and OEM partnerships can enable a tailored outcome for your organization.

WWT’s Microsoft Teams consulting services focuses on the following key areas:

CHAT AND TEAM COLLABORATION	CONFERENCING AND MEETINGS	ENTERPRISE VOICE (CLOUD CALLING)	ADVANCED INTEGRATIONS
Enterprise Chat and Team Collaboration serve as foundational capabilities for Microsoft Teams, and our consulting services can ensure this foundation is constructed the right way, the first time. Our approach ensures that team lifecycle and governance are addressed at the start, and we weave in security and compliance controls to ensure your intellectual property remains under your control.	Many organizations are evaluating Microsoft Teams for online meeting functionality, and our consulting services will help ensure your meetings deployment is able to provide a robust, easy to use, secure meeting solution, regardless of the location or device the end user is joining from — and all from a unified client.	UCaaS solutions are taking the world by storm, and Microsoft has been recognized as a leader in this space. Our consulting services for enterprise voice can help move your unified communications functionality to the cloud, eliminating the need to manage and maintain legacy on-premises PBX solutions while ensuring a minimal amount of impact for your end users.	Whether you're looking to integrate third-party applications into Microsoft Teams, seeking to leverage Microsoft Teams to provide remote virtual consultations for your healthcare professionals, build a workflow to empower your frontline workforce or develop a custom solution, our consulting services can help envision the “art of the possible” and make that solution a reality.

The WWT Approach

Our approach is both custom and comprehensive, and designed to facilitate customer delight. We begin our engagements with a discovery of our customer's goals and environment and follow that up with the development of a design to deliver results. We then plan and execute the implementation, and weave in adoption services, change management and program management to ensure minimal disruption to the workforce and maximized success. Our engagement also ensures that we've addressed operational aspects of deploying Microsoft Teams, so your team can continue to build upon the solution.

Phase 1: Discover

- Assess Organizational Readiness
- Align Business and Technical Requirements
- Determine and Assign Success Criteria
- Develop Project Schedules
- Remediate Discovered Blockers

Phase 2: Design

- Determine Deployment Goals
- Develop Enablement and Migration Strategy
- Develop End User Personas
- Define Target Configuration Policies
- Create High-Level Design (What)
- Create Low-Level Design (How)
- Create Implementation Plan
- Create Acceptance Test Plan

Phase 3: Deploy

- Build Target Environment to Design
- Implement all Approved Configurations
- Prepare Support Teams for Upcoming Migration
- Test Deployment and Migration Processes
- Pilot Deployment to End Users
- Facilitate Mass Deployment of Solution
- Provide Tiered Support Services to the Community

The WWT Difference

With 10+ Microsoft Gold Competencies — including Gold Communications, Collaboration and Content, and Cloud Productivity — WWT is well suited to help our customers deliver Microsoft Teams solutions.

Our proven methodology mitigates risk, accelerates deployment timelines, and ensures the end user community is fully bought into the end solution.

Additionally, our partnership and deep technical expertise with Teams ecosystem providers like Cisco, Poly, AudioCodes, Ribbon, Jabra and dozens of others allows WWT to deploy complete solutions for our customers.

**Microsoft
Partner**



Gold Cloud Productivity
Gold Communications
Gold Messaging
Gold Collaboration and Content
Gold Windows and Devices



Microsoft Teams Services Portfolio

Microsoft Teams Enablement Services

- Skype for Business Server/Online Hybrid Migrations
- Microsoft Teams Greenfield Deployments
- Microsoft Teams for Frontline Workers
- Microsoft Teams for Healthcare Workers

Microsoft Teams Readiness Planning

- Microsoft Teams Functional Gap Analysis
- End User Persona Development
- Network Readiness Assessments
- Operations Team Readiness Assessments

Microsoft Teams Enterprise Voice Services

- Microsoft Calling Plans and DID Porting to Microsoft
- Microsoft Direct Routing with Microsoft Certified SBCs
- On-Premises Legacy PBX and IP-PBX Integrations/Migrations
- Auto Attendants and Call Queues
- Location-Based Routing
- Dynamic Emergency Calling (E911)
- Microsoft Teams IP Phone Deployment and Management
- 3rd-Party Contact Center Integrations

Microsoft Teams Conferencing Services

- Microsoft Teams Room (MTR) Deployment
- 3rd Party Video Room System Integration (Cloud Video Interop)
- Audio Conferencing (Dial-in Conferencing)

Microsoft Teams Security and Compliance Services

- Microsoft Teams Lifecycle and Governance
- Microsoft Teams Security and Compliance

End User Adoption Services and Change Management

- User Training and Adoption Support
- Microsoft Teams 101 for IT Admins
- Business Transformation Strategies Using Microsoft Teams
- Enterprise Program Management
- Enterprise Change Management

More Information:

<https://www.wwt.com/microsoft-teams-consulting-services>