



The Power of  
**Employee Connection.**

**Frontline Employee Experience Platform**

Our why

We enable workers  
to thrive 



## Our what



Frontline User Value

Business Value



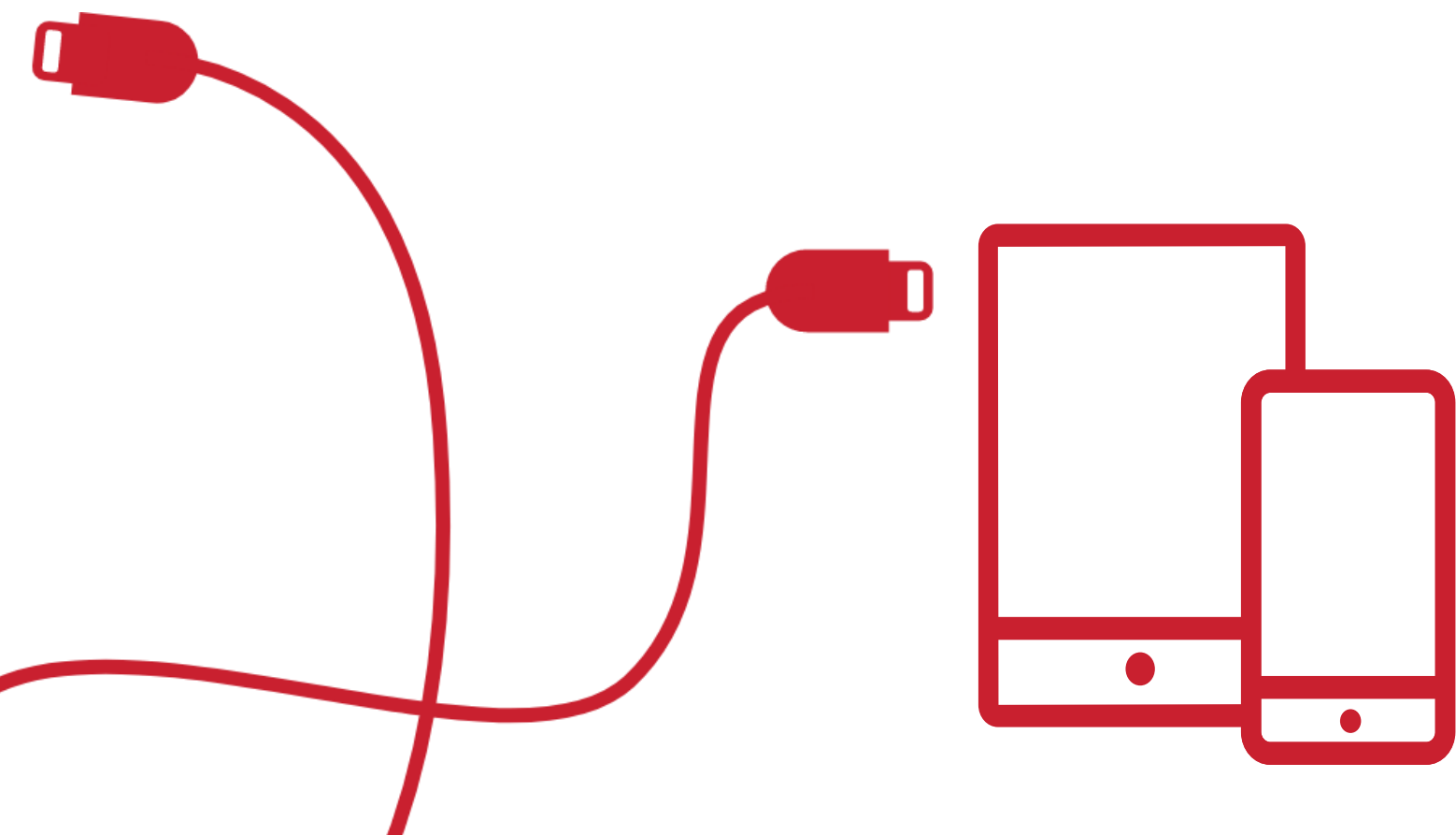
Give workers **access** to frequent relevant information, and **connect** them to business critical ERP systems

Enable large companies to **reach, inform and engage** with their people at any time - **at scale**  
improving their business

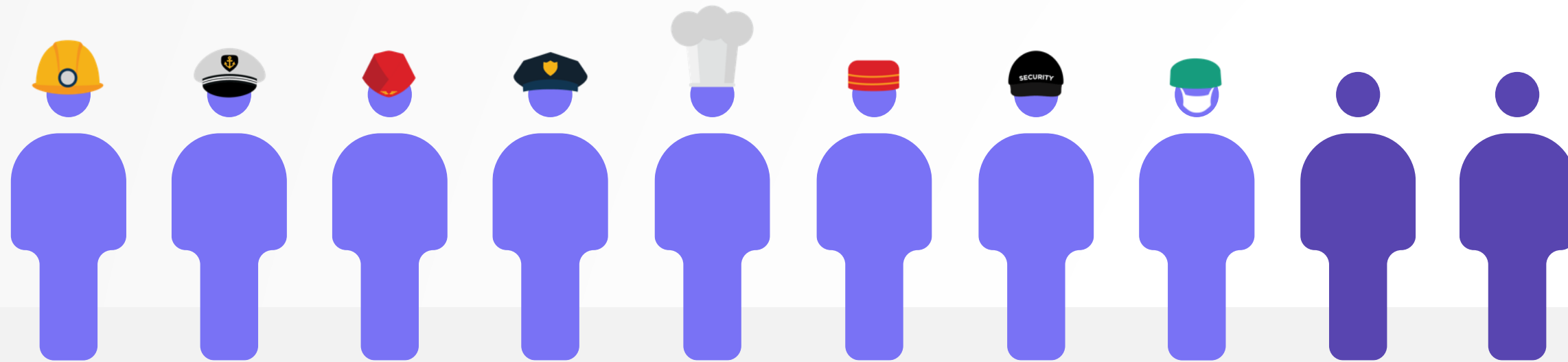


Our how

Through a **mobile connection**  
strengthened by **frontline expertise.**

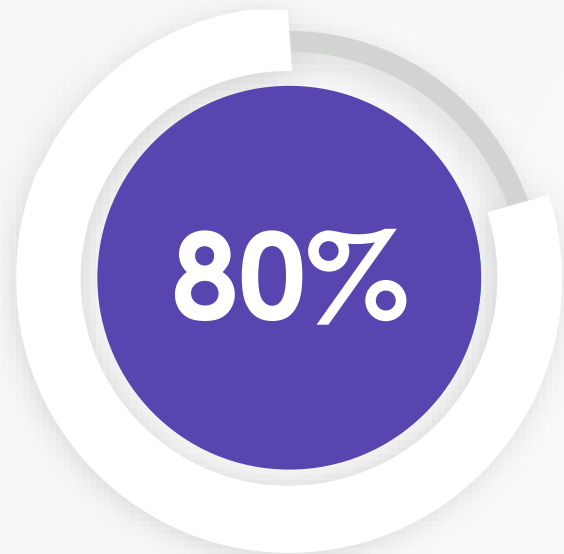


**2.8 billion** frontline workers  
make up **80%** of the world's  
working population.

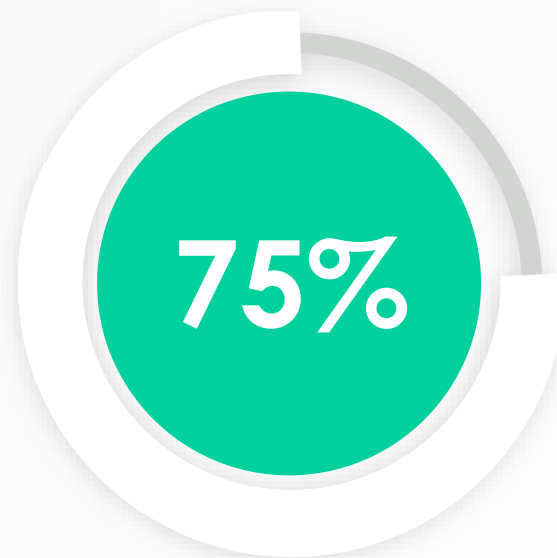


# The Problem.

Disconnected frontline workers cost companies  
**€ 450-500 Billion** each year



of employees are  
non-desk workers



of employees don't  
have access to a  
corporate email  
address



of employees are  
disconnected from  
their organisations

By focusing on creating a **connected workforce**,  
you can significantly impact business outcomes:



# Who we've connected.

## Mining & Minerals



## Retail



## Oil & Gas



## Hospitality



## Shipping



## Quick Service Restaurants



## Manufacturing



## Security



## Other







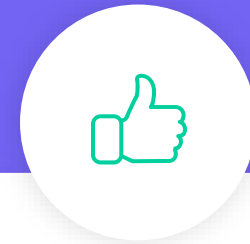
# Use Cases.

to improve engagement, safety, efficiency, ESG & reduce paper footprint

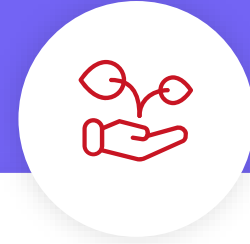
## Connect & Update your employees



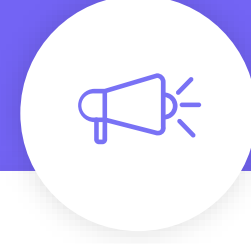
Urgent & Crisis  
Communication



Newsfeed &  
Leadership  
Messages



Safety & Employee  
Wellbeing

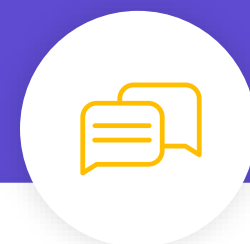


Company &  
Change Updates

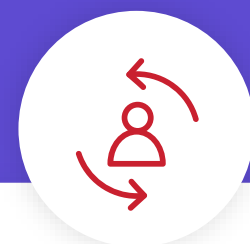
## Engage & Empower your employees



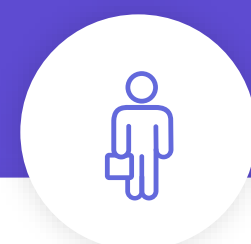
Social Feed



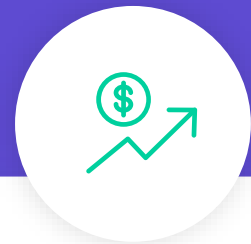
Feedback &  
Surveys



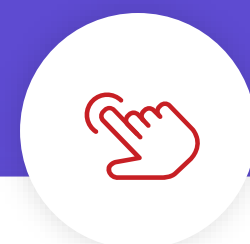
Form Functionality



Vacancies



Productivity  
Dashboards



HR Self Service:  
Leave, Payslip,  
Schedules, Benefits



Learning &  
Onboarding



Reward &  
Recognition



# ERP System Integrations.

## ERP System Integrations

Microsoft ORACLE

graylink SAP

SAP SuccessFactors ♡ PAYSPACE

Astrow Web qualtrics.XM

Google FireFly T&A Products

sage

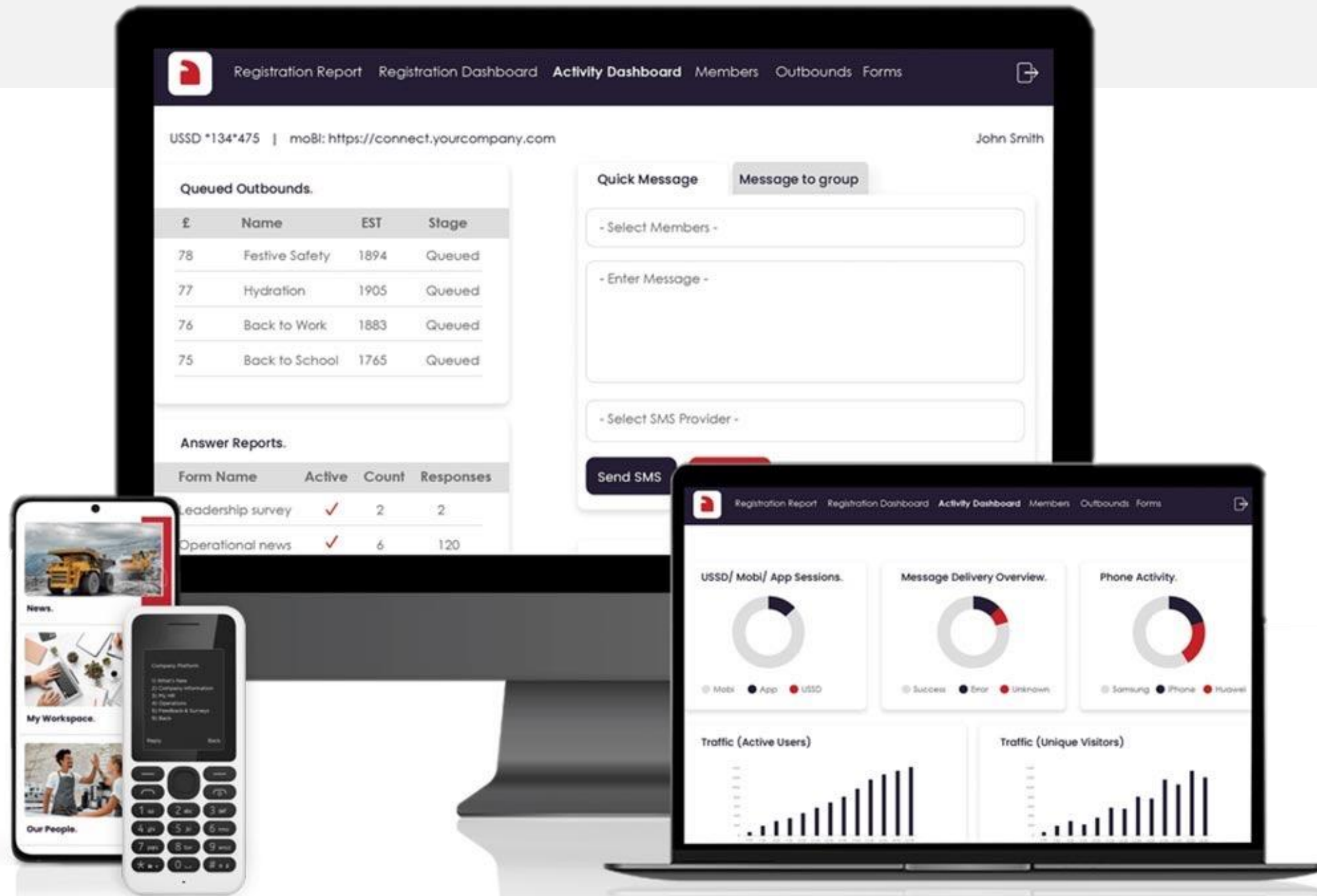
## Frontline Connection Platform

Welcome to our people app.

wyzetalk



# Our Tech Ecosystem.



# What makes Wyzetalk the **Smart Choice**.

**Mobile first platform** - don't need employee email addresses



**Manage segmented** communication to workers around the world – **at scale**



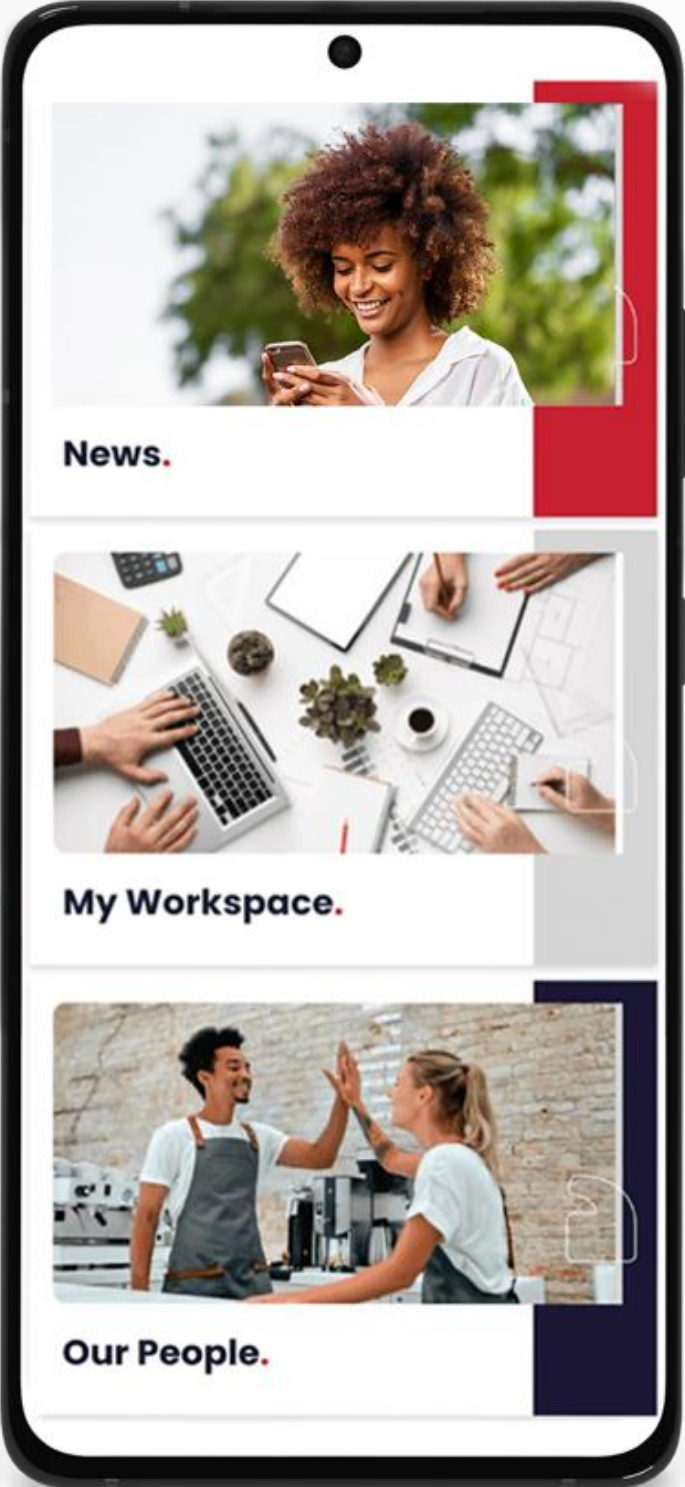
**Branded community** - in the hands of each worker



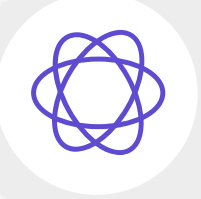
**Analytics and reporting**



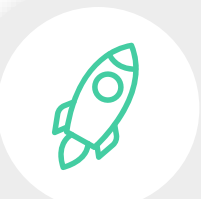
**Self-Service** or **Managed Services**



**Secure**



**Data light** platform



**Fast deployment** - holistic launch and onboarding support



Existing ERP system **integrations**



**Increase ESG scores** - achieve funding and strategy goals



# Imagine...

the positive impact on your business  
when you enable your people with  
the platform to **connect**, **engage** and  
**empower**.



# Choose a **connection plan** that works for you.



## Connect

Get the right message, to the right person at the right time.

- ✓ Custom Branded Mobi Site
- ✓ Newsfeed & Push Messaging
- ✓ Multimedia Content Scheduling
- ✓ Easy to Use CMS & Training
- ✓ Usage Analytics Dashboard
- ✓ End-user Support
- ✓ Up to 2 CMS Admin Users
- ✓ 1 Employee Data File
- ✓ USSD



## Engage

Engage with your people.

Everything in Connect +

- ✓ Social Feed
- ✓ Surveys and Forms
- ✓ Up to 5 CMS Admin Users
- ✓ Access to Open API for Reporting
- ✓ Up to 3 Employee Data Files
- ✓ Custom Segmentation

### Optional Add-ons

- + Up to 5 data templates or ERP / HRIS integrations
- + Branded Mobile App
- + Multi-language (up to 5 languages)
- + Activation Consultancy



## Empower

Improve your employee experience.

Everything in Engage +

- ✓ Advanced Forms incl. scoring, image uploads
- ✓ Form Workflows
- ✓ Up to 15 CMS Admin Users
- ✓ Podcasts
- ✓ Multi Authentication
- ✓ Up to 4 Employee Data Files

### Optional Add-ons

- + Up to 10 data templates or ERP / HRIS integrations
- + Multi Site / Domain Setup

All Packages **Include.**



Branded Mobile Website



Push Messaging



Content Scheduling



Easy to Use CMS



Basic Web Based Analytics



# About **Wyzetalk** & **Testimonials**





# Our Growing Global Client Footprint.



# Awards & Accolades.



**2014**

Named one of the top African companies to watch by CB insights



**2015**

Listed one of the top 10 African Start ups by CNN.



**2016**

Referred to as a Silicon Valley distributor by Time Magazines



**2017**

FNB Business Innovation Awards Finalist



**2018**

Winner in collaboration with Kauai for internal Communications/Employee Brand Award



**2018**

Best Digital Company Award Winner Best Technology Company Finalist



**2019**

HR Tech Service Provider of The Year Finalist



**2019**

Employee Engagement Consultancy / Vendor of the Year Finalist



**2020**

Multiple Category Winner at the Digital Impact Awards



**2022**

Wyzetalk is recognized as a Gartner Cool Vendor






## What our end users are saying

It's very useful, I can access information I need from anywhere with my cellphone.

I can check my leave days at anytime.

This app makes things a lot easier to keep track of [..] Especially personal details such as leave and checking your pay.

So convenient [..] even when you're not at work you know what is happening.

I love this app, it keeps us 'in touch', I'd call it the pulse of our business.

It's just so easy to use.

What an upgrade from waiting in line for my manager or the shared PC.

It's a clever way to empower staff to do what they need to themselves.





## **Darrel Botes**

**Principal Digital Media & Collaboration,  
Global Mining Giant**

"The Wyzetalk team are responsive, ready to tailor aspects of the solution to work within the complexities of our global business and provide solutions to complex challenges. They bring a wealth of knowledge and experience on how to deliver a business platform that our employees will want to engage with. Delivering a single communication and engagement tool to our 60, 000+ frontline staff spanning the globe whilst catering for variance in culture and languages, remoteness of the operations and both central and localised requirements is a mammoth endeavour."





## **Ben Matai**

**VP of Human Resources,  
Global Oil & Gas Organisation**

Wyzetalk has provided us with a quick and effective mechanism to connect with our employees on a daily basis, no matter where they are. At the onset of our project, our initial focus was on the HR portal, allowing our employees to view their payslips and apply for leave via the platform. However, over the two years that our platform has been live, we have seen the value in it and further used it in crisis communication, surveys and feedback. Our leadership has been impressed with the efficient service and support received from Wyzetalk. The platform performs well, and employees are happy to have an improved employee experience. I can recommend Wyzetalk as a strategic partner for any business and I look forward to what our future together holds.





## **Sarita van Wyk**

**Corporate Communications Manager,  
Large Multinational Retail Chain**

As Africa's largest retailer, employing more than 147,000 people in 15 countries, communicating with our employees has always proved challenging. We can now inform and inspire them and receive valuable feedback. Our employees have welcomed the channel as a way to connect with the bigger Shoprite team, for the first time in our history.

Our success would not have been possible without the experienced and dedicated Wyzetalk team. They have helped us navigate every challenge and we look forward to continuing a productive relationship as we drive employee engagement in our business.





## Sipho Pityana

Non-Exec Director,  
AngloGold Ashanti

“Congratulations Gys. After implementing the Wyzetalk platform we’ve had a fatality-free 1st quarter which is unprecedented in the history of the company. We’ve also had an uninterrupted fatality-free nine months – a historic first. These are both very important milestones.”



wyzetalk™

**Connect, Engage, Empower the Frontline.**

 Amsterdam  Cape Town  Johannesburg | [www.wyzetalk.com](http://www.wyzetalk.com)