

# Managed IT for Life Science Companies

*A scalable, auditable IT environment that is managed by experts*

As you approach an IPO or manufacturing, you are focused on **scaling**, meeting regulatory requirements and passing audits. **Xantrion** is here to **implement** and **support** your **modern workplace environment** so you can focus on everything else. Work with us to pass **PCAOB audits** and meet **21 CFR Part 11 FDA** and **CSV requirements**, as well as be **protected** from **cyberattacks**. Our Managed IT+ offering is so effective, we provide a **security guarantee**.

## Packages

### IT Roadmap

*Starting at \$1,000*

*For 12 – 25 people*

The first step on your journey to a modern workplace environment can be daunting, especially if you are unsure where to invest and make changes. Our IT Roadmap quickly charts your course. It not only provides guidance on the best way to leverage Microsoft 365 to improve security, engagement and collaboration, it also includes a timeline and budget that will point your IT investment in the right direction for years to come.

### Managed IT

*Starting at  
\$2,500/month*

*For 12 – 25 people*

The next step on your IT journey is implementing your modern workplace environment as well as processes and procedures that scale, manage costs and improve productivity. Your environment and procedures include round-the-clock system and user support as well as data loss prevention so you can unlock the full potential of Microsoft 365. They also include a streamlined security program that protects you from cyberattacks and lays the groundwork for passing audits and meeting regulatory requirements.

### Managed IT+

*Starting at  
\$5,000/month*

*For 26 – 250 people*

The final step on your IT journey is compliance and state-of-the-art security. At this stage, we implement the advanced features of Microsoft 365 that allow you to comply with regulatory and audit requirements. In addition, these features, along with our quarterly reports, penetration tests and program certifications, make it easy for auditors to confirm compliance. This program has been so effective, on the off chance you are breached, we promise to recover and re-secure your IT environment for free.

# What is included in each package?

## IT Roadmap

- **Assess security and compliance** measures to determine your risk and develop a risk mitigation plan
- **Survey users and review support processes, procedures and staffing** to develop **best practice recommendations**
- Review network **architecture, configuration and cloud strategy** to develop an improvement plan
- Assess **Modern Workplace solutions** to develop best practice recommendations
- Review **data backup and business continuity practices** to develop an improvement plan
- Assess **technology adoption** and recommend a training plan
- Optimize **budget and** develop an **implementation plan**

## Managed IT+

Regulatory/Audit requirements we adhere to:

- **Mobile Device Management**
- **Multifactor Authentication**
- **Identity & Access Management**
- Ongoing **Security Awareness Training/ Testing**
- **24x7 threat detection & response**
- Quarterly vulnerability & **Personally Identifiable Info scan/remediation**
- **Quarterly performance reports** including **historical security logs**
- Yearly **penetration test** and **program certification**
- **Security governance & policy** maintenance
- **Endpoint security** monitoring
- **Single-Sign-On** to extend security to cloud-services and simplify hire/fires

## Managed IT

- **Dedicated virtual CIO** to manage support and your IT Roadmap
- **Unlimited, 24x7 onsite and remote support** to keep your team on track and your environment running smoothly, without extra charges for upgrades or after-hours and emergency support
- **24x7 proactive monitoring, maintenance & patching** to maximize system uptime and minimize lost revenue, productivity and reputation
- Suite of **data protection and disaster recovery** services that protect you from cyberattacks, prevent data loss and lay the **foundation for passing audits**
- **Hardware & software acquisition and management**

Contact Us Today!

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