

## Tapping the full potential of a mobile device





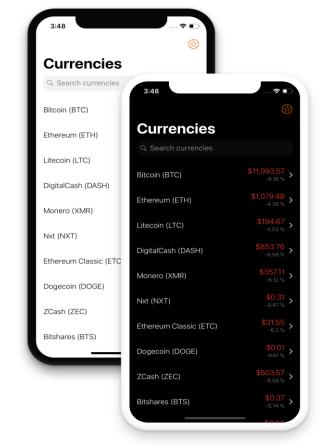
## Leveraging AI & ML to personalize customer experience

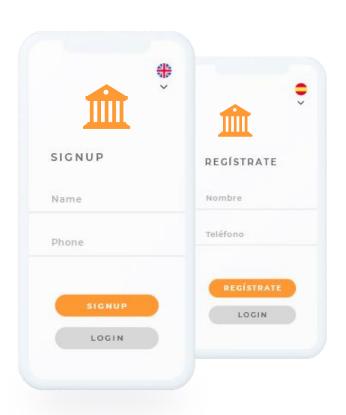




App widgets driven by customer persona

App themes for low-light settings

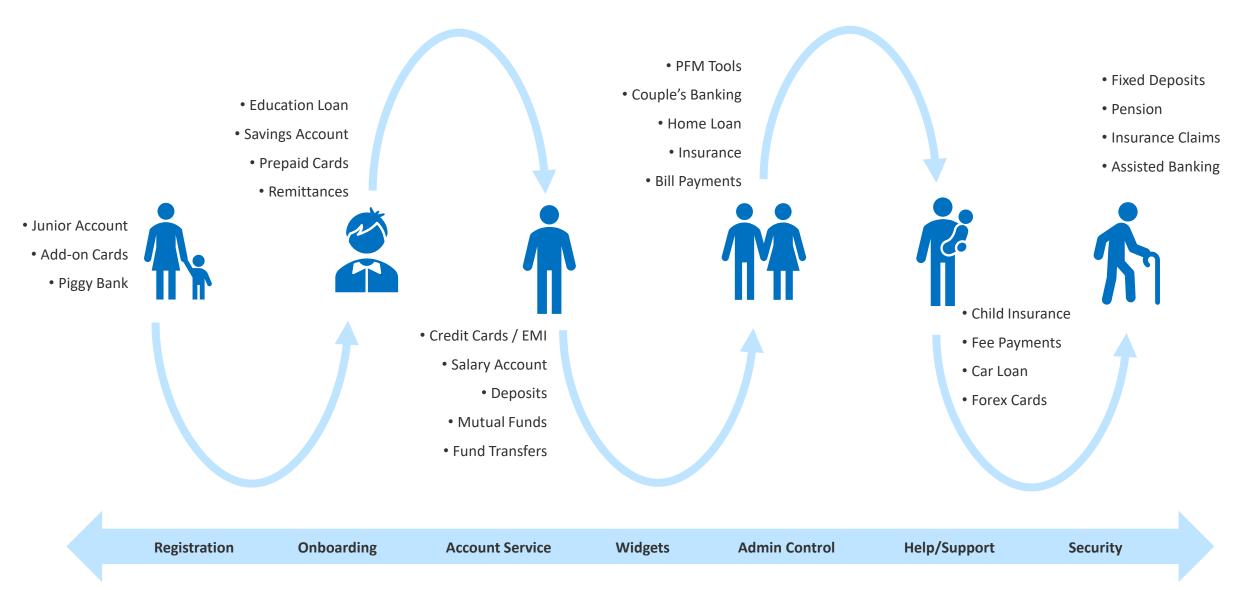




Multi-Lingual Support

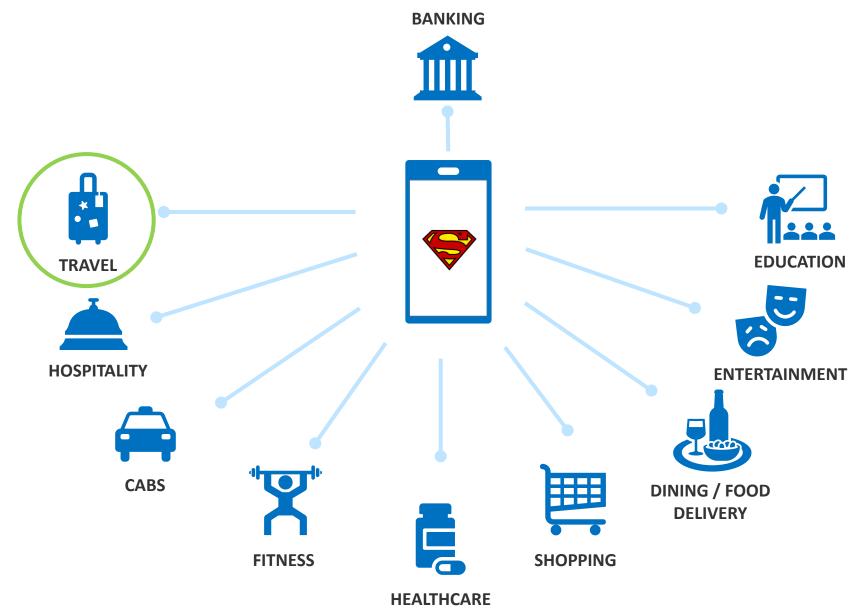
# Persona Driven Features; catering to every life stage





## Caters to all lifestyle needs beyond Banking



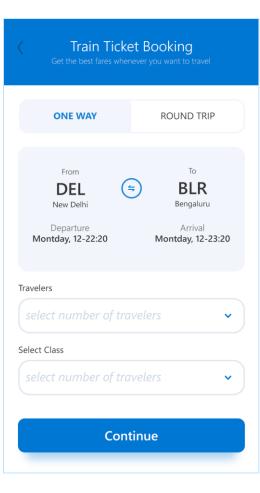


# **Book tickets from the comfort of your Banking Super App**



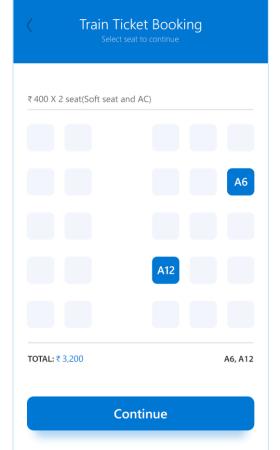
#### **SELECT MODE**

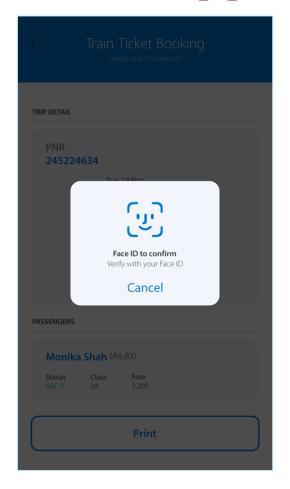




**SET ROUTE** 

#### **SELECT SEATS**





**PAYMENT** 



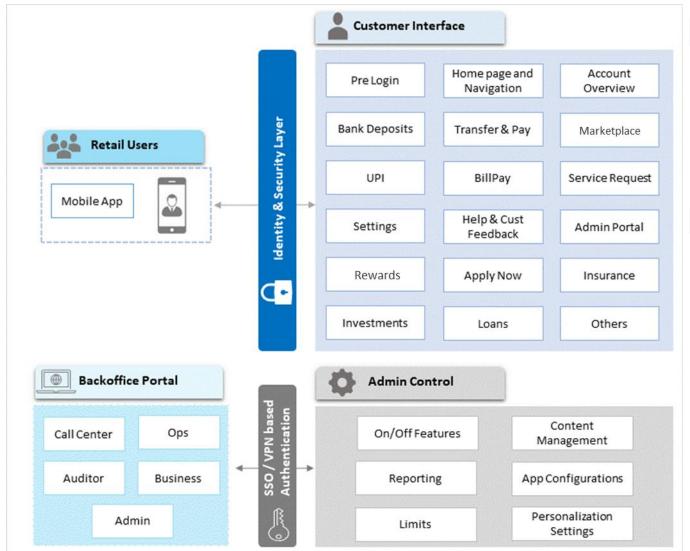
# SOLUTION OVERVIEW

### **Business Stack**

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8

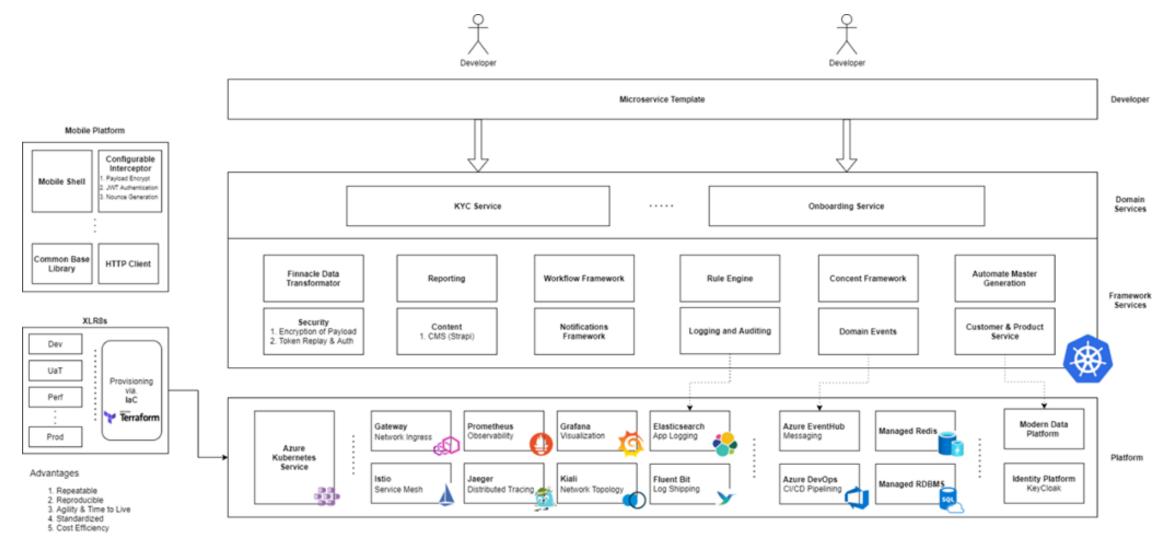




**Customer Service** 

## **Platform & Framework**





## **Tech Stack**



AREA	TECHNOLOGY
Microservices	Modern Java and Spring Boot
Cloud	Azure
Mobile Application	Typescript and React Native
Web microsites	React
Database	MySQL/SQL Server
Log Aggregation platform	Elasticsearch, Kibana, FluentBit
Cache	Redis
Message Queue	Event Hub (Kafka client API)
Kubernetes Distro	AKS (Azure Kubernetes Service)
Service Mesh	Istio
API Gateway	IBM API Connect (Enterprise API Gateway) Istio API Gateway (Microservices API Gateway)
Observability	Prometheus, Grafana, EFK, Jaeger, Kiali

