



DYNAMICS 365 — BRIEFING 1-HOUR SMALL BUSINESS SOLUTION

At XimiQ, we strive to equip business partners with an in-depth understanding of the Dynamics 365 product suite, including Business Central, Sales and Customer Service. This 1-hour briefing is designed to deliver valuable insights and showcase the capabilities of these systems.

During the first 30 minutes, we will focus on gaining a deeper understanding of your current environment and identify areas for optimization. We use our expertise to comprehend and investigate your challenges and incorporate them into the next steps. In the following, we will demonstrate the systems, tailor the briefing to address specific needs and options and present the benefits of each solution.

Furthermore we will introduce our company sharing our approach, values and priorities. This briefing enables an in depth understanding of our expertise as well as our commitment to deliver efficient solutions.

AGENDA

- Introduction of both parties
- Gain a deeper understanding of the current environment
- Identify areas for optimization - detecting challenges
- Presentation of systems
- Q&A session and next step

BUSINESS CENTRAL

Dynamics 365 Business Central is an enterprise resource planning solution that assists businesses in integrating finance, sales, production, and customer service in their operational processes.

SALES

Experience the future of sales with Dynamics 365 for Sales. Benefit from an intuitive solution with context-aware artificial intelligence. Enhance performance and support your sales team in building and nurturing customer relationships.

CUSTOMER SERVICE

Empower your customer service representatives to seamlessly interact with customers in real-time through chat for Dynamics 365, mobile text messaging, or an AI-powered service with a personal bot.