

Empuls App on Microsoft Teams

About this Integration

The Empuls app on MS Teams allows users to participate in employee engagement activities on Empuls from the convenience of their MS Teams platform. This app provides an omnichannel experience to users, allowing them to use Empuls from their MS Teams account in the web browser, mobile, and desktop applications. Click [here](#) to get details about the Empuls app on the Teams store.

Send Awards & Appreciations, Submit Nominations

You can appreciate your teammates and Give them awards or nominate them for one. Here is a gif illustrating the same.

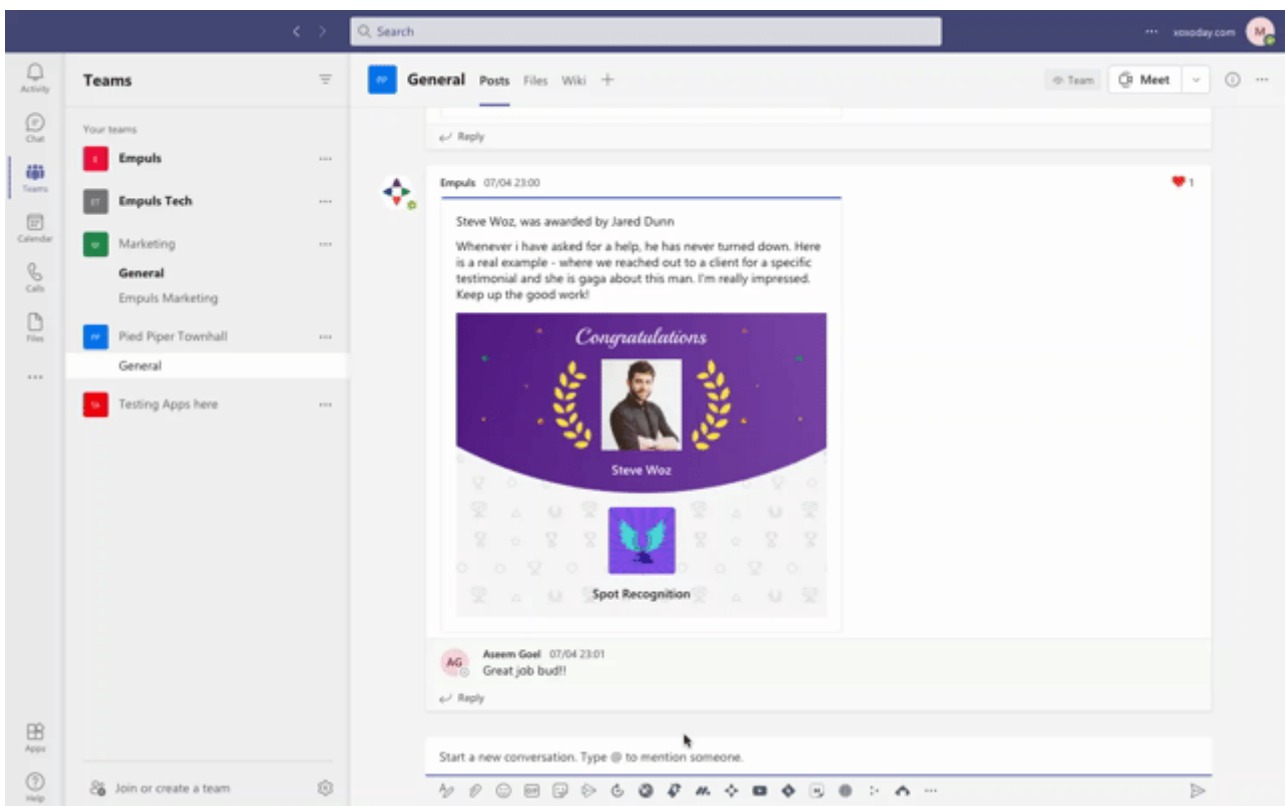


Illustration of sending appreciations on MS Teams App

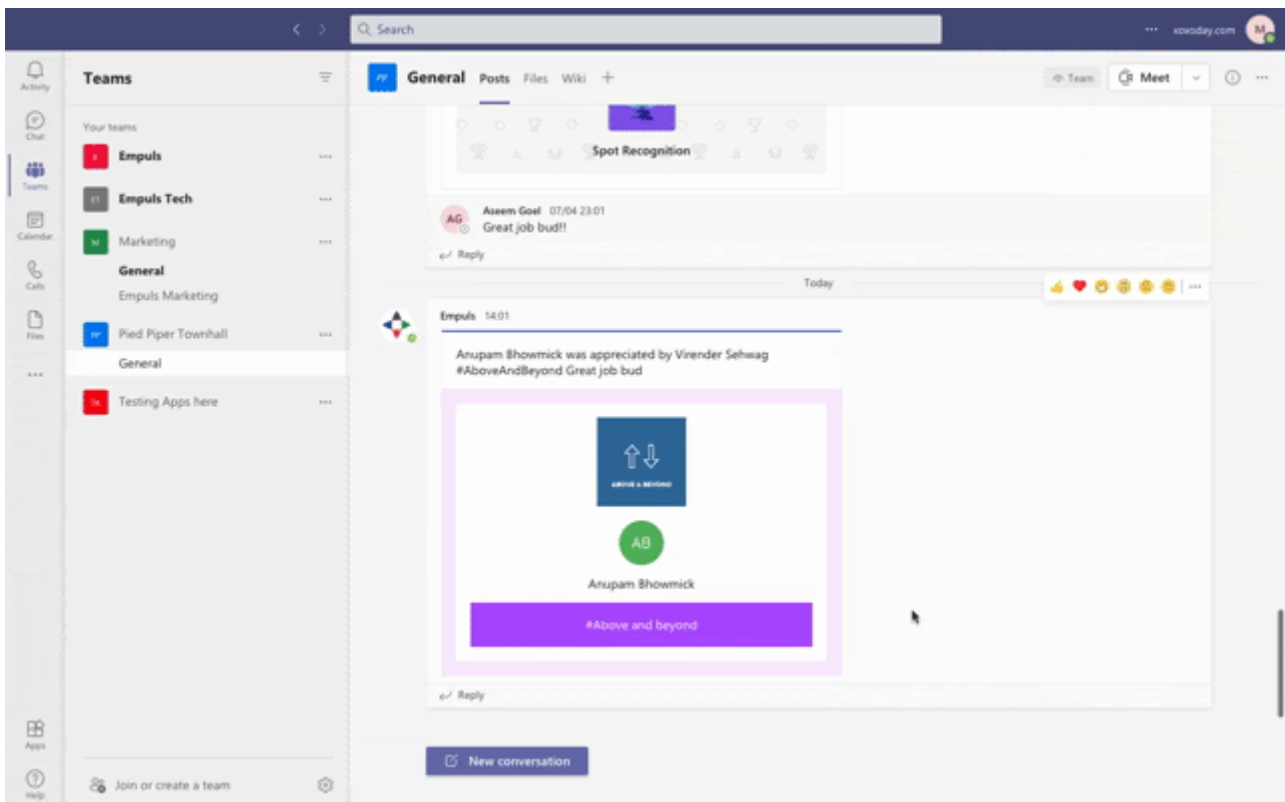
You can nominate your teammates for awards by following the same process. The award will be published once is approved by the reviewer of the nomination. It will be published in the same

channel used to start the nomination.

The reviewer will be informed about your nomination on their MS Teams account. The reviewer will be redirected to the Empuls platform to approve the nomination.

Redeem Points

You can redeem points accumulated in your Empuls account by interacting with the Empuls bot in your private chat section. Here is a gif illustrating the same.



Please note that you need to install the Empuls bot on your MS Teams account to redeem your points. Detailed instructions for MS Teams bot installation are provided in the Install Empuls app section below.

Share your feedback

You can share your feedback/opinions on how to improve the employee experience in the organization by participating in NPS surveys, employee engagement surveys, and Life cycle surveys run by the HR Team. These surveys will help HRs identify the areas of improvement and take informed action. You can respond to these surveys from your MS Teams account as illustrated below

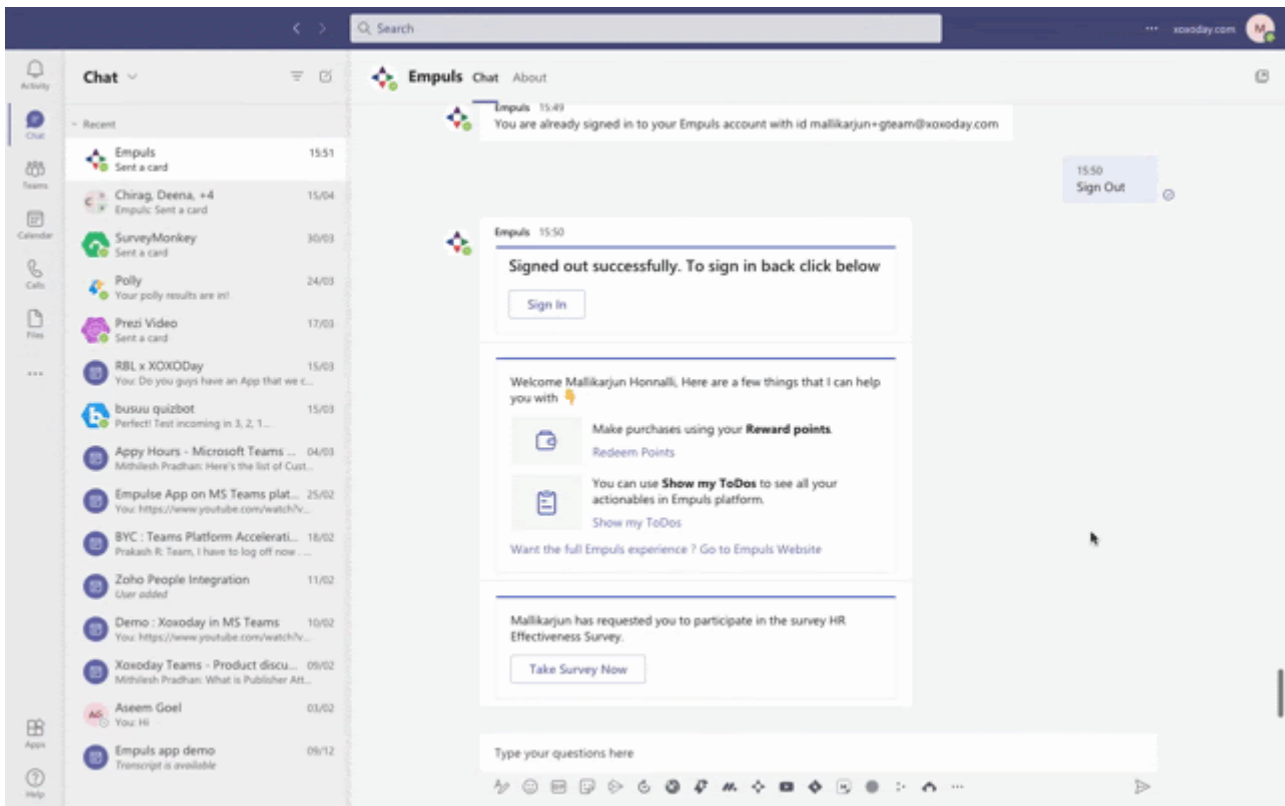


Illustration of user respond to a survey on MS Teams

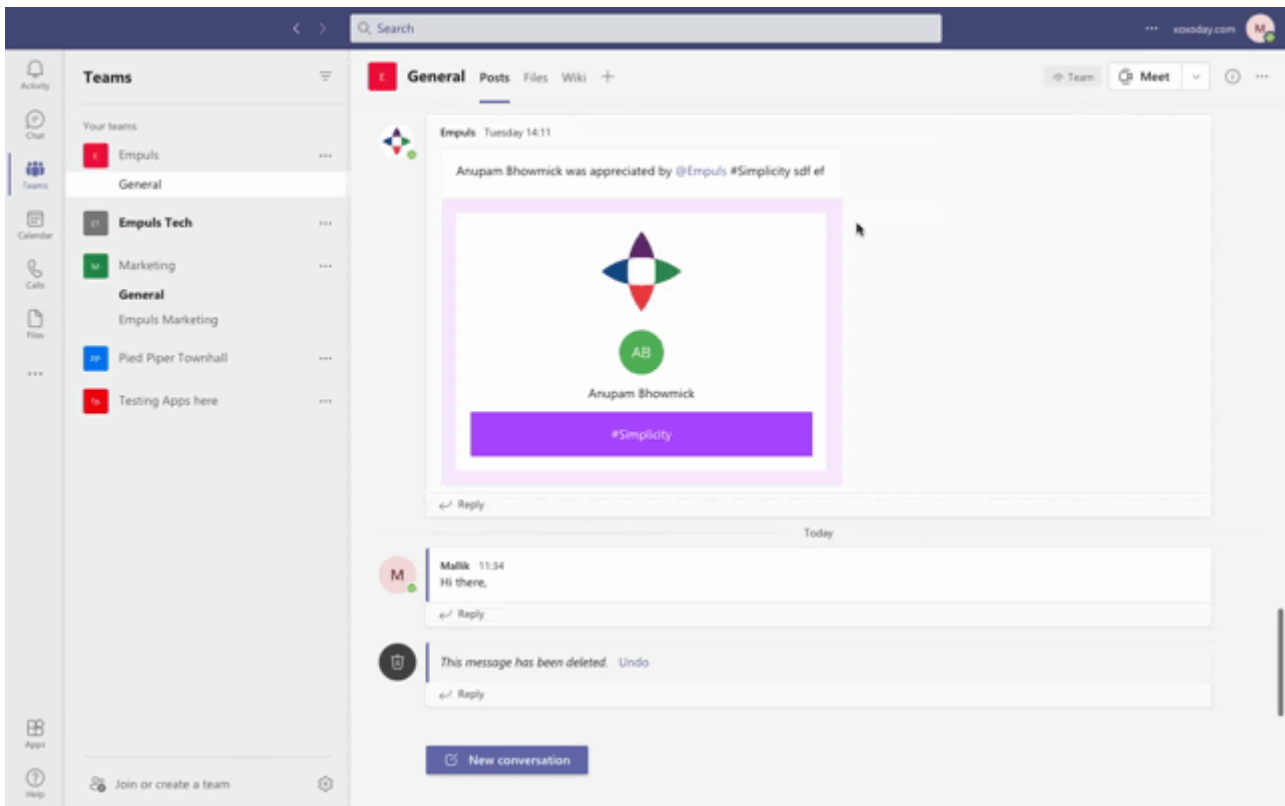
- i** The above-described functions can be accessed only by Empuls customers. New Customers can use the quick link below to Sign up to Empuls and then Sign in through MS Teams.

<https://login.xoxoday.com/signup/>

Installation Guide

For Employees

The Empuls app is available for all users on MS Teams app store. Here is a quick illustration of how to add the Empuls app to your MS Teams account.



You can install the Empuls app on your MS Teams platform in 3 ways as demonstrated in the gif above.

1. Add

This adds the Empuls bot to your account. This allows you to interact with the Empuls bot from the chat section to access your account-related functions like Redeem Points, Show my To Do's, etc. The Empuls bot will also keep you informed about all activities related to your Empuls account.

2. Add to Team

Adds the Empuls app to the selected team. This allows all users of the team to send appreciations and awards to their teammates in all channels of that team. Only users with permission to install apps to the team can access this function.

3. Add to Chat

Adds the Empuls app to the selected chat. This allows all users of the team to send appreciations and awards to their teammates in that channel. It's recommended you add the Empuls app only to group chats as sending appreciations in 1:1 chats is restricted.

Frequently Asked Questions

1. I am unable to find the Empuls app in the Teams app store, How do I proceed?

This happens if the Teams administrator blocks users from accessing public (Third-party) apps from the Teams store. Please reach out to your MS Teams administrator for enabling Empuls on the Store. Refer Installation guide for more information.

2. How do I uninstall the Empuls app from a team?

You can uninstall an app from a channel by navigating to the Apps section of the Manage Team option.

3. How do I uninstall the Empuls bot from my chat section?

You can uninstall the Empuls bot from your account by navigating to the chat section, Right-click by hovering on the Empuls app, and select uninstall.

4. After Integrating with MS Teams, will all awards and appreciations issued on the Empuls platform be posted on MS Teams as well?

No, Only the appreciations and awards initiated from MS Teams will be posted on the respective channel /group chat of the MS Teams.