

Anywhere365[®]

Microsoft Teams Cloud Contact Center for Advanced Dialogue Management

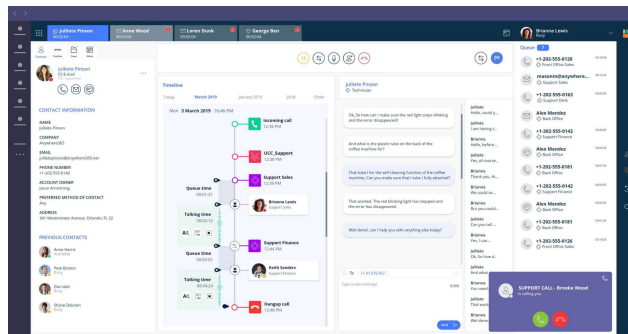


Getting successful with Microsoft Teams Communications (Chat, audio/video calling, telephony) means that your organization will have to think about an omnichannel dialogue management strategy for both internal & external conversations.



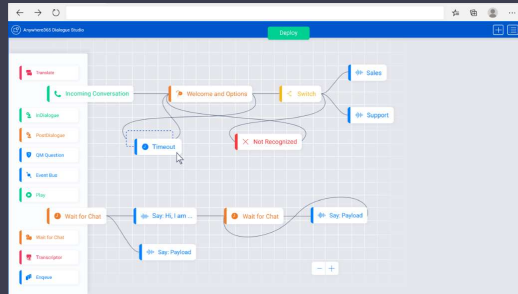
Together with Anywhere365 Cloud Contact Center for Microsoft Teams, Xylos will rethink your conversational engagements with employees, customers, partners, ...

Natively embedded in your Microsoft Teams client on any device

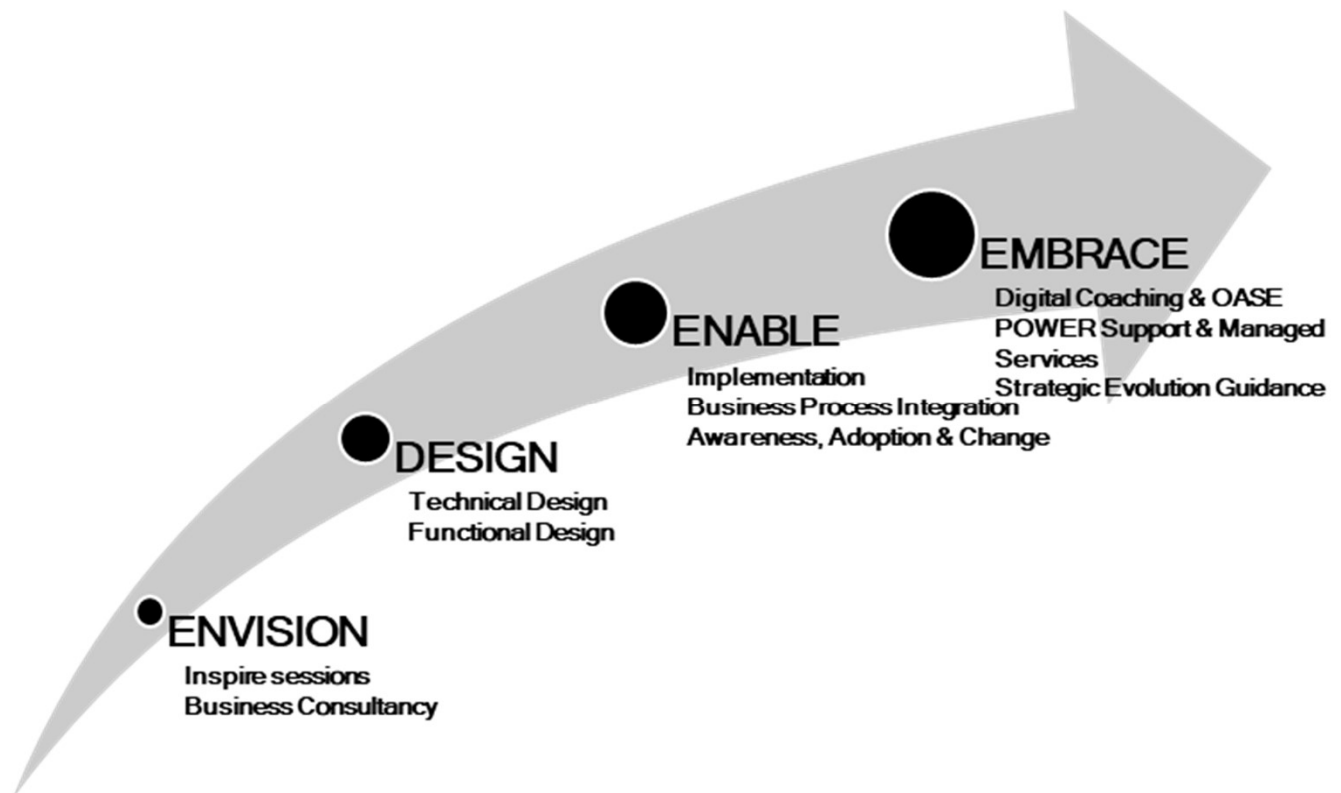


Xylos

The diagram illustrates two overlapping circles representing different levels of trust or dialogue. The left circle is labeled "Minimum Trusts Circle" and is colored red. It contains a smaller white circle in the center. The right circle is labeled "Asynchronous Dialogue Circle" and is colored blue. It contains a smaller white circle in the center. A red line connects the center of the "Minimum Trusts Circle" to the center of the "Asynchronous Dialogue Circle". A blue line connects the center of the "Asynchronous Dialogue Circle" to the center of the "Minimum Trusts Circle". A red line also connects the center of the "Minimum Trusts Circle" to the center of the "Asynchronous Dialogue Circle". A blue line also connects the center of the "Asynchronous Dialogue Circle" to the center of the "Minimum Trusts Circle". A red line also connects the center of the "Minimum Trusts Circle" to the center of the "Asynchronous Dialogue Circle". A blue line also connects the center of the "Asynchronous Dialogue Circle" to the center of the "Minimum Trusts Circle".



Our Xylos Approach Driving Your Successful Project



Xylos